

Optimising Efficiency and Accuracy: Transforming Script Assurance with Sheffield Teaching Hospitals NHS Foundation Trust



Background

Sheffield Teaching Hospitals NHS Foundation Trust implemented IQVIA's costing system a few years ago. Over time, individuals within the Trust managed and evolved the system, leading to a complex script with legacy elements. However, the trust had not had the opportunity to conduct a full script review to ensure it remained efficient, up to date, and aligned with best practices.

Recognising this need, the trust engaged IQVIA's costing team to conduct a Script Assurance Review to optimise their costing script, enhance efficiencies, and ensure compliance with costing standards.

Key Areas for Improvement

Removal of Redundant and Outdated Elements:

- The script contained legacy components that were no longer needed, leading to unnecessary complexity
- Cleaning up these elements improved script maintainability

Efficiency Gains in Script Run Time

- Certain processes within the script were inefficient, causing longer run times
- Streamlining these processes improved performance and reduced processing time

Underutilised Data Sources

- The trust had access to valuable data that was not being leveraged within the costing model
- Recommendations were made to incorporate this data to enhance accuracy and insight

Opportunities for Process Improvement

- The review identified areas where costing methodologies could be improved to ensure better alignment and best practices
- Suggested enhancements aimed to refine cost allocation and improve reporting capabilities

Impact

Simplified Process



Removing outdated elements made the script easier to manage

Enhanced Accuracy



Costing data is more comprehensive and aligned with best practices

Efficiency Gains



Costing script now runs efficiently, saving processing time and reducing workload

Better Utilisation of Data



The trust now leverages previously unused data to improve cost insights

“ The Script Assurance Review was something which we were able to undertake but had never taken the option up before. From start to finish, it was a seamless process with a wide range of ideas for improvement from IQVIA which will help develop the efficiency of running our script and getting the best use of our Costing model. Working closely with our consultant throughout the process, it has allowed us to have the time and discipline to focus on key areas for improvement, which we have often overlooked before and will assist us going forward. ”

Craig Gora
Finance Manager - Costing

