

Due Diligence Plus

It's time to take Suspicious Order Monitoring (SOM) to the next level

Today's reality

Independently attaining order monitoring compliance and keeping up with the new and ever-evolving regulations is a large and tedious task. Your processes require meticulous adherence and thorough documentation to support government audits and comply with increasingly stringent regulatory requirements. Failures can result in your company suffering huge financial fines or patient potential health consequences when controlled substances fall into the wrong hands or are abused.

The solution

IQVIA'S SOM WITH DUE DILIGENCE PLUS

Through IQVIA's ValueTrak platform, coupled with our proven SOM Solution, the Due Diligence Plus module provides access to a variety of downstream datasets that offer greater clarity around your customer's inventory, sales, and chargebacks. Improved visibility into your customer and your product's activity helps make more informed decisions around potentially "suspicious" orders, allowing you to better adhere to regulatory compliance requirements.

Key benefits include:



Due Diligence Plus assists in compliance with regulation 21 CFR 1301.74(b), as required by federal regulations for anyone distributing controlled substances



Identifies orders of unusual size, orders that deviate substantially from a normal pattern, and orders of unusual frequency



Enables insight beyond first level product shipments, drilling down to understand your customer and your "customer's customer"



Seamlessly integrates with the IQVIA SOM offering



Unique insights not commonly available to the industry

Leverage Due Diligence Plus whether you are looking to build a new system or evolve your current SOM process with enhanced research and review capabilities that support today's stringent regulatory requirements.

Delivery method

Due Diligence Plus is only available with IQVIA's SOM Solution and requires access to 852, 867, or Chargeback processing data through ValueTrak.

Reporting is available through the ValueTrak portal and reports can link directly to IQVIA SOM held orders or allow you to independently filter down by dataset.

Why IQVIA

As healthcare's vital partner with more than 20 years of experience perfecting life sciences data and reporting, IQVIA brings unparalleled industry expertise and its connected intelligence framework to its ValueTrak platform and related services.

With easy access to real information organizations get the reliable reporting they need for informed, intelligent

decision making that validates every go-to-market strategy, getting products to the right market at the right time with a service that can only be provided by IQVIA.

Only IQVIA offers real, proven, transparent data supported by a vast network of real partners with the information footprint that is expected and depended on by life sciences companies as the industry's broadest, deepest, and most consistently accurate data information and technology portfolio.

Related IQVIA solutions

- ✓ ValueTrak
- ✓ SOM Solution
- ✓ 852 Data
- ✓ 867 Data
- ✓ Chargeback services

About IQVIA Connected Intelligence™

Connected Intelligence brings together IQVIA's unique portfolio of capabilities to create intelligent connections across its unparalleled healthcare data, advanced analytics, innovative technologies, and healthcare expertise to speed the development and commercialization of innovative medicines that improve patients' lives.



Discover new insights, drive smarter decisions, and unleash new opportunities with the power of **[IQVIA Connected Intelligence](#)**