

# 2023 ACTS Annual Report

Statistical Quality Assurance applied to IQVIA's Information Offerings

Global Data Science and Advanced Analytics



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# **About this report**

ACTS is a unique statistical quality assurance program, measuring data accuracy and timeliness of IQVIA's Information Offerings hosted on MIDAS

#### What ACTS is



- ACTS stands for Accuracy and Timeliness Statistics, a globally implemented, standardized and evidence-based quality assurance program that has been in operation for more than 30 years. It validates IQVIA's information offerings of sales data for each product pack registered in a market with the help of pharmaceutical companies.
- The manufacturers participating in the survey supply the ex-factory quantity sold in the validated calendar year for each registered product pack. These are compared with IQVIA's audits. Accuracy and timeliness indicators are derived from the analysis and reported in ACTS.
- It provides cross-national comparability of quality measurements. The validation results are published individually for each country and on the IQVIA Customer Portal and IQVIA Homepage.
- Timeliness of MIDAS data offerings is measured against target values (days after period) in a standardized way and published.
- As a special feature, ACTS reports the validity of IQVIA Market Prognosis and its forecasting accuracy.
- The ACTS report is the only quality assurance program in our industry to document the audits' quality and timeliness transparently across countries.

#### **ACTS Data Basis**



		Timeliness				
	Countries*	untries* Distribution Companies		Packs	Deliverables	
Region						
North America	2	4	600+	11K	180+	
Latin America	12	15	350+	16K	260+	
Europe	22	44	3,100+	39K	1,100+	
Africa, M. East, S. Asia	11	11 11 400+		8K	300+	
Asia Pacific	10	12	500+	12K	280+	
Total	57	86	5,000+	88K	2,000+	
Channel						
Retail (Sell-in)	32	32	1,200+	35K	1,000+	
Hospital (Sell-in)	3	3	150+	1K	300+	
Combined (Sell-in)	19	19	1,100+	22K	250+	
Retail (Sell-out)	15	15	1600+	20K	100+	
Hospital(Sell-out)	3	3	400+	1K	300+	
Retail OTC	14	14	450+	5K	-	
Total	57	86	5,000+	88K	2,000+	



<sup>\*</sup>number of distinct countries

## **MIDAS**

#### The trusted industry gold standard in global market measurement

90+

Countries

Distribution Channels

10K

Molecule
Combinations

1.6M

Products

4M+
Packs

40+ years of local and global experience

120+ production heads in 7 countries

Ongoing updates as new/changed products and packs appear:

	Products (per year)	Packs (per year)
NEW	82,000	267,000
CHANGED	46,000	236,000



# Accuracy: Global & Regional Results



#### Content covered in this section

**Global & Regional** 



Global and regional accuracy results and 5-years trend

Data Type



Results by data type (Retail, Hospital, PharmaTrend/Sell-out, OTC)

**Countries Impacted** 



List of countries with improved or deteriorated results



# Regions and countries validated



#### **Geographical Coverage**

# Regions covered



# Countries not covered



- North America
  - United States
  - Canada
- Latin America
- Europe
- Africa, Middle East, South Asia (AMESA)
- Asia Pacific (APAC)

- Australia
- Belgium
- China
- Colombia
- Estonia
- · Fr. West Africa
- Germany
- India
- Lebanon
- New Zealand
- Portugal
- Sri Lanka



# **Global and Regional Results**

#### Coverage



- IQVIA could not secure enough participating companies, yet the validation was conducted but not published as the validated market share fell below a minimum threshold: e.g. Australia, Belgium, Colombia, China, Estonia, Fr. West Africa, Lebanon, New Zealand, Portugal, Spain Hospital, Sri Lanka.
- IQVIA audit for India could not be validated, since the local validation has been conducted.
- Countries paused validation of the most recent calendar year as information offerings were undergoing upgrade of data sources or statistical methodologies or both: e.g. Germany.



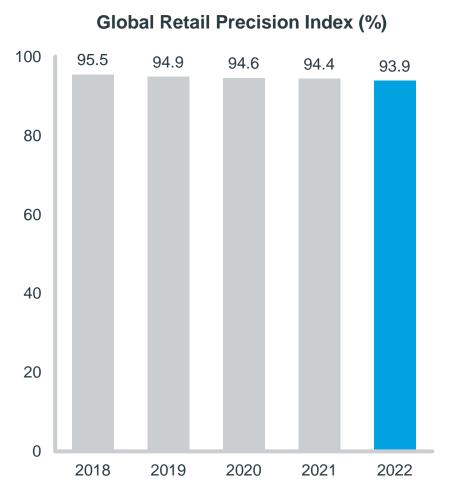
#### Summary



- Global precision index in 2022 is 93.0%. It dropped slightly by 0.7% comparing with previous year.
- The global precision decreased slightly in multiple regions, precision in AMESA region remained unchanged.
- Asia Pacific region dropped by 3.6% with precision 76.5%. The decrease is mainly driven by the drop in South Korea.



#### Retail Validation Results

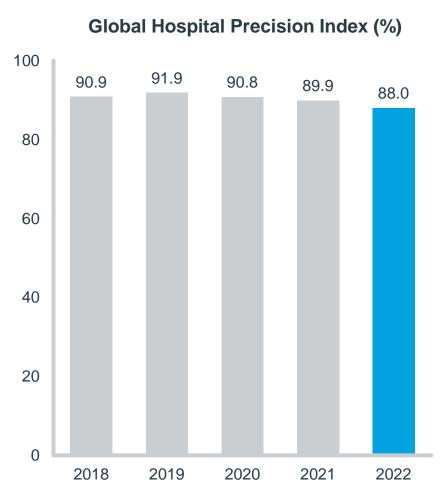


Impr	8.65	
Country	Precision 2022 %	Change vs. 2021 %p
Mexico	91.9	+6.7
Jordan	98.3	+4.9
Algeria	81.7	+4.5
Egypt	96.9	+4.3
Uruguay	93.3	+3.9
Ecuador	92.5	+3.4

Dete	rioration	lith.
Country	Precision 2022 %	Change vs. 2021 %p
Paraguay	46.7	-19.1
Peru	76.5	-12.8
Bangladesh	71.6	-11.0
Latvia	86.5	-8.2
South Korea	77.0	-5.5
Tunisia	94.9	-4.8
Bolivia	70.0	-3.2



#### Hospital Validation Results



lm	850	
Country	Precision 2022 %	Change vs. 2021 %p
Austria	96.4	+3.2
Serbia	99.7	+1.2

Dete	rioration		
Country	Precision 2022 %	Change vs. 2021 %p	
South Korea	55.6	-7.2	
Italy	72.3	-6.0	

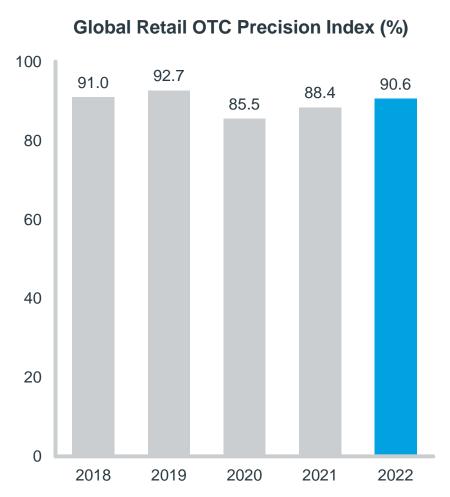
#### Pharmacy Sell-out (PharmaTrend PTR) Validation Results



Impr	ovement	8.A.A
Country	Precision 2022 %	Change vs. 2021 %p
Switzerland	96.3	+1.7
Italy	96.5	+1.0

Dete	rioration	<b>IIII</b>					
Country	Precision 2022 %						
Croatia	91.6	-2.3					
Poland	92.0	-2.2					
Czech Republic	94.6	-2.0					
Ozeon Nepublic	34.0	-2.0					

#### Retail OTC Validation Results



Impro	ovement	٨٨٨
Country	Precision 2022 %	Change vs. 2021 %p
Mexico	92.0	+15.2
Greece	83.5	+11.8
Austria	98.0	+9.7
Brazil	90.4	+3.3

Dete		
Country	Precision 2022 %	Change vs. 2021 %p
Poland	80.6	-7.6
South Korea	74.2	-6.4



# **Timeliness**



#### Content covered in this section

**Timeliness** 



Statistics featured in this section pertain to number of days, after the end of the reporting period until time of delivery on MIDAS.

Metrics



"Elapsed days after period" and "Percent On-Target" are the two key performance indicators that express Timeliness/speed of delivery on MIDAS.

**DAP Data** 

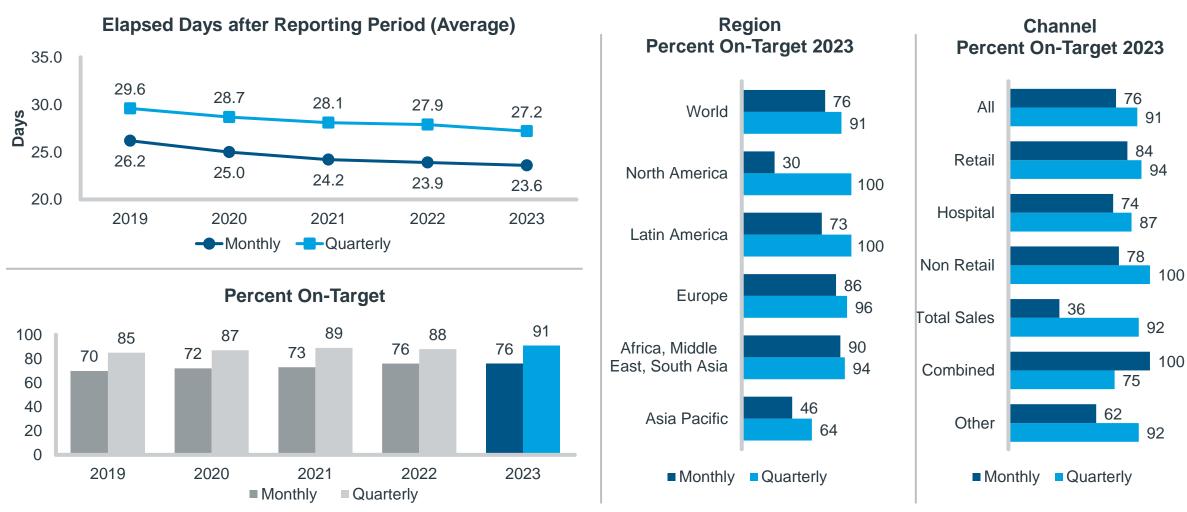


Number of deliverables used for measuring Timeliness: Also reported on IQVIA Customer Portal "MIDAS Delivery Performance".

Timeliness being measured against delivery targets of 30 days for Monthly MIDAS and 45 days for Quarterly MIDAS DAP data being used is also published on MIDAS Delivery Performance: <a href="https://www.customerportal.iqvia.com/sites/portal/product-support/midas-products-psa/iqvia-midas/psa/database-update-schedules">https://www.customerportal.iqvia.com/sites/portal/product-support/midas-products-psa/iqvia-midas/psa/database-update-schedules</a>



# DAP continued improving on both monthly and quarterly deliverables



Timeliness being measured against delivery targets of 30 days for Monthly MIDAS and 45 days for Quarterly MIDAS DAP data being used is also published on MIDAS Delivery Performance: <a href="https://www.customerportal.iqvia.com/sites/portal/product-support/midas-products-psa/iqvia-midas/psa/database-update-schedules">https://www.customerportal.iqvia.com/sites/portal/product-support/midas-products-psa/iqvia-midas/psa/database-update-schedules</a>



# Number of deliverables used for measuring Timeliness

	2019		2020		2021		2022		2023	
	Month	Quarter								
Channel										
Combined	60	32	60	32	60	32	60	32	60	29
Hospital	456	180	456	180	456	180	456	180	450	168
Non-Retail	36	12	36	12	36	12	36	12	36	12
Other	108	48	108	48	108	48	108	48	106	45
Retail	766	288	768	288	768	288	768	288	761	275
Total Sales	132	52	132	52	132	52	132	52	132	51
Total	1,558	612	1,560	612	1,560	612	1,560	612	1,545	580
Region										
North America	132	48	132	48	132	48	132	48	132	48
Latin America	190	68	192	68	192	68	192	68	189	64
Europe	852	288	852	288	852	288	852	288	847	282
Africa, M. East, S. Asia	216	92	216	92	216	92	216	92	216	89
Asia Pacific	168	116	168	116	168	116	168	116	161	97
Total	1,558	612	1,560	612	1,560	612	1,560	612	1,545	580

Timeliness being measured against delivery targets of 30 days for Monthly MIDAS and 45 days for Quarterly MIDAS DAP data being used is also published on MIDAS Delivery Performance: <a href="https://www.customerportal.iqvia.com/sites/portal/product-support/midas-products-psa/iqvia-midas/psa/database-update-schedules">https://www.customerportal.iqvia.com/sites/portal/product-support/midas-products-psa/iqvia-midas/psa/database-update-schedules</a>





# **Specialty Markets**



#### Content covered in this section

#### **Definitions**



- MIDAS Specialty Definition
- ATC 4<sup>th</sup> level definition of Specialty products

#### **Global Growth**



• Specialty vs. Non-Specialty: Market size and market share

#### **Accuracy Results**



- Bias and Precision by Specialty markets (Anti-TNF, Hep-B & HIV, Oncology and Others)
- Data basis used: Countries and Specialty products surveyed

# **MIDAS Specialty Definition**

#### Starting point – US specialty definition

- The starting point for the MIDAS specialty definition is the IQVIA USA detailed definition of a specialty product, which includes concepts such as price, involvement of a specialist, form of administration, etc.
- First, the approved indication must be considered to be specialty (chronic and/or complex and/or rare and/or genetic) for a pack to be classified as specialty.
- The pack must then also meet 4 out of 7 other criteria to be classified as specialty.
- These US products have formed the starting point to identify similar products in other countries to assess if they are specialty using the MIDAS definition.

#### **Researched Attributes (US)**



Approved indication is (and/or) chronic, complex, rare, genetic - REQUIRED -



Special handling required (refrigeration, frozen, other biohazard)



High annual cost



Reimbursement assistance required



Drug treatment specialist initiated and maintained



Distribution is limited



Practitioner administered



In-depth monitoring or extensive patient counselling required



# ATC 4<sup>th</sup> level definition of Specialty

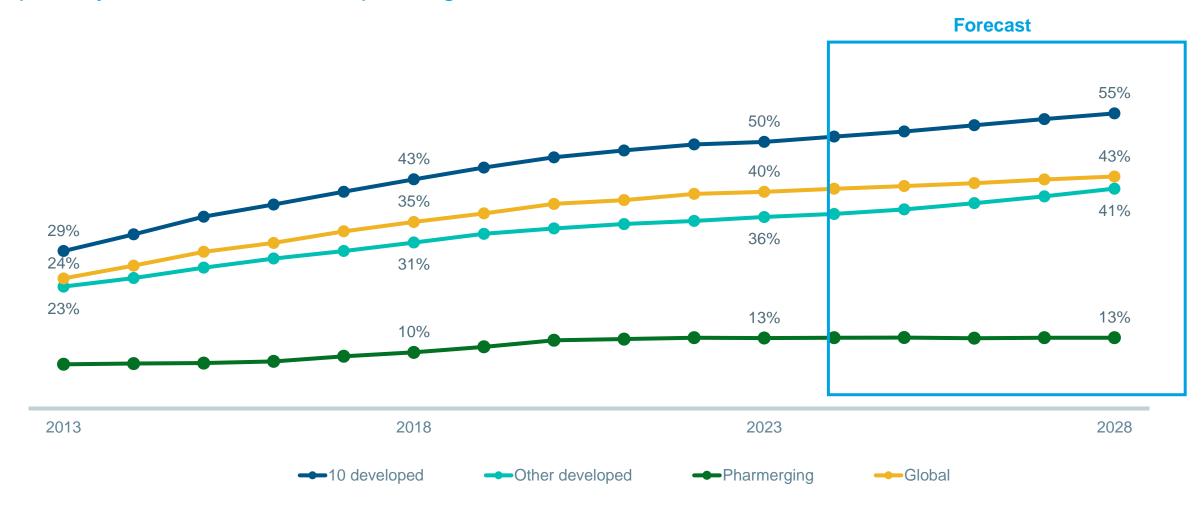
Anti- TNF & more*	Hepatitis B & HIV				Oncology			Crohn's Disease		Others***	
L04B0	J05C1	J05D9	L01A0	L01G1	L01H4	L01X4	L02B2	A07E0	A16A0	G03G0	J06H9
L04C0	J05C2		L01B0	L01G2	L01H5	L01X5	L02B3	A07E1	B02C1	H01C1	J06J0
L04X0	J05C3		L01C1	L01G3	L01H6	L01X6	L02B9	A07E2	B02C2	H01C2	L03B1
M01C0	J05C4		L01C2	L01G4	L01H9	L01X8	L03A1	A07E9	B02C3	H01C3	L03B2
	J05C5		L01C3	L01G5	L01J0	L01X9	L03A9		B02C9	H02A1	L03B3
	J05C8		L01C4	L01G9	L01K0	L02A1	M05B4		B02D1	H04C0	L03B9
	J05C9		L01C9	L01H0	L01L0	L02A2	V03C0		B02D2	H04E0	M05B3
	J05D1		L01D0	L01H1	L01X1	L02A3	V03D0		B02D3	J06C0	M05B9
	J05D2		L01F0	L01H2	L01X2	L02A9			B03C0	J06E0	
	J05D3		L01G0	L01H3	L01X3	L02B1			G02X9	J06H4	

<sup>\*</sup>Anti-TNF, specific anti-rheumatic agents and immunosuppressants; \*\* not represented in this report; \*\*\* Acromegaly, Erythropoietins (Anemia), Gaucher's (Metabolic Disease), Growth hormones, Hemophilia, Immunoglobulins, Infertility, INJ CORTICOSTEROIDS PLN, Interferons (Hepatitis C, MS),; Osteoporosis, Other Anticoagulants, Other Gynaecologicals, Parathyroid hormones



# Specialty medicines will represent about 43% of global spending in 2028 and 55% of total spending in leading developed markets

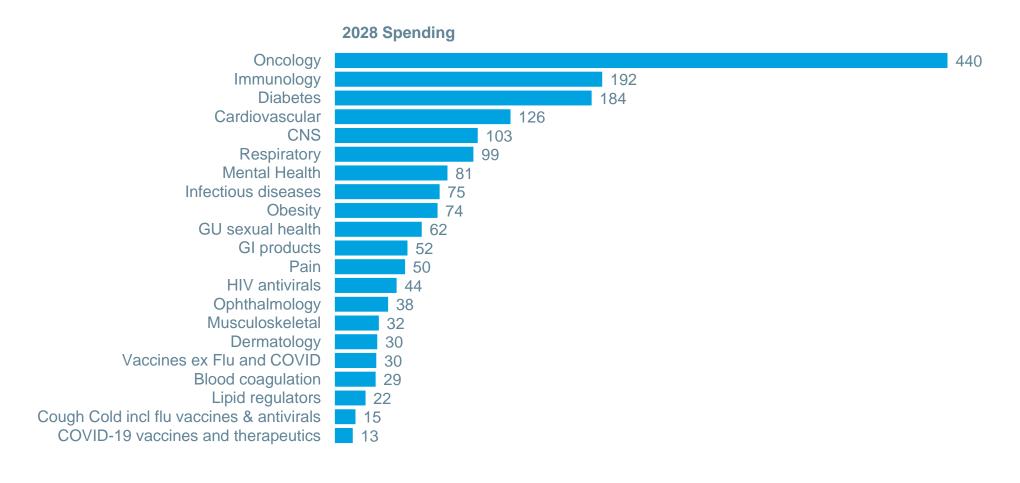
Specialty medicines share of spending



Source: IQVIA Institute, Dec 2023.

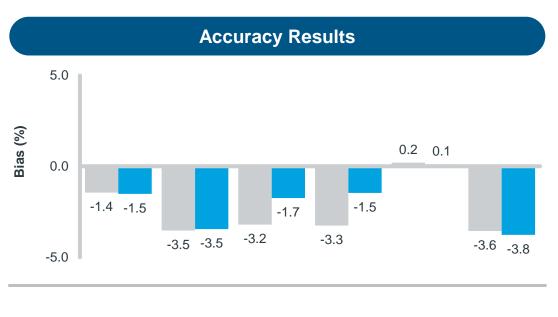
# Oncology and obesity lead growth while immunology slows due to biosimilars, many other classes growing in mid-single digits

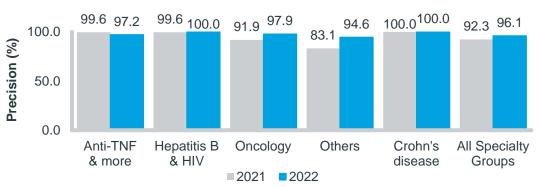
Top 20 therapy areas in 2028 in terms of global spending with forecast 5-year CAGRs, const \$US





## Specialty market "Others" show largest improvement\*





Survey Basis										
	Anti-TNF	Hep B & HIV	Oncology	Others	Crohn's	All Specialty Groups				
Countries surveyed	Austria Canada Czech R. France Switzerland Turkey UAE USA	Czech R. France Turkey USA	Austria Canada Croatia Czech R. Ecuador France Hungary Italy Japan Mexico Pakistan Russia Serbia Slovakia Slovenia Switzerland Turkey UAE USA	Argentina Brazil Canada Czech R. Ecuador France Hungary Japan Pakistan Russia Switzerland Turkey USA	Czech R.	Argentina Austria Bangladesh Bosnia Brazil Bulgaria Canada Central America Croatia Czech R. Ecuador France Greece Hungary Italy Japan Kazakhstan	Lithuania Mexico Morocco Pakistan Poland Russia Saudi Arabia Serbia Slovakia Slovenia South Korea Spain Switzerland Turkey UAE Uruguay USA			
Specialty products surveyed	515	140	1,835	908	22	4,643				

<sup>\*</sup>Due to low number of countries and products surveyed, the Accuracy results presented on this page require careful interpretation. A larger Specialty data base is planned for in the future.





# **IQVIA Market Prognosis**



#### Content covered in this section

IQVIA Market Prognosis



What it is and what it is used for

Validity of Annual Forecast



Results by IQVIA's regional BU and leading 10 pharmaceutical markets

**Commentary** 



Commentary on selected markets



# **IQVIA Market Prognosis**

A strategic market forecasting publication that provides unparalleled country-level information on the pharmaceutical and healthcare industries



#### **Capabilities**

- Based on a rigorous evaluation of key events affecting the marketplace, IQVIA Market Prognosis provides a robust five-year forecast at country, regional, and global levels.
- Customers can gain insights into the economic and political issues affecting the local pharmaceutical and healthcare industries such as cost containment, prescribing and reimbursement, pricing trends, and the regulatory environment.
- Forecasts are supported with detailed evaluation of the key issues affecting the marketplace.
- In-depth reports are available for 49 countries across 7 regions.
- Market Prognosis Global extends coverage, providing topline country forecasts across 220 countries in 11 regions.



#### **Use Cases**

Customers can use IQVIA Market Prognosis to:

- Validate their forecasts to establish annual targets
- Set and manage expectations from corporate headquarters to local subsidiaries
- Evaluate key economic and healthcare related issues in each country
- Identify macro events shaping the pharmaceutical country markets
- Understand key drivers in the hospital and retail markets over the next five years for each country market
- Apply unrivalled world perspective on established and emerging markets to determine future investments



# Market Prognosis Validations: Key Findings

Despite the unforeseen impact of the COVID-19 pandemic, both 1-Year and 5-Year validations showed very strong results

Global



Average 5-year error across 46 Market Prognosis countries was -7.0%, a slight deterioration on the previous average error of -4.9%. The average error for year 5 of forecast was -12.6%. This can be attributed to COVID-19 pandemic-related impacts.

Regional



Four of the five Market Prognosis regions showed deteriorated 5-year errors compared to previous validation. Asia's 5-year error remains the same as previous validation, see slide 5-8 for explanation.

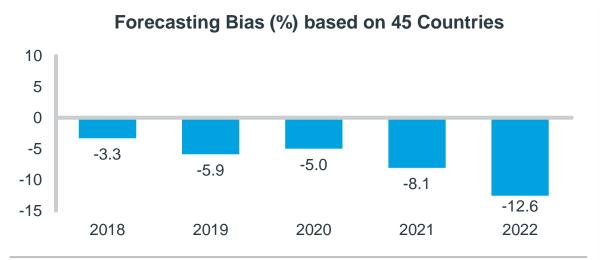
Leading 10 Countries



For the leading 10 countries, six of them showed 5-year average errors greater than +/-5%, and six countries showed a 1-year error greater than +/-3%, again attributed mostly to the unexpected impacts of the COVID-19 pandemic.

# **Market Prognosis**

#### Validity of Annual Forecasts



Pagion	Average Bias (%)			
Region	2017-2021	2018-2022		
AMESA	-4.8	-8.8		
Asia Pacific	-3.1	-3.1		
Europe	-7.0	-9.0		
Latin America	-1.9	-7.4		
North America	-2.4	-4.7		
All Regions	-4.9	-7.0		







#### Commentary



#### **United States**

- The underestimation of US total market prognosis over the 2018-2022 period was mainly due to the strong rebound in demand in 2021 and 2022 after the COVID-19 pandemic, especially in the retail and mail order sectors. Clinic patient visits and new prescriptions also rebounded in 2021, boosting sector sales growth that year. In the years prior the pandemic, 2018 and 2019,the robust market growth is associated with higher spending on new specialty medicines as a record high number of new drugs were approved in 2018 for which the impact continued to be realized in 2019.
- The 1-year forecast underestimation of total market growth in 2022 was again primarily due to a strongerthan-expected rebound in the second consecutive year following the deceleration in growth witnessed in 2020 due to the COVID-19 pandemic. The limited market erosion following LOE events in retail sector and a recovery in the uptake of some high-cost products in mail order sector also contributed to the stronger than expected sales.



#### China

- The underestimation of the 5-year forecast for total market growth in China over the 2018-2022 period is largely the result of changes to the CHPA hospital audit panel, implemented in 2020 and 2021. The changes led to trend breaks in 2019 and 2020, and increased sales growth at ex-manufacturer level.
- The overestimation of the 1-year forecast for China for 2022 is the result of the spread of the highly contagious Omicron variant in the spring of 2022, which led to the unexpected widespread implementation of strict lockdowns, including in some major cities (e.g., in Shanghai in April/May), under China's zero-COVID policy, still in force at the time. This impacted sales negatively.
- In addition, sales in Q4 2022 were impacted negatively again by the end of the zero-COVID policy, announced at the beginning of December 2022, which led to a massive wave of infections, overwhelming hospitals and reducing normal hospital activity.



#### Japan

- The underestimation of total market growth in Japan over the 2018-2022 period is a result of stronger-thanexpected sales growth in the hospital sector. In 2019, this was driven by uptake of specialty biologics. In 2020, the COVID-19 pandemic caused a steep decline in hospital sales, which was subsequently followed by a strong rebound in 2021 and 2022 – exceeding the prognosis in a pre-COVID scenario.
- The 1-year forecast underestimation of total market growth in 2022 was largely due to a strong recovery following the prior slowdown caused by the COVID-19 pandemic. Both the retail and hospital sectors witnessed unprecedented growth as COVID-19 related restrictions were lifted, leading to resumption in patient flow and stable prescription usage.



#### Commentary



#### **Germany**

- The 5-year outlook for the German pharmaceutical market over the 2018-2022 period was underestimated because of the COVID-pandemic and due to the strong impact of new product launches, which in turn offset the expected impact of cost-control measures.
- The uptake of high-priced therapies, including monoclonal antibody antineoplastics and multiple sclerosis products in the hospital sector, buoyed sales during the pre-pandemic period. This was followed by the arrival of the premium priced gene therapy, Zolgensma and several other oncology products which lifted growth above expectations.
- The COVID-19 pandemic led to unexpected trends, namely a change in product mix in favor of expensive therapies due to a slowdown in demand for drugs for common ailments in hospitals. Patient stockpiling in the wake of the pandemic meant that in the subsequent months there was a drop in demand for certain lower-cost products, leading to higher-than-expected average price growth as a result of the change in product mix.
- The 1-year forecast for 20222 is within expectation, although marginally overestimated as the consumption of antiseptics and disinfectant products decelerated faster than expected in hospitals.



#### **France**

- The underestimation of the 5-year forecast for France is the result of a change in trend in the French market. As of early 2018, market growth in France had been subdued for a decade. The dominant retail sector had contracted every year from 2012-2017 at a CAGR of -1.2% due to intensifying cost-containment measures under the annual social security financing law to reduce the social security deficit. As such, the baseline projection for the retail sector was for a continuing contraction over 2018-2022, with low growth also expected in the hospital sector.
- However, from 2018 onwards, retail sector growth turned positive, as a steadily growing number of high-cost innovative new drugs began to be shifted from hospitals to retail pharmacies, leading to the underestimation in the CAGR for 2018-2022.
- The 1-year forecast for 2022 underestimated growth.
   Under the impact of the Omicron wave in early 2022, stronger-than-expected retail sector demand was driven by cough & cold related products, while price growth was sustained by certain innovative new drugs. The higher-than-expected hospital sector growth was driven largely by strong sales certain oncology drugs.



#### Italy

- Italy's pharmaceutical market growth over the 2018-2022 period was in line with forecast.
- The 1-year forecast for Italy was underestimated. This
  was in part due the combined effect of the easing of
  social distancing measures and the highly infective
  Omicron wave, which boosted demand for respiratory
  and analgesic drugs in the retail sector.
- A sharp increase in volume was also observed in distribution-on-behalf channel (DPC) primarily driven by antidiabetic and cardiovascular drugs.
- Double-digit price growth in the hospital sector was driven by strong rebound in hospital activities and patient backlog clearance as well as a change in the product mix in favor of expensive therapies (primarily antineoplastic drugs).
- MIDAS back-data changes, particularly in the hospital and DPC sectors, also increased the variation in the forecast and actual market values for 2022.



#### Commentary



#### **United Kingdom**

- The underestimation of total market growth in the UK over the 2018-2022 period was largely due to the launch and strong uptake of new innovative medicines. Sales in the dominant hospital sector experienced strong double-digit growth over the 5-year period (except for the COVID-induced slowdown in 2020), fuelled by the use of premium-priced drugs, notably antineoplastic agents and orphan drugs. While sales growth in 2022 achieved double digits, this is primarily attributed to the ongoing recovery in consumption following the slowdown during COVID-19 pandemic.
- In the retail sector, the high growth in 2019 was due to unexpected price per standard unit increases registered for several unbranded drugs. In 2020, the use of highpriced medicines for blood/blood-forming organs, antidiabetic agents, and significant price hikes of certain products, notably the antidepressant sertraline, contributed to stronger than expected average price growth. A similar trend was observed for 2021. Conversely, the high sales growth in 2022 is due to a rebound in consumption certain low-priced drugs following the dip in demand during the COVID-19 pandemic impact.
- The 1-year forecast for UK was in line with expectation.



#### **Spain**

- The underestimation of total market growth in Spain between 2018-2022 can be attributed mostly to the unexpected impacts of the COVID-19 pandemic.
- Following a sharp contraction in hospital activities in 2020, as non-urgent treatments were cancelled and postponed, hospital sales rose higher than expected in 2021 and 2022 driving pharmaceutical market growth. The recovery of hospital activity also had a major impact on the product mix. Equally, retail pharmacy consumption declined in 2020 followed by its recovery in 2021. Both hospital and retail sales growth was much higher than expected during this period. The OTC market also performed stronger than projected as the population placed increased importance on prevention boosting overall retail sales. This trend has lasted longer than anticipated.
- The underestimation of the 1-year forecast was also due to the unexpected rise in seasonal and contagious infections, such as cough and cold, flu and influenza, that followed the lifting of social mobility restrictions in 2021.
- Finally, a major redesign of the hospital panel led to significant back data changes to the MIDAS data, resulting in the underestimation of the market size in 2020-2021.



#### Canada

- The 5-year outlook for the Canadian pharmaceutical market over the 2018-2022 period was underestimated largely due to the change in product mix towards more expensive therapies in 2020-2021 (during COVID-19 pandemic) in retail sector, and significant growth in volume in H2 2022 in both the retail and hospital sectors due to influenza and the emergence of respiratory syncytial virus (RSV) in children.
- Additionally, increased utilization of high-cost specialty drugs led to double-digit growth in average price per SU, especially in 2019 in the hospital sector. In the retail sector too, strong price growth was observed, driven by anti-cancer drugs including anti-TNFs and protein kinase, among others.
- The 1-year forecast underestimation of total market growth in 2022 was again primarily due to stronger market recovery in the latter half of 2022 when all the COVID-19 related restrictions were lifted and the surge in seasonal infections led to an increase in pharmaceutical demand. Emergence of RSV as well as high demand for pain medications led to strong consumption trends.



#### Commentary



#### Brazil

- The 2018-2022 forecast underestimation can be attributed to various factors. Firstly, MIDAS retail panel data changes in April 2022 resulted in significant downward adjustments to 2018-2021 price trends, as well as the future outlook.
- Secondly, the unexpected impacts of the COVID-19 pandemic resulted in unprecedented market trends. Between 2020-2022, the Brazilian pharmaceutical market reached double-digit growth amidst the pandemic, driven by the retail sector, as pharmacies became key providers of care. Brazil's lax lockdowns also contributed to strong sales. Following an initial decline in hospital activity in 2020, the rescheduling of cancelled non-emergency treatments boosted sales in 2021 and 2022. The underestimation of growth in 2021-2022 was also due in part to deteriorated patient health profiles intensifying demand for drugs, as well as the population placing increased importance on health and wellness.
- Higher-than-expected price adjustments were permitted by the regulator in 2021 and 2022 to compensate for high inflation. In 2022, the regulator authorized a provisional suspension of maximum prices for drugs in short supply.
- The underestimation of the 1-year forecast for 2022 was due to exceptionally high post-COVID19 demand, especially for respiratory and cough and cold treatments. This was coupled with higher-than-expected price adjustments that year.





# **Appendix**



20



# Accuracy: Country/Channel Results





# Validated Countries/Regions by Channel

(please use hyperlinks for navigation)

Retail (	(Sell-	·in)	
----------	--------	------	--

- + Algeria
- + Argentina
- + Austria
- + Bangladesh
- + Bolivia
- + Brazil
- Bulgaria
- + Canada
- + Central America
- + Chile
- + Dominican Republic
- + Ecuador
- + Egypt
- + Italy
- + Jordan
- + Kuwait
- + Latvia

#### Retail (Sell-in)

- + Lithuania
- + Mexico
- + Morocco + Pakistan
- + Paraguay
- + Peru
- + Philippines
- + Saudi Arabia
- + South Africa
- + South Korea
- + Spain
- + Thailand
- + Tunisia
- + Turkey
- + United A. Emirates
- + <u>Venezuela</u>

#### Hospital (Sell-in)

- + Canada
- + Philippines
- + South Korea

#### Combined (Sell-in)

- + Bosnia and Herzegovina
- + Croatia
- + Czech Republic
- + Hong Kong
- + Hungary
- + Indonesia
- + Japan
- + Kazakhstan
- + Malaysia
- + Poland
- + Romania
- + Russia
- + <u>Serbia</u>
- + Singapore
- + <u>Slovakia</u>
- + Slovenia
- + <u>Switzerland</u>
- + <u>Uruguay</u>
- + <u>USA</u>
- + Vietnam

#### Retail OTC (Sell-in)

- + Brazil
- + Bulgaria

+ Argentina

- + Canada
- + Ecuador
- + Mexico
- + South Africa
- + South Korea

#### Retail OTC (Sell-out)

- + Austria
- + Croatia
- + Greece
- + Hungary
- + <u>Italy</u>
- + Poland
- + Serbia
- + Slovakia
- + Spain
- + Switzerland

#### Other (Sell-out)

- Retail
- + France
- + Greece
- + United Kingdom

#### PharmaTrend

- + Austria
- + Croatia
- + Czech Republic
- + Finland
- + Hungary
- + Ireland
- + Italy
- + Poland
- + Serbia
- + Slovakia
- + Spain
- + Switzerland

#### Hospital

- + Austria
- + Italy
- + United Kingdom



## **United States of America + Canada**

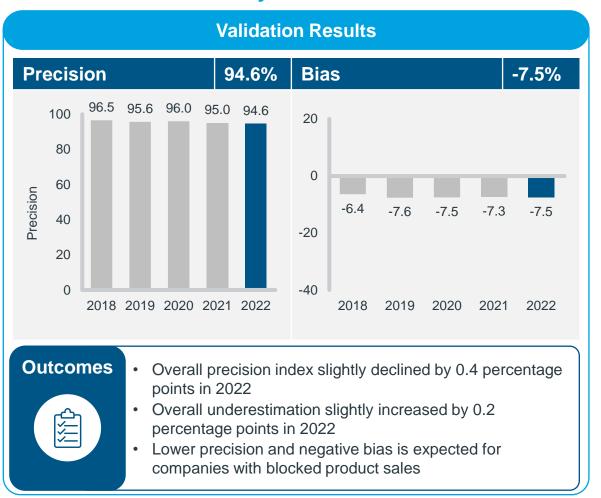


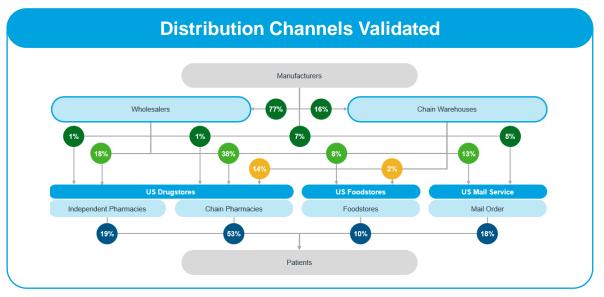
#### Countries

United States of America Canada



### **USA Retail + Non-Retail Validation Study**





Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>77</b>	<b>1,303</b>	<b>84%</b>
(+3 vPY)	(+40 vPY)	(+4% vPY)

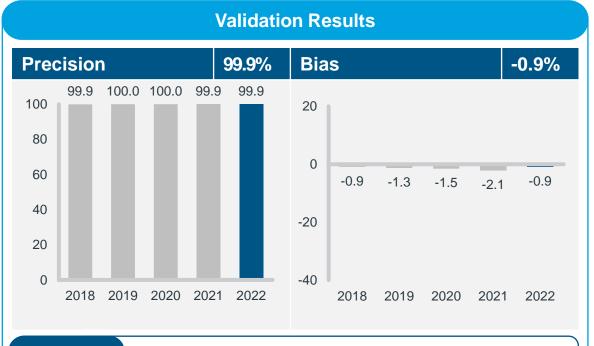






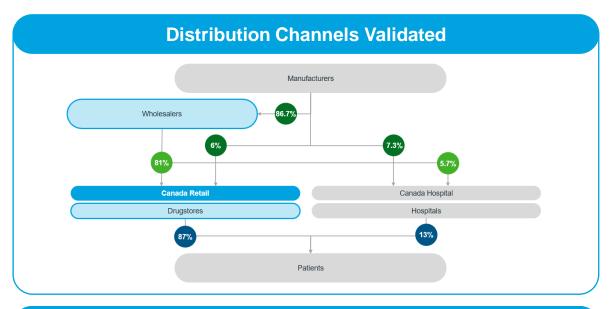
# **Canada Retail Validation Study**

#### 2022 Validation Study





- Overall precision index remained unchanged in in 2022
- Overall underestimation improved by 1.2 percentage points in 2022
- · No action required from the statistical point of view



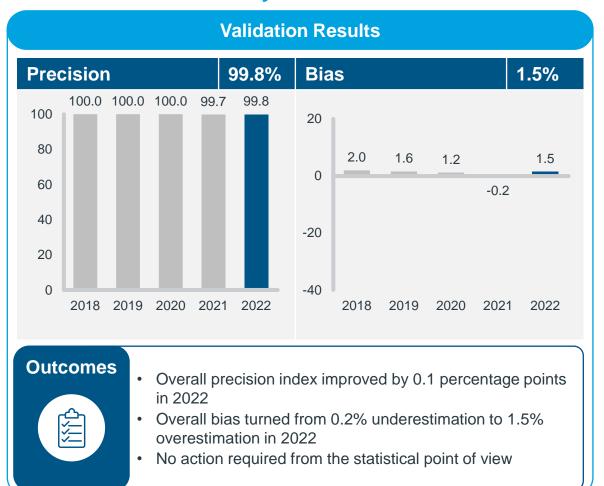
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>272</b> (+2 vPY)	<b>6,047</b> (+54 vPY)	<b>95%</b> (no change vPY)

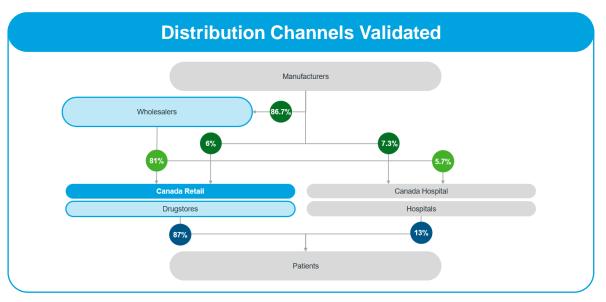






# **Canada OTC Validation Study**





Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>169</b> (+1 vPY)	<b>2,843</b> (+148 vPY)	100% (no change vPY)

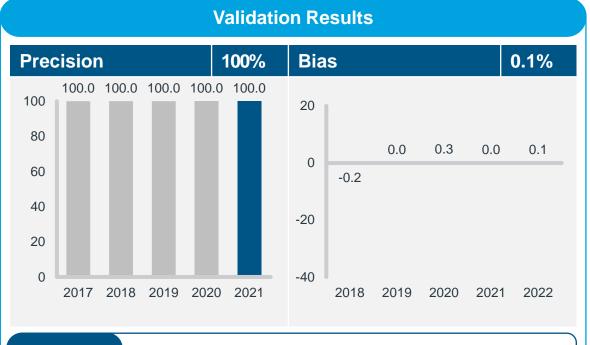






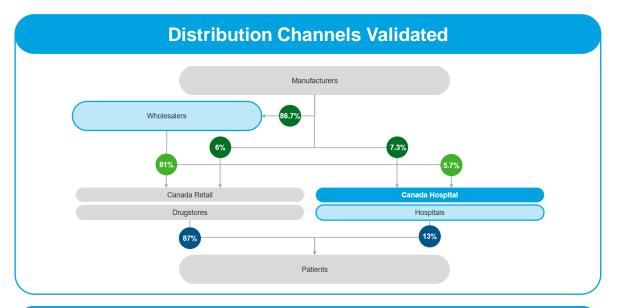
### **Canada Hospital Validation Study**

### 2022 Validation Study





- Overall precision index remained 100% unchanged in 2022
- Overall bias index turned from no bias to 0.1 percentage points in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>137</b>	<b>1,202</b>	<b>95%</b>
(+14 vPY)	(+37 vPY)	(no change vPY)





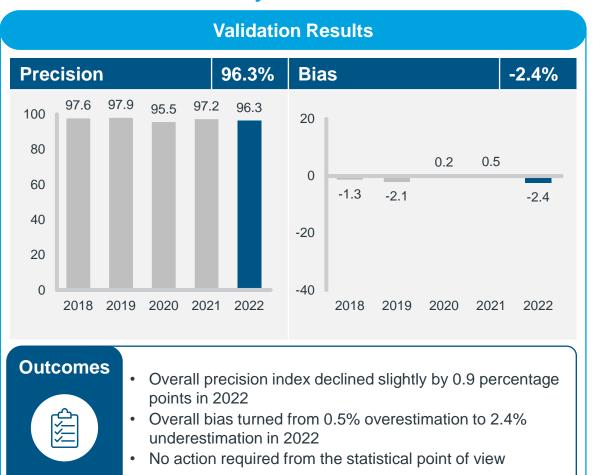
# **Latin America**

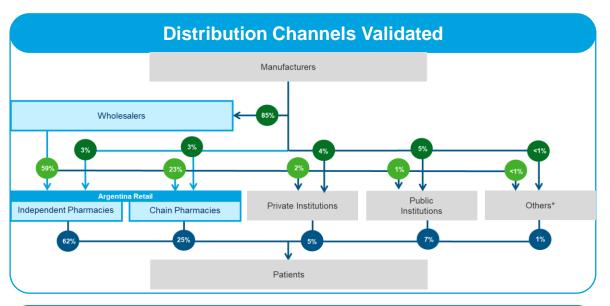


Countries		
Argentina	Chile	
Bolivia	Dominican Republic	
Brazil	Ecuador	
Central America	Mexico	
Guatemala	Paraguay	
El Salvador	Peru	
<ul> <li>Honduras</li> </ul>	Uruguay	
Nicaragua	Venezuela	
Costa Rica		
• Panama		



### **Argentina Retail Validation Study**

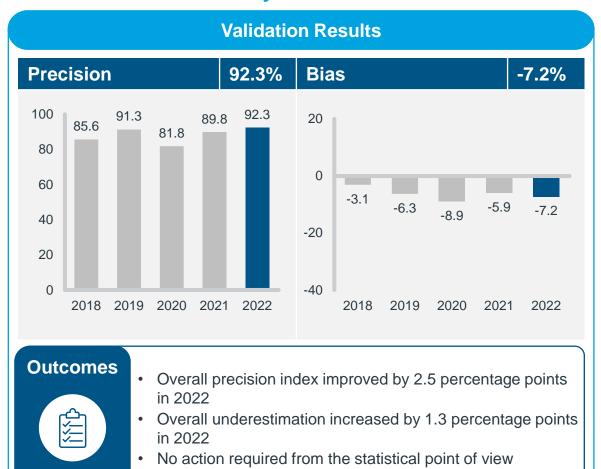


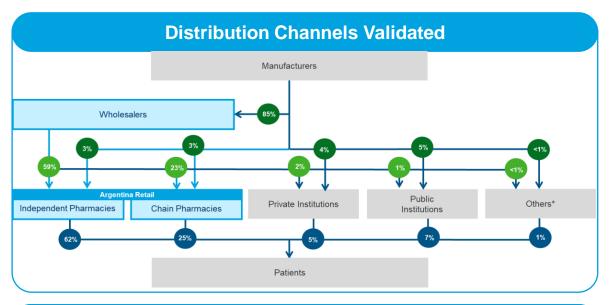


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>32</b>	<b>1,958</b>	<b>47%</b>
(-5 vPY)	(-112 vPY)	(-4% vPY)



# **Argentina OTC Validation Study**





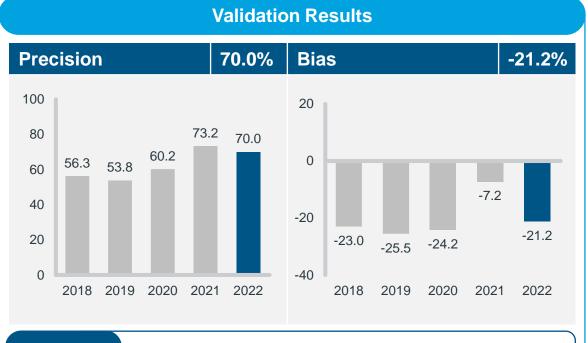
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>23</b> (no change vPY)	<b>253</b> (+10 vPY)	<b>36%</b> (no change vPY)





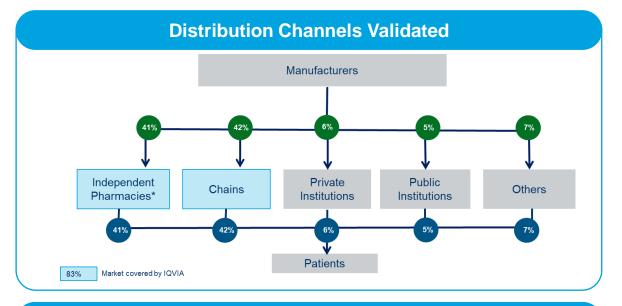
### **Bolivia Retail Validation Study**

#### 2022 Validation Study





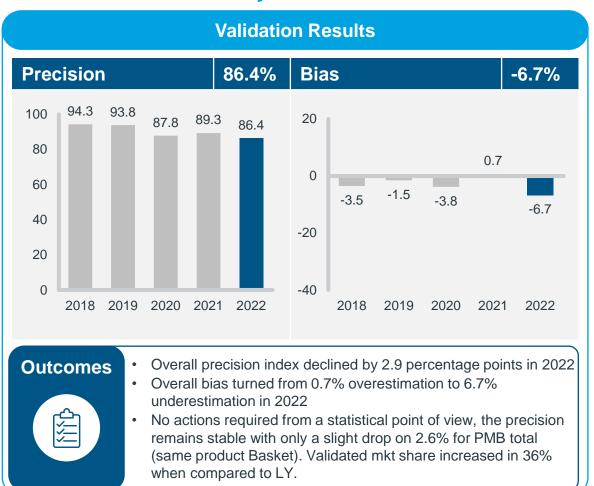
- Overall precision index declined by 3.2 percentage points in 2022
- Overall underestimation increased by 14 percentage points in 2022
- Fulfil sample design according to the new PM territorial upgrade; update universe and projection level

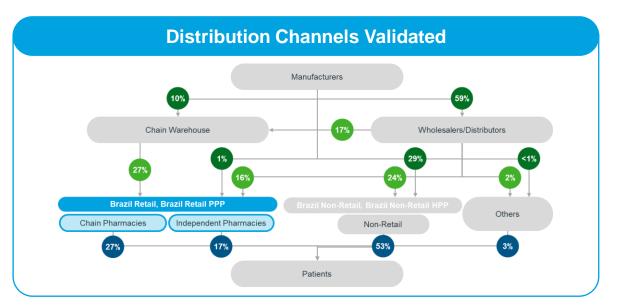


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>24</b>	<b>1,100</b>	<b>45%</b>
(+21 vPY)	(+712 vPY)	(+29% vPY)



### **Brazil Retail Validation Study**





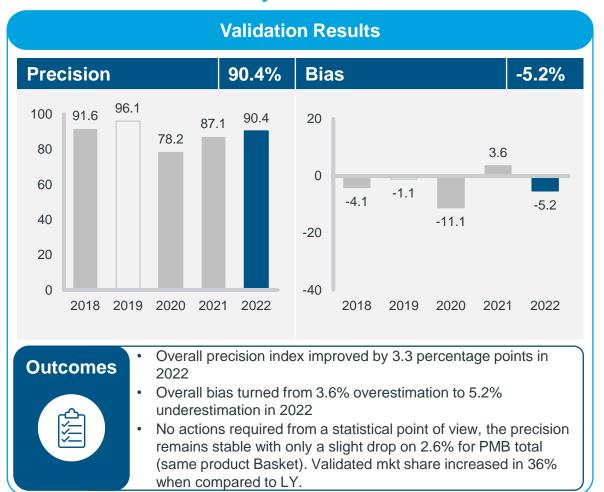
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>70</b>	<b>3,942</b>	<b>52%</b>
(+41 vPY)	(+1,334 vPY)	(+14% vPY)

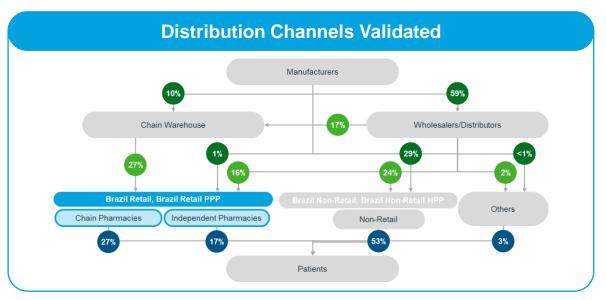






### **Brazil OTC Validation Study**





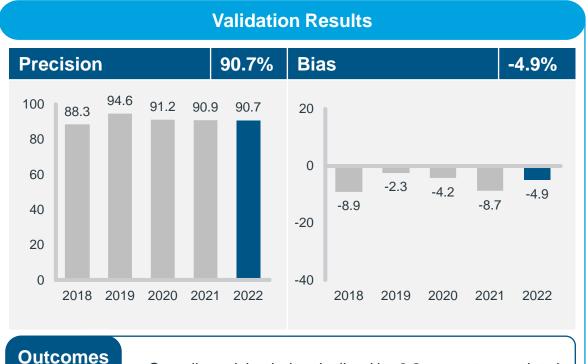
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>42</b> (+19 vPY)	<b>916</b> (+342 vPY)	<b>36%</b> (+10% vPY)







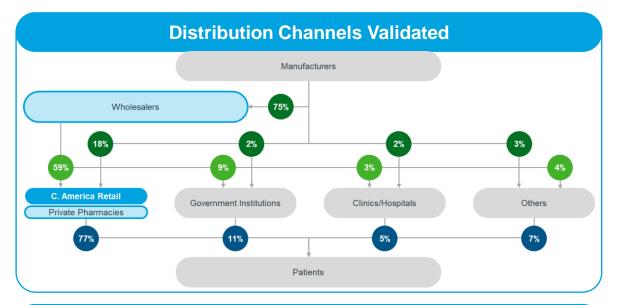
# **Central America Retail Validation Study**







- Overall underestimation improved by 3.8 percentage points in 2022
- · No action required from the statistical point of view



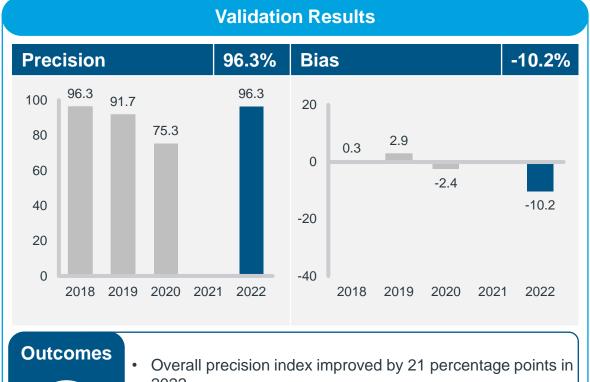
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>19</b> (-4 vPY)	<b>1,033</b> (-47 vPY)	<b>15%</b> (-2% vPY)





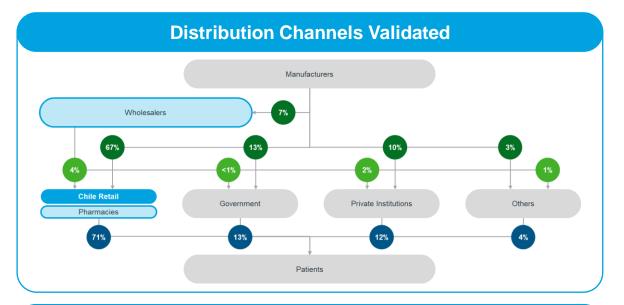
### **Chile Retail Validation Study**

### 2022 Validation Study



### 2022

- Overall underestimation increased by 7.8 percentage points in 2022
- · No action required from the statistical point of view



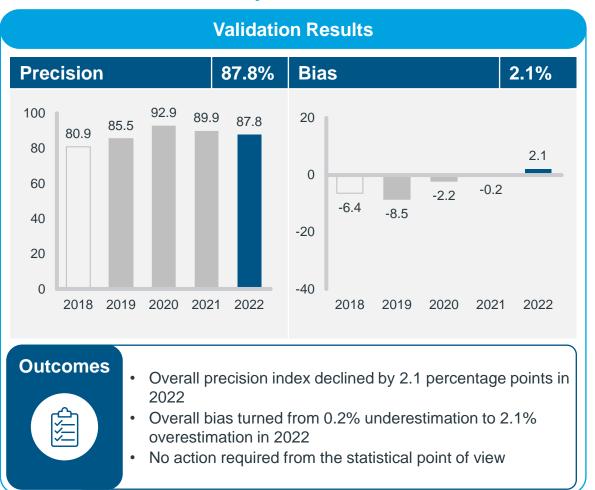
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>9</b> (no change v2020)	<b>484</b> (-71 v2020)	<b>12%</b> (+1% v2020)

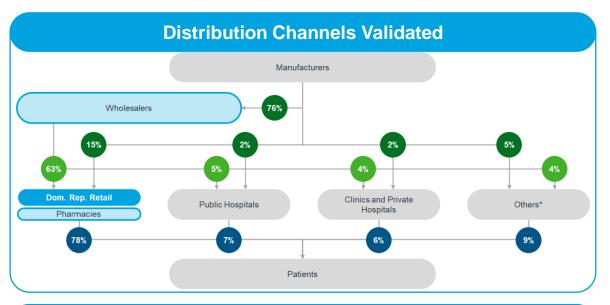






### **Dominican Republic Retail Validation Study**





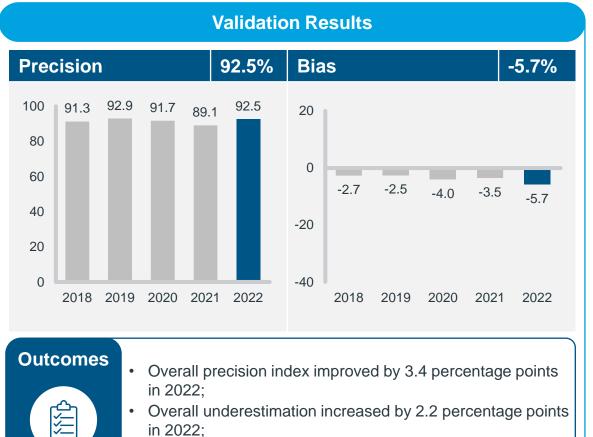
Participation Participation		
# Forms	% Market	
Validated	Validated	
<b>1,209</b>	<b>21%</b>	
(+167 vPY)	(+1% vPY)	
	# Forms Validated	



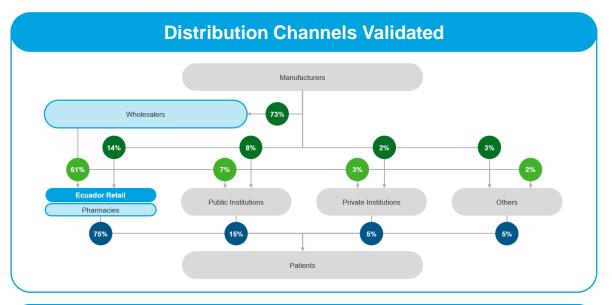




### **Ecuador Retail Validation Study**



- in 2022;
- · No action required from the statistical point of view.



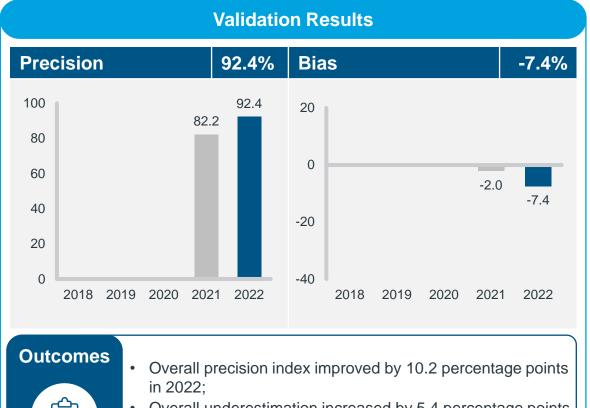
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>89</b>	<b>2,408</b>	<b>67%</b>
(+23 vPY)	(+556 vPY)	(+14% vPY)



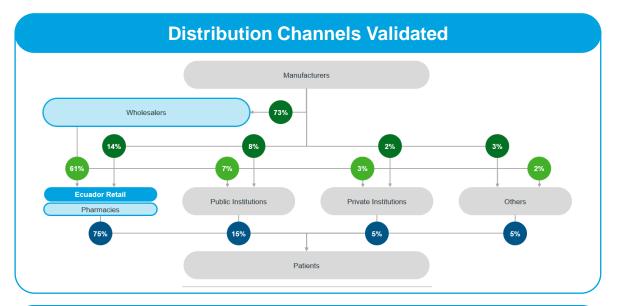




# **Ecuador OTC Validation Study**



- Overall underestimation increased by 5.4 percentage points in 2022;
- · No action required from the statistical point of view.



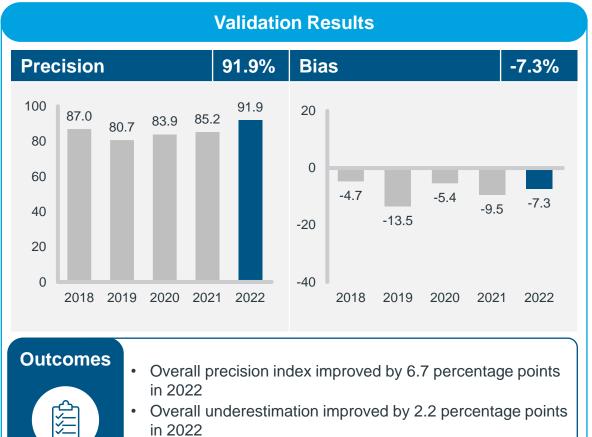
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>51</b> (+19 vPY)	<b>347</b> (+99 vPY)	<b>12%</b> (+3% vPY)



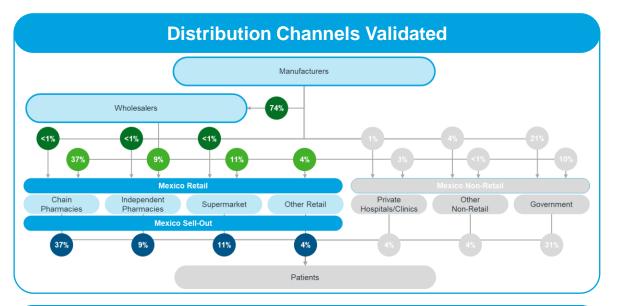




# **Mexico Retail Validation Study**



- in 2022
- · No action required from the statistical point of view

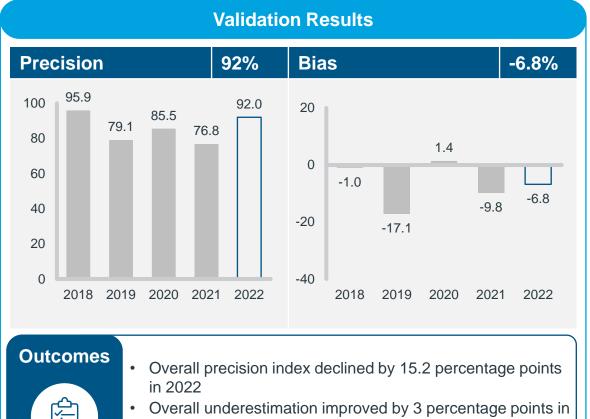


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>33</b>	<b>991</b>	<b>19%</b>
(+1 vPY)	(+27 vPY)	(+3% vPY)

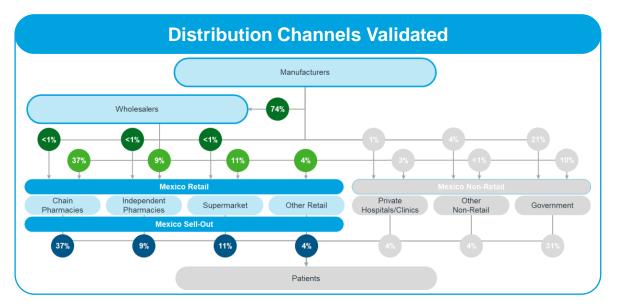




# **Mexico OTC Validation Study**



- 2022
- · No action required from the statistical point of view



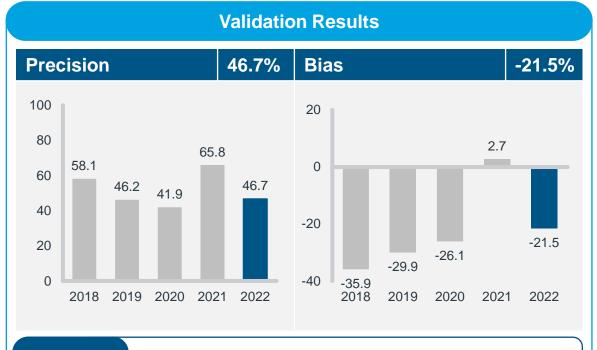
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>12</b> (no change vPY)	<b>247</b> (+104 vPY)	<b>20%</b> (+10% vPY)





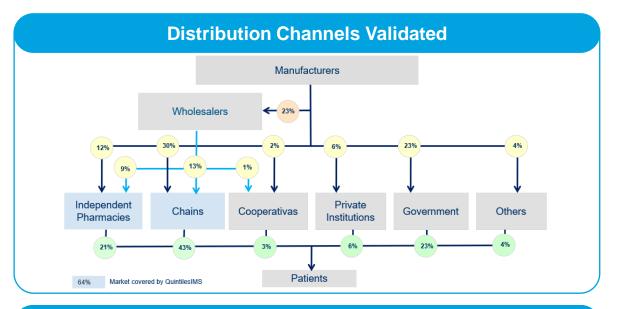
### **Paraguay Retail Validation Study**

### 2022 Validation Study





- Overall precision index declined by 19.1 percentage points in 2022
- Overall bias turned from 2.7% overestimation to 21.5% underestimation in 2022
- Fulfill sample design; Increase chain and independent pharmacy panels and/or incorporate more census data.

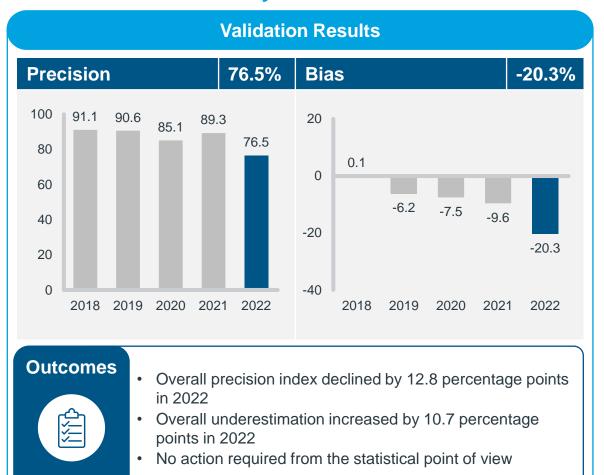


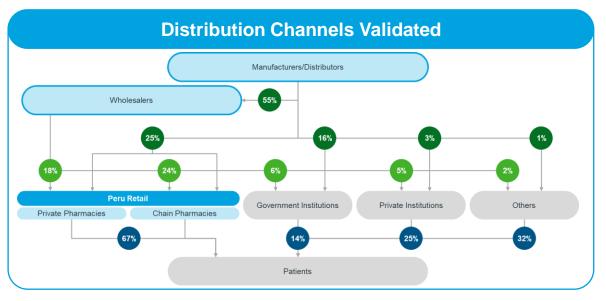
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>41</b>	<b>1,160</b>	<b>41%</b>
(+10 vPY)	(+336 vPY)	(+16% vPY)





### **Peru Retail Validation Study**





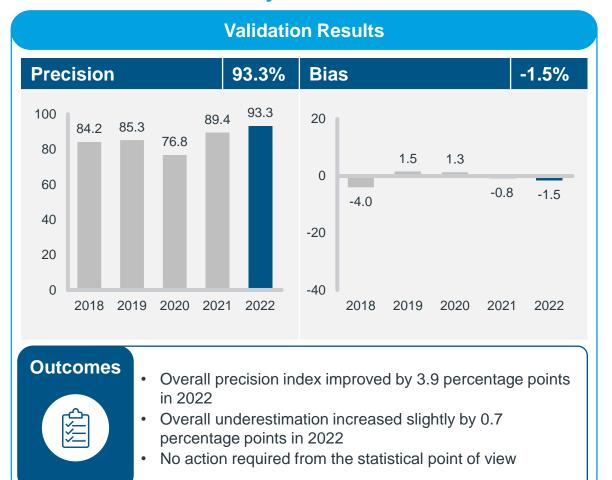
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>10</b>	<b>461</b>	<b>18%</b>
(-21 vPY)	(-960 vPY)	(-34% vPY)

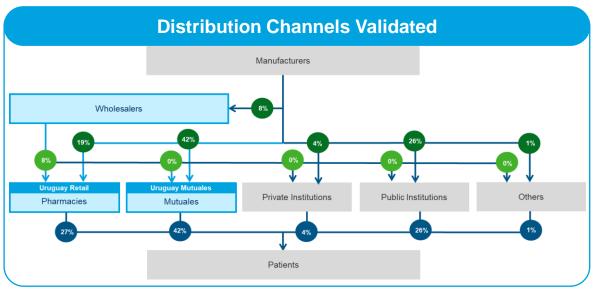






### **Uruguay Retail+Mutuales Validation Study**





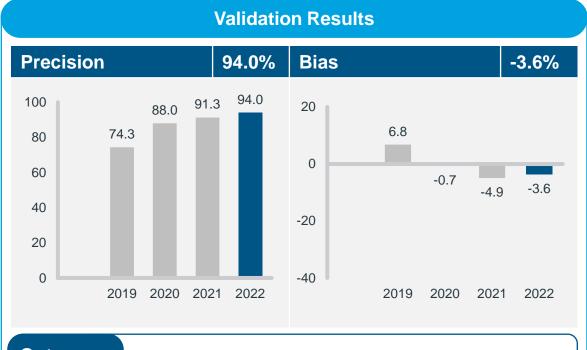
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>22</b>	<b>861</b>	<b>53%</b>
(+7 vPY)	(-44 vPY)	(+2% vPY)





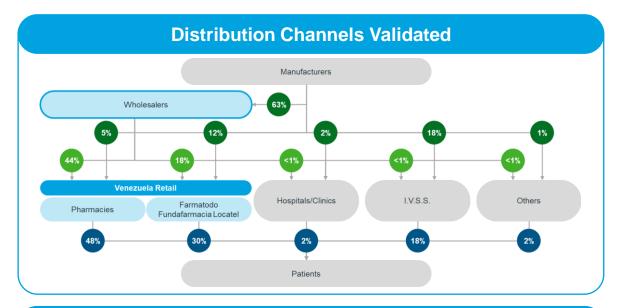
# Venezuela Retail Validation Study

#### 2022 Validation Study





- Overall precision index improved by 2.7 percentage points in 2022
- Overall underestimation improved by 1.3 percentage points in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>18</b>	<b>687</b>	<b>27%</b>
(-8 vPY)	(-234 vPY)	(-27% vPY)

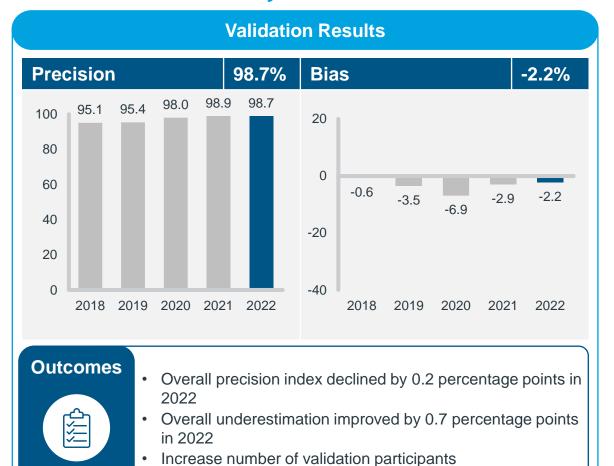


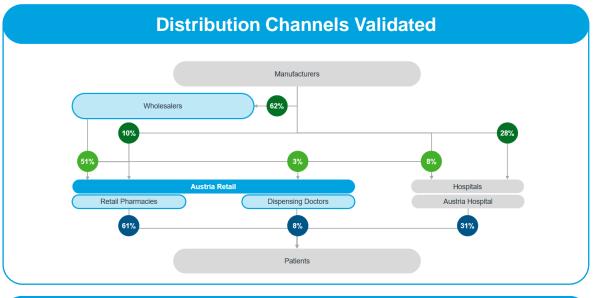
# **Europe**



Countries		
Austria	Latvia	
Bosnia	Lithuania	
Bulgaria	Poland	
Croatia	Romania	
Czech Republic	Russia	
Finland	Serbia	
France	Slovakia	
Greece	Slovenia	
Hungary	Spain	
Ireland	Switzerland	
Italy	United Kingdom	
Kazakhstan		

# **Austria Retail Validation Study**

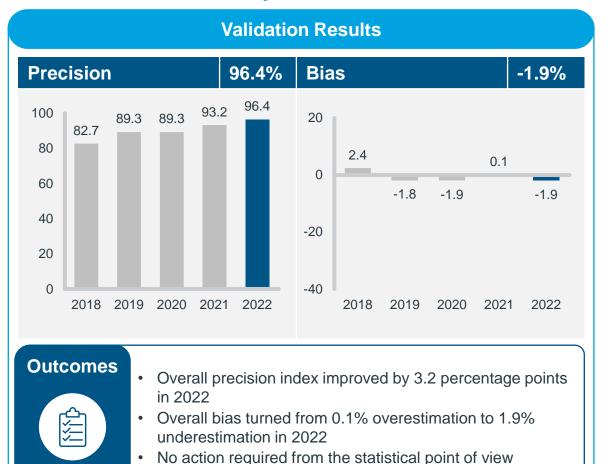


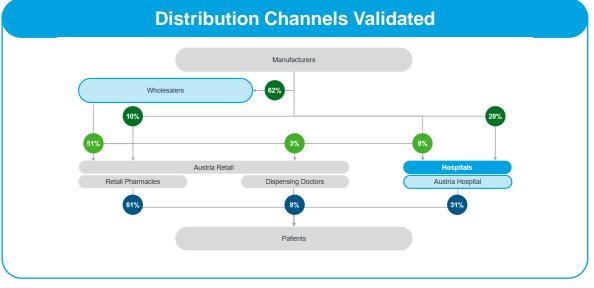


	Participation	
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>13</b>	<b>388</b>	<b>13%</b>
(-4 vPY)	(-98 vPY)	(-2% vPY)



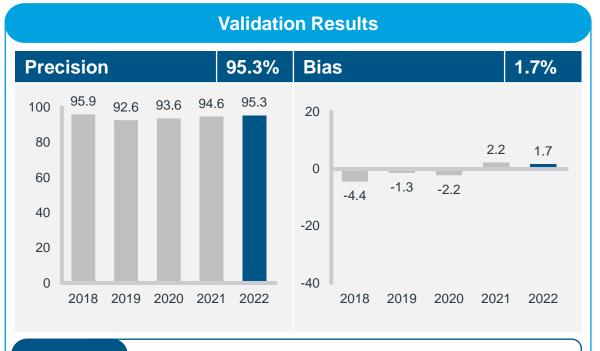
### **Austria Hospital Validation Study**





	Participation	
# Participating Companies	# Forms Validated	% Market Validated
<b>14</b> (+2 vPY)	<b>259</b> (-8 vPY)	<b>14%</b> (-1% vPY)

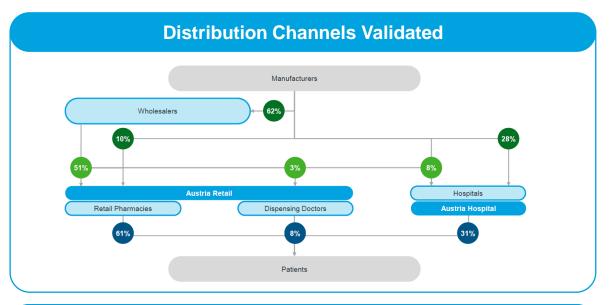








- Overall precision index improved by 0.7 percentage point in 2022
- Overall overestimation improved by 0.5 percentage point in 2022
- Increase number of validation participants; Analyze rootcause for slight overestimation.



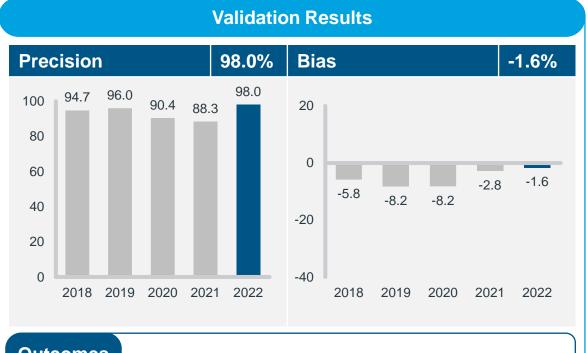
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>13</b>	<b>351</b>	<b>13%</b>
(-4 vPY)	(-121 vPY)	(-2% vPY)





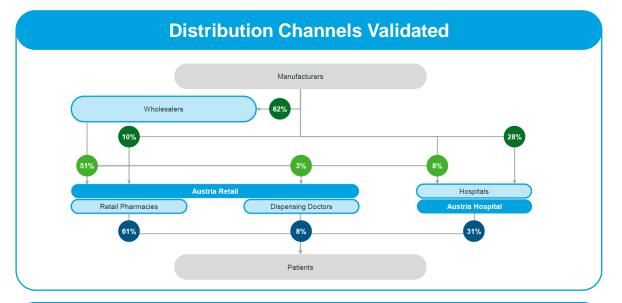
# **Austria OTC Validation Study**

#### 2022 Validation Study





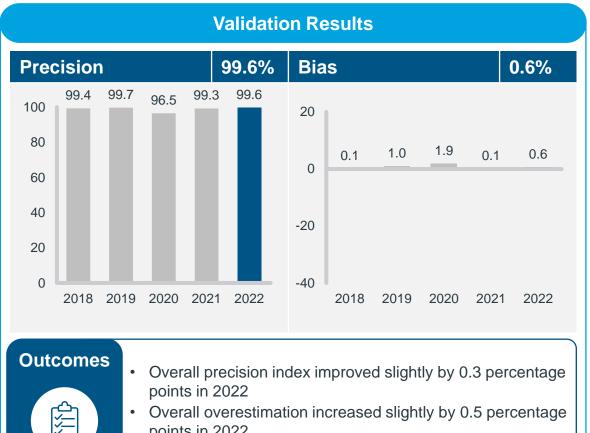
- Overall precision index improved by 9.7 percentage points in 2022
- Overall underestimation improved by 1.2 percentage points in 2022
- Increase number of validation participants



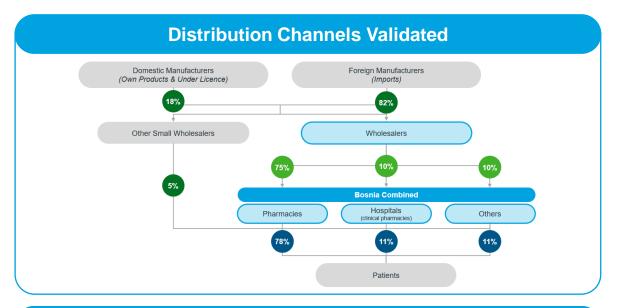
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>4</b> (-2 vPY)	<b>50</b> (-27 vPY)	<b>13%</b> (-2% vPY)



### Bosnia and Herzegovina Retail+Hospital Validation Study



- points in 2022
- No action required from the statistical point of view



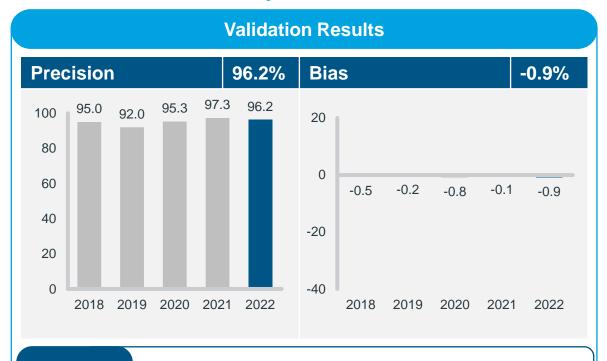
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>13</b> (-1 vPY)	<b>440</b> (+38 vPY)	<b>34%</b> (no change vPY)





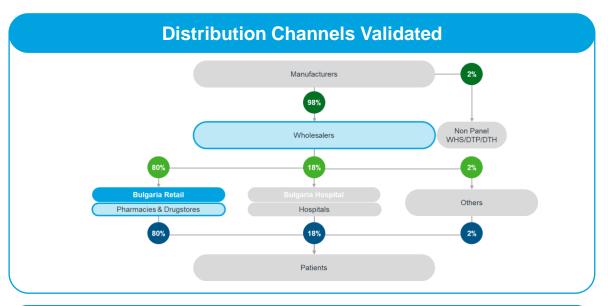
### **Bulgaria Retail Validation Study**

### 2022 Validation Study





- Overall precision index declined by 1.1 percentage points in 2022
- Overall underestimation increased slightly by 0.8 percentage points in 2022
- · No action required from the statistical point of view

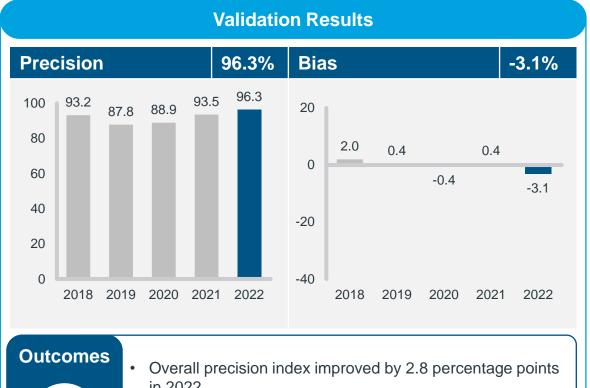


Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>55</b> (+2 <i>vPY</i> )	<b>756</b> (+130 vPY)	<b>38%</b> (+5% vPY)

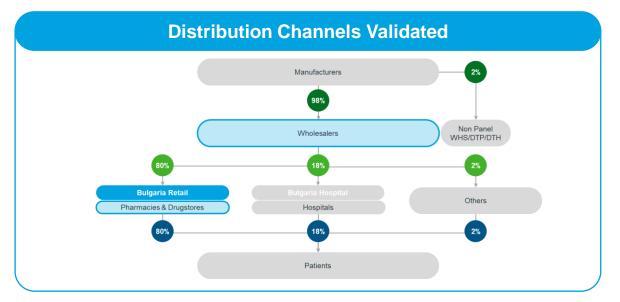




# **Bulgaria OTC Validation Study**



- in 2022
- Overall bias turned from 0.4% overestimation to 3.1% underestimation in 2022
- · No action required from the statistical point of view

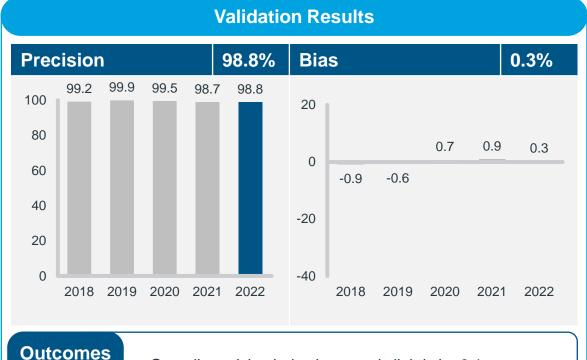


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>29</b>	<b>138</b>	<b>28%</b>
(+2 <i>vPY</i> )	(+30 vPY)	(+4% vPY)





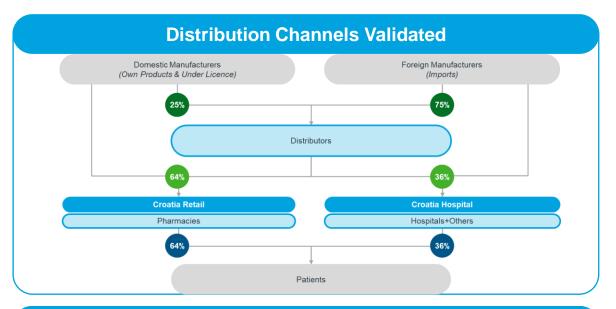
### Croatia Retail+Hospital Validation Study







- Overall precision index improved slightly by 0.1 percentage points in 2022
- Overall overestimation improved slightly by 0.6 percentage points in 2022
- Increase number of validation participants



Participation Pa		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>14</b>	<b>343</b>	<b>17%</b>
(+3 vPY)	(+75 vPY)	(+7% vPY)

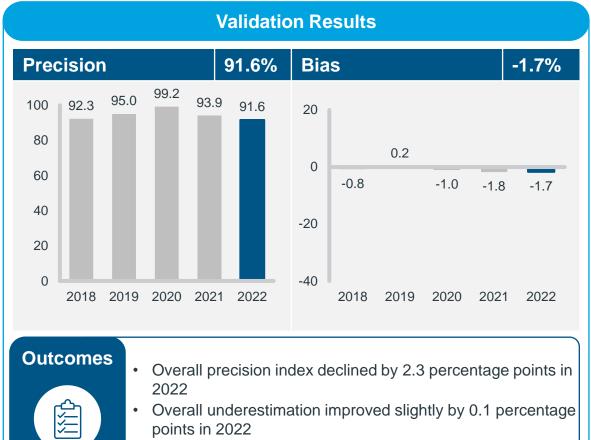




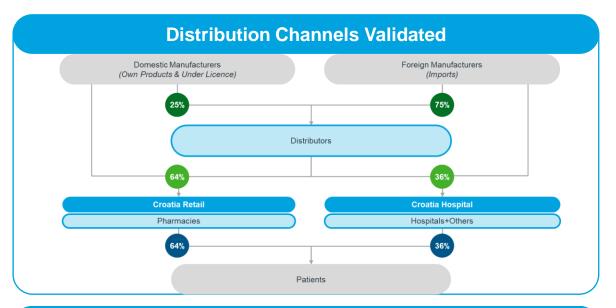


### **Croatia PharmaTrend Validation Study**

#### 2022 Validation Study



• Increase number of validation participants



Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>14</b> (+3 vPY)	<b>234</b> (+84 vPY)	<b>16%</b> (+7% vPY)

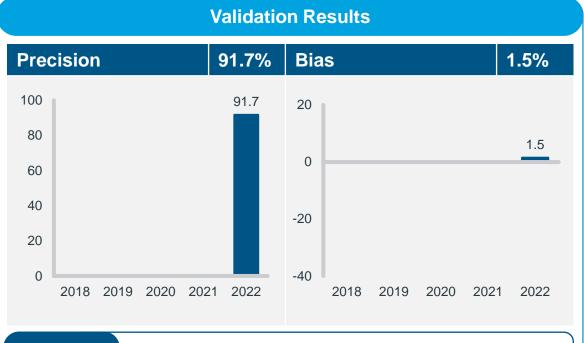






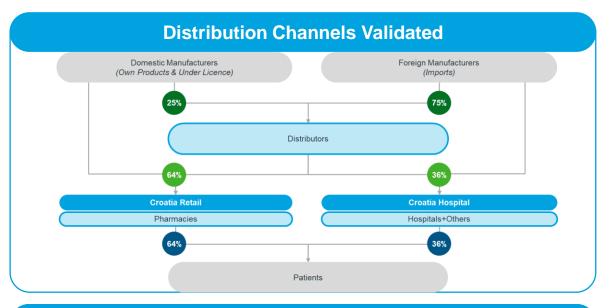
### **Croatia OTC Validation Study**

### 2022 Validation Study





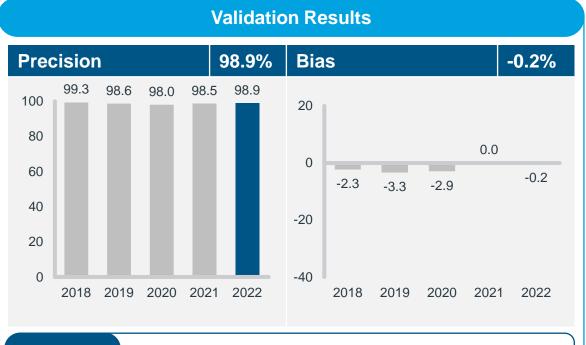
- Overall precision index at 91.7 percentage points in 2022
- Overall overestimation at 1.5 percentage points in 2022
- · Increase clients' coverage



Participation		
# Forms	% Market	
Validated	Validated	
<b>24</b>	<b>16%</b>	
(vPY)	(vPY)	
	# Forms Validated	

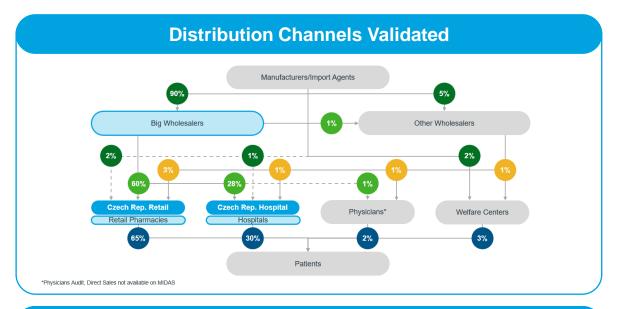
### Czech Republic Retail+Hospital Validation Study

### 2022 Validation Study





- Overall precision index improved by 0.4 percentage points in 2022
- Overall bias turned from no bias to 0.2% underestimation in 2022
- · No action required from the statistical point of view



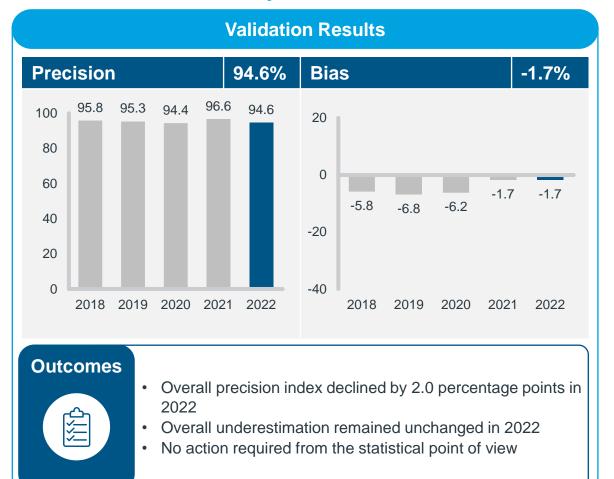
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>266</b> (+12 vPY)	<b>3,076</b> (+19 vPY)	<b>83%</b> (-2% vPY)

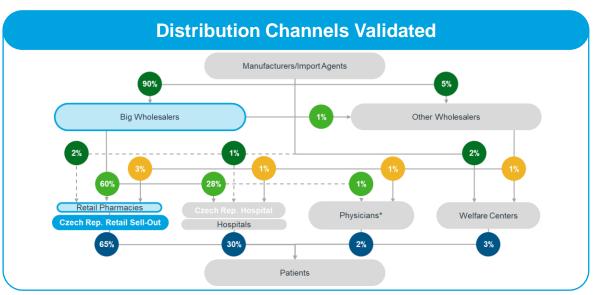




#### **IOVIA**

### Czech Republic PharmaTrend Validation Study



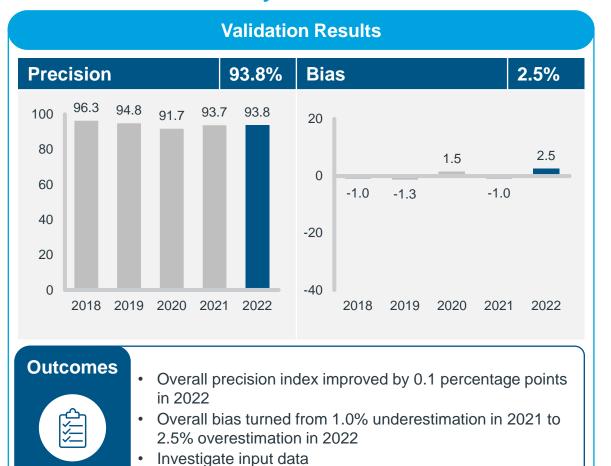


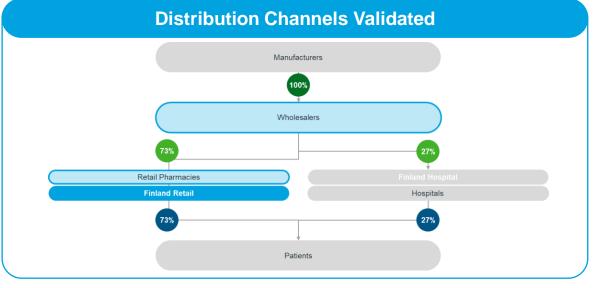
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>181</b>	<b>1,968</b>	<b>58%</b>
(+31 vPY)	(+353 vPY)	(+3% vPY)

<sup>\*</sup> Government e-prescription sales data used in validation since 2021



### Finland PharmaTrend Validation Study





Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>156</b> (+8 vPY)	<b>1,865</b> (-57 vPY)	<b>88%</b> (-1% vPY)

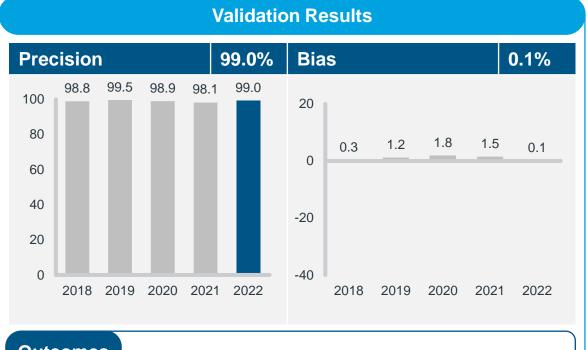






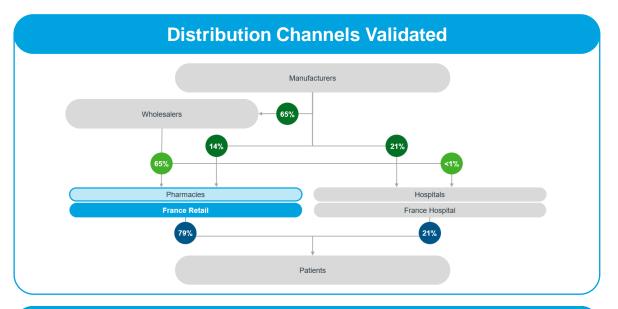
# **France Retail Validation Study**

#### 2022 Validation Study





- Overall precision index improved slightly by 0.9 percentage points in 2022
- Overall overestimation improved by 1.4 percentage points in 2022
- · No action required from the statistical point of view



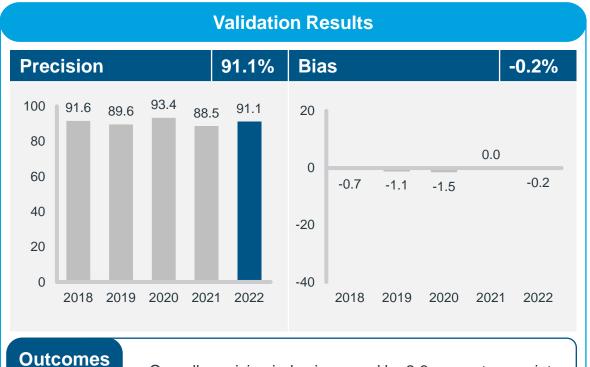
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>163</b> (+1 vPY)	<b>3,554</b> (-19 vPY)	<b>90%</b> (no change vPY)



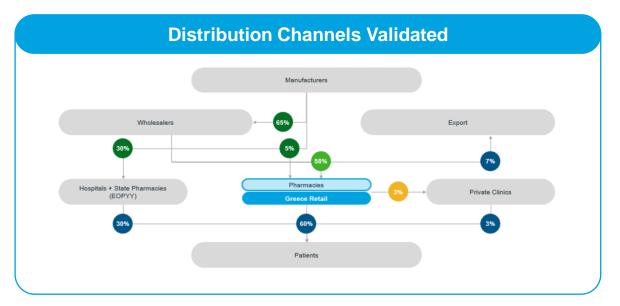




### **Greece Retail Validation Study**



- Overall precision index improved by 2.6 percentage points in 2022
- Overall bias turned from no bias to 0.2% underestimation in 2022
- · No action required from the statistical point of view



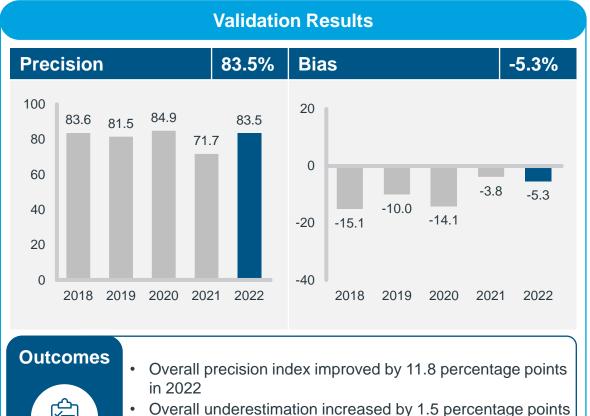
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>73</b> (+29 vPY)	<b>924</b> (-9 vPY)	<b>49%</b> (no change vPY)



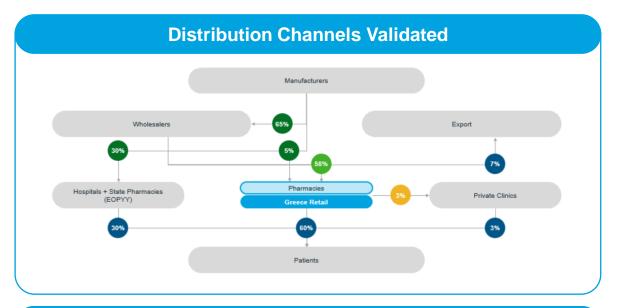




### **Greece OTC Validation Study**

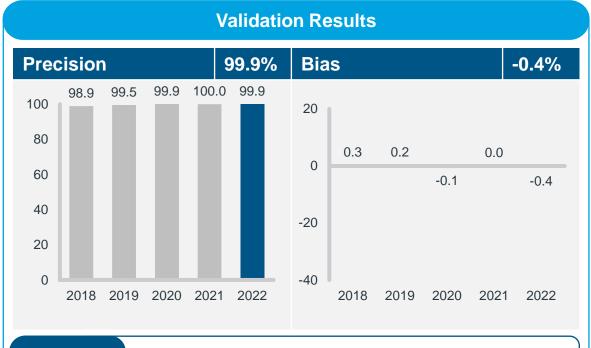


- Overall underestimation increased by 1.5 percentage points in 2022
- · Explore channels distribution



Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>23</b> (+7 vPY)	<b>110</b> (+18 vPY)	<b>40%</b> (+2% vPY)

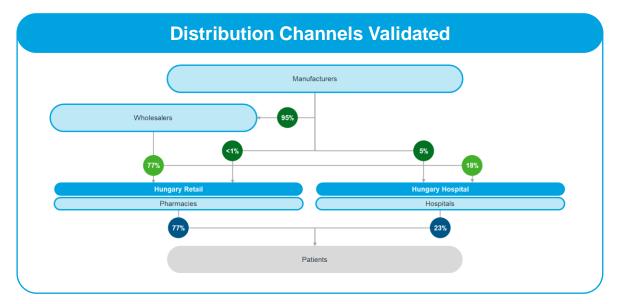
### **Hungary Retail+Hospital Validation Study**







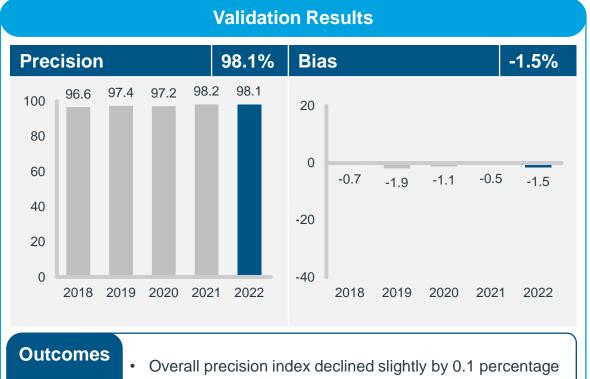
- Overall precision index declined slightly by 0.1 percentage points in 2022
- Overall bias turned from no bias to 0.4% underestimation in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>74</b>	<b>1,510</b>	<b>73%</b>
(+3 vPY)	(+64 vPY)	(+7% vPY)

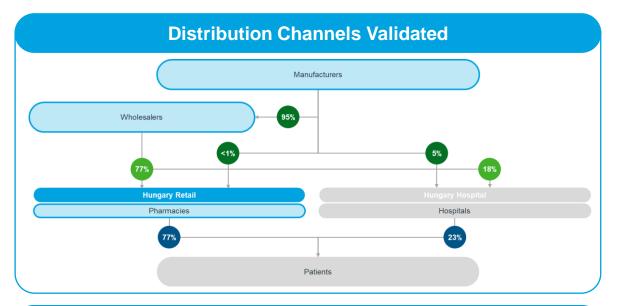


## **Hungary PharmaTrend Validation Study**





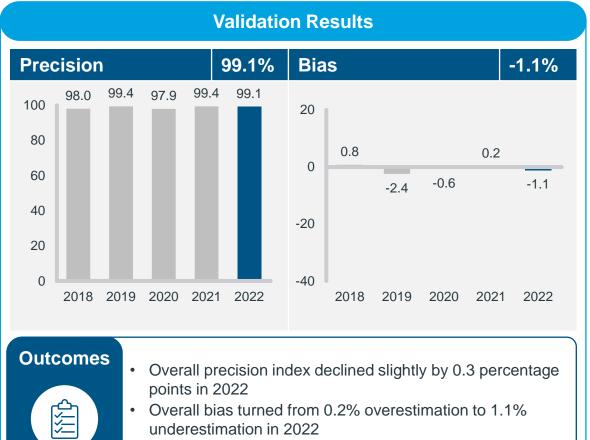
- points in 2022
- Overall underestimation increased slightly by 1 percentage point in 2022
- · No action required from the statistical point of view



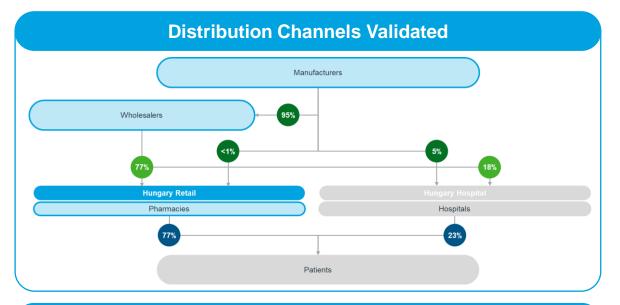
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>68</b> (+3 vPY)	<b>1,307</b> (+74 vPY)	<b>72%</b> (+6% vPY)

## **Hungary OTC Validation Study**

#### 2022 Validation Study



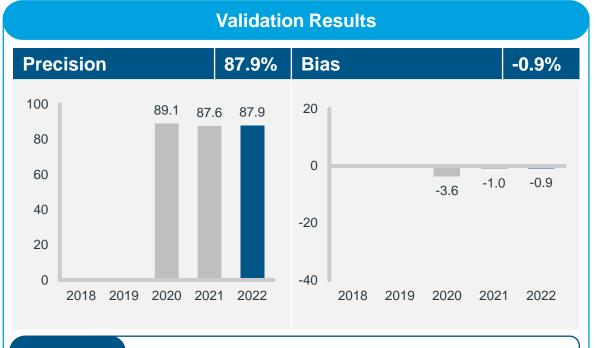
· No action required from the statistical point of view



Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>44</b> (+7 vPY)	<b>402</b> (+83 vPY)	<b>77%</b> (+17% vPY)

### **Ireland PharmaTrend Validation Study**

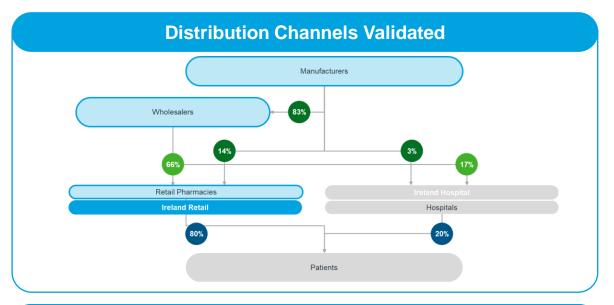
#### 2022 Validation Study



#### **Outcomes**



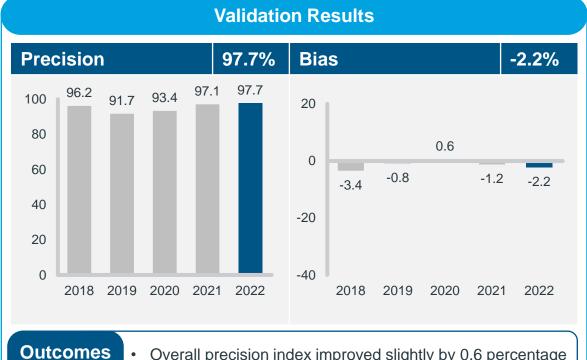
- Overall precision index improved by 0.3 percentage points in 2022
- Overall underestimation improved by 0.1 percentage Points in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>122</b>	<b>1,503</b>	<b>90%</b>
(+9 vPY)	(-29 vPY)	(+1% vPY)



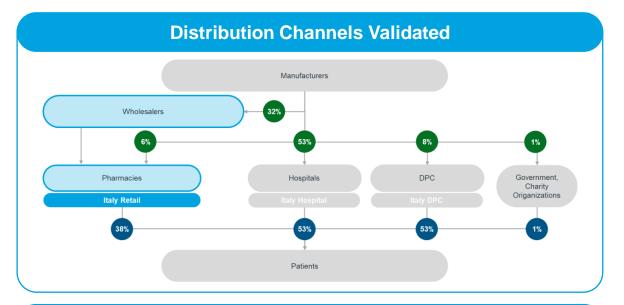
# **Italy Retail Validation Study**







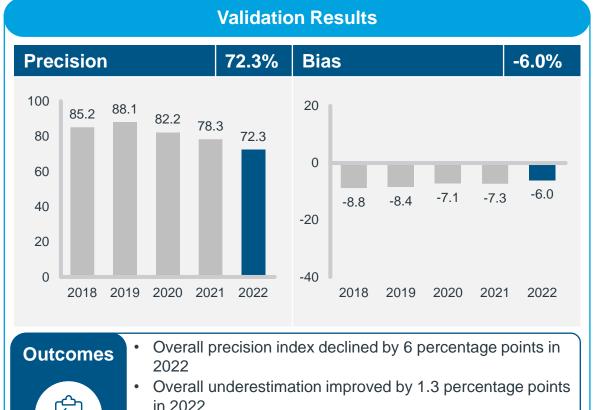
- Overall precision index improved slightly by 0.6 percentage points in 2022
- Overall underestimation increased slightly by 1 percentage point in 2022
- Slight increase in bias but improved precision. No actions required from the statistical standpoint.



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>16</b>	<b>1,296</b>	<b>27%</b>
(-9 vPY)	(+103 vPY)	(no change vPY)

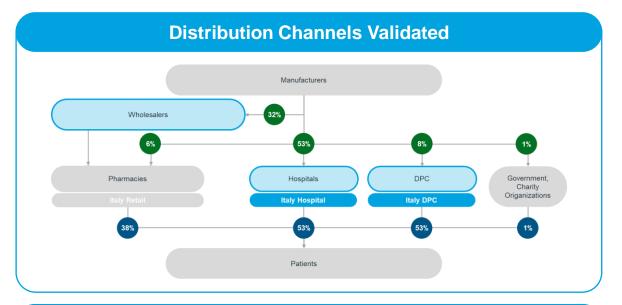


# **Italy Hospital Validation Study**





- in 2022
- Bias improved while increased variability might be explained by undergoing changes in the non-retail distribution patterns.

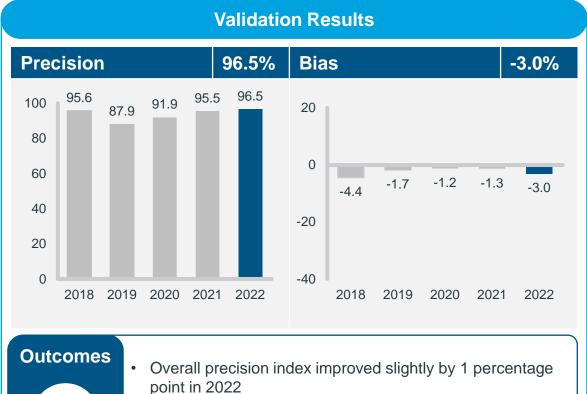


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>14</b>	<b>284</b>	<b>26%</b>
(+2 vPY)	(+12 vPY)	(-2% vPY)

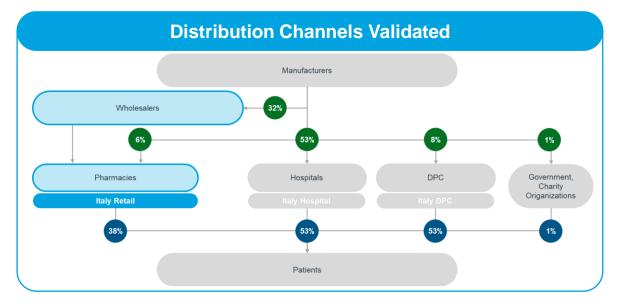




# Italy PharmaTrend Validation Study



- point in 2022
- Overall underestimation increased by 1.7 percentage points in 2022
- · No action required from the statistical point of view

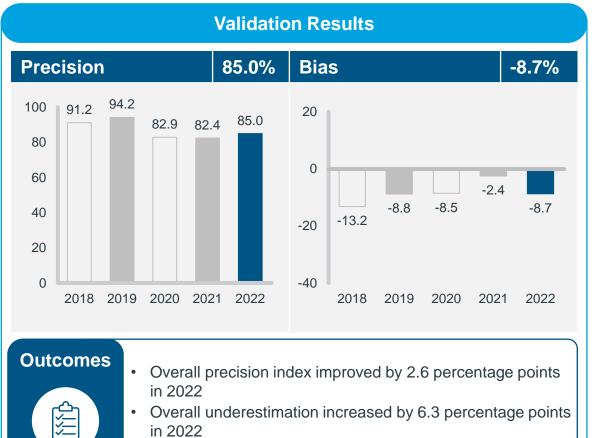


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>15</b>	<b>1,231</b>	<b>28%</b>
(-9 vPY)	(+90 vPY)	(+1% vPY)

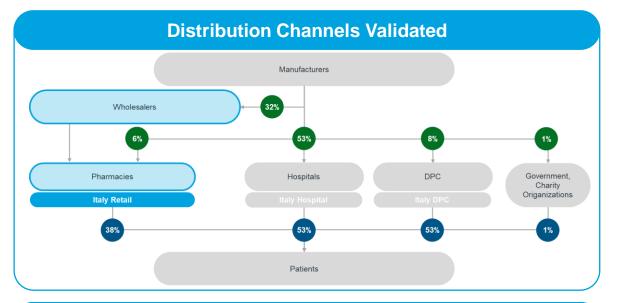




# **Italy OTC Validation Study**



- in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>9</b>	<b>71</b>	<b>10%</b>
(-5 vPY)	(-15 vPY)	(-2% vPY)

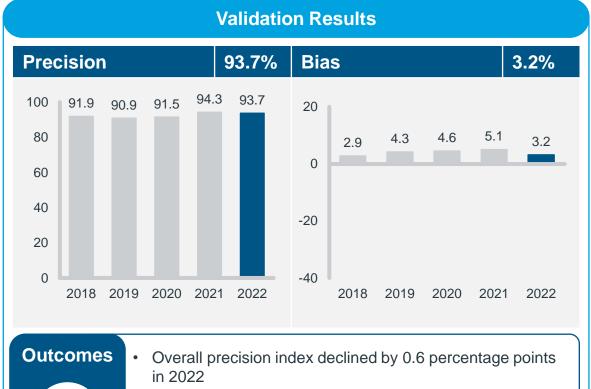




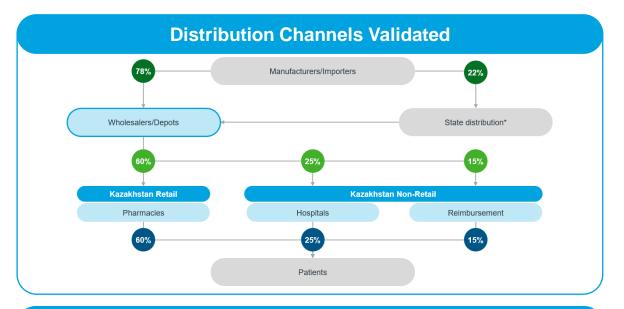


### Kazakhstan Retail+Hospital Validation Study

#### 2022 Validation Study



- Overall overestimation improved by 1.9 percentage points in 2022
- Increase number of validation participants. Add one regional additional wholesaler to panel

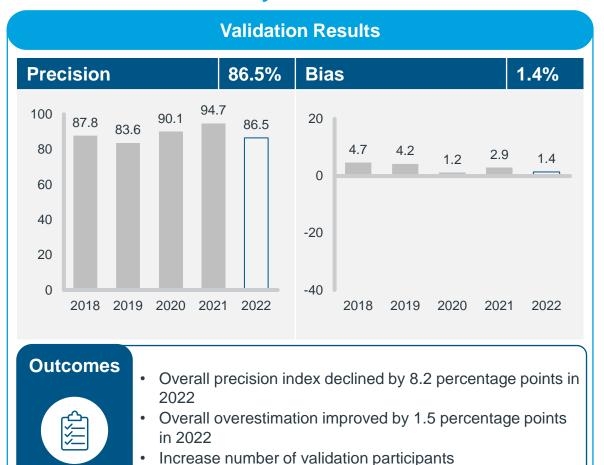


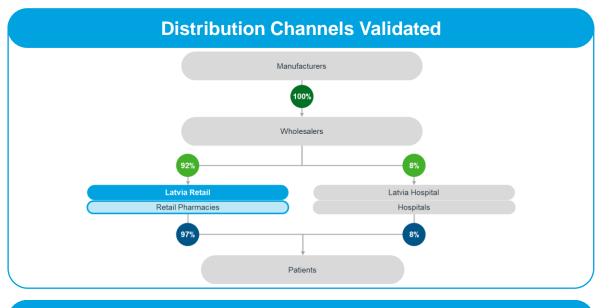
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>55</b>	<b>574</b>	<b>14%</b>
(+13 vPY)	(+175 vPY)	(+5% vPY)





### **Latvia Retail Validation Study**



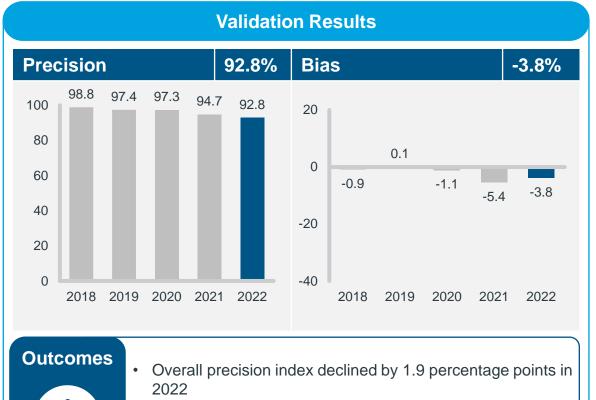


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>9</b>	<b>215</b>	<b>7%</b>
(-5 vPY)	(-38 vPY)	(-3% vPY)

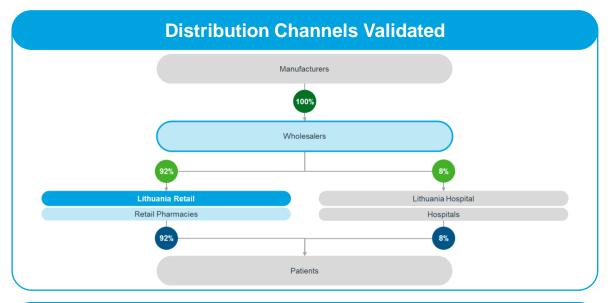




### **Lithuania Retail Validation Study**



- Overall underestimation improved by 1.6 percentage points in 2022
- · Review projection levels

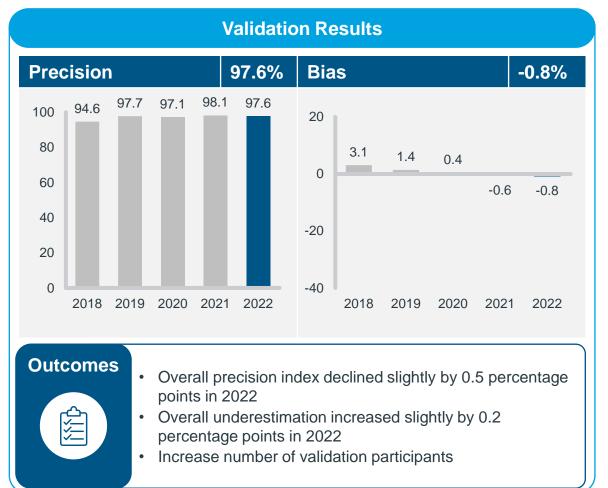


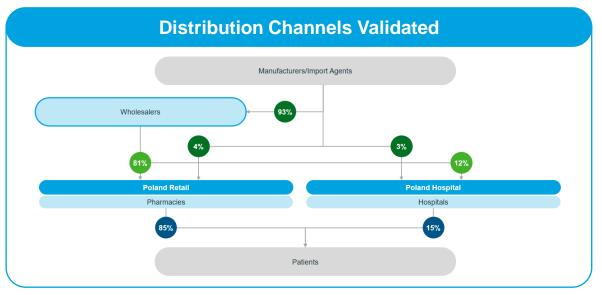
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>11</b>	<b>357</b>	<b>19%</b>
(-8 vPY)	(-71 vPY)	(-3% vPY)





### Poland Retail+Hospital Validation Study





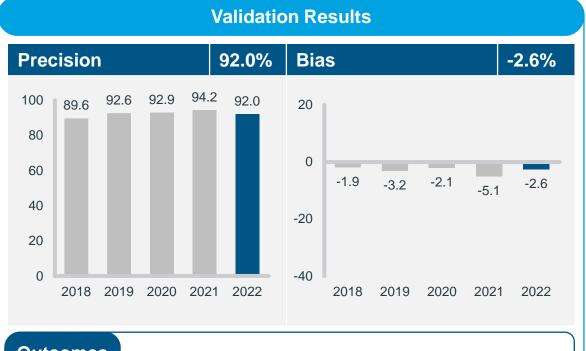
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>38</b> (-2 vPY)	<b>722</b> (-64 vPY)	<b>16%</b> (no change vPY)





### Poland PharmaTrend Validation Study

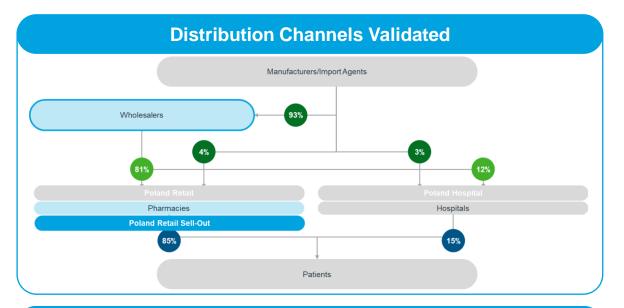
### 2022 Validation Study



#### **Outcomes**



- Overall precision index declined by 2.2 percentage points in 2022
- Overall underestimation improved by 2.5 percentage points in 2022
- Increase number of validation participants

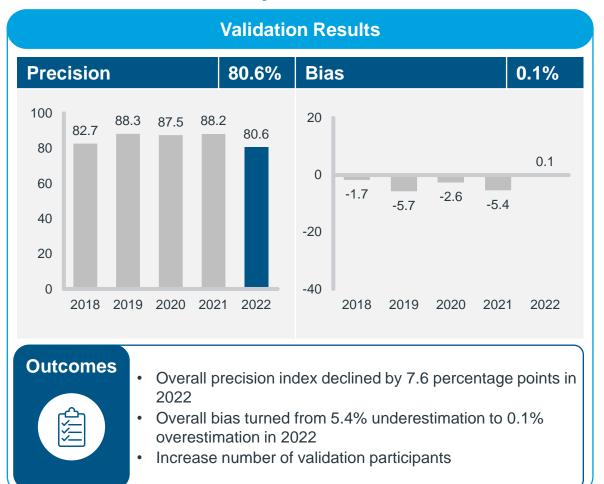


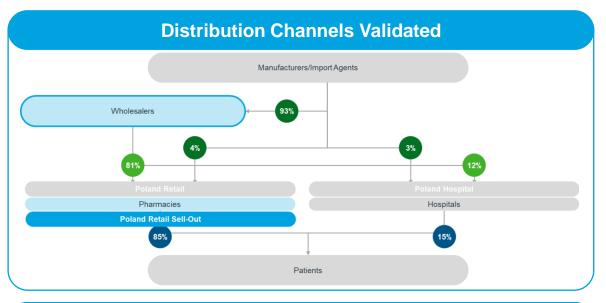
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>36</b> (+2 vPY)	<b>638</b> (-55 vPY)	<b>16%</b> (no change vPY)





### **Poland OTC Validation Study**





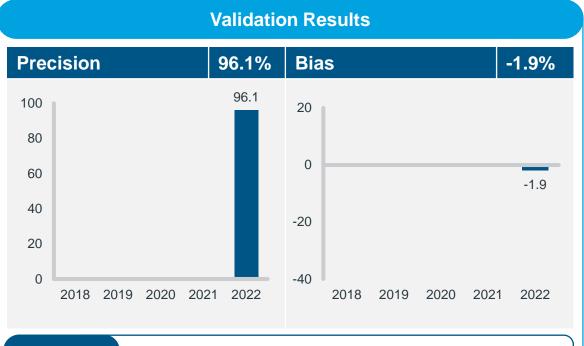
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>19</b> (-2 vPY)	<b>135</b> (-89 vPY)	<b>11%</b> (-4% vPY)





# Romania Retail+Hospital Validation Study

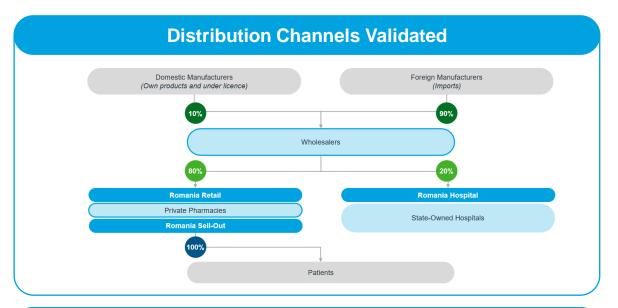
### 2022 Validation Study



#### **Outcomes**



- Overall precision index at 96.1 percentage points in 2022
- Overall underestimation at 1.9 percentage points in 2022
- · No action required from the statistical point of view

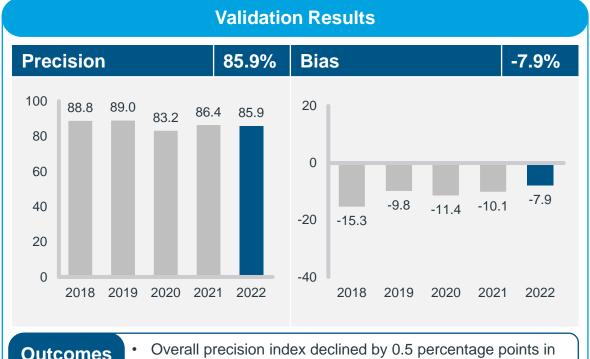


Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>23</b> (vPY)	<b>558</b> (vPY)	<b>33%</b> (vPY)





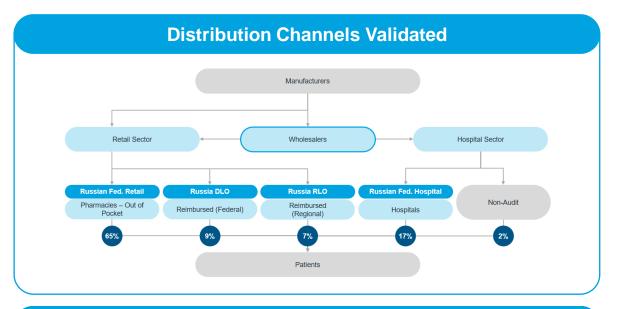
### Russia Retail+Hospital Validation Study







- 2022
- Overall underestimation improved by 2.2 percentage points in 2022
- · Increase number of pharmacies in panel for one fast growing pharmacy chain, add some new regional chains. Improve the quality checks by optimizing final data sign-off procedures



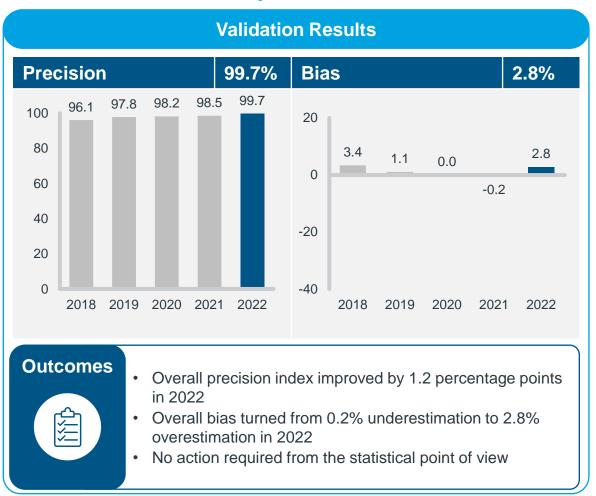
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>131</b> (-11 vPY)	<b>2,232</b> (-51 vPY)	<b>41%</b> (-4% vPY)

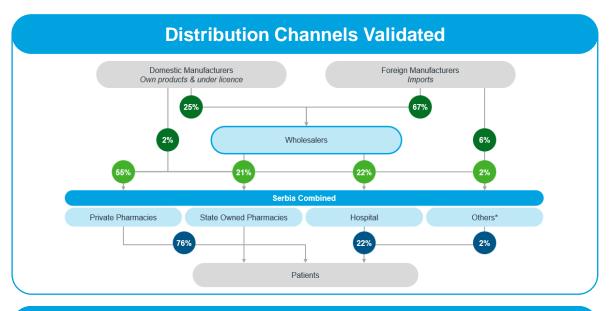






### Serbia Retail+Hospital Validation Study





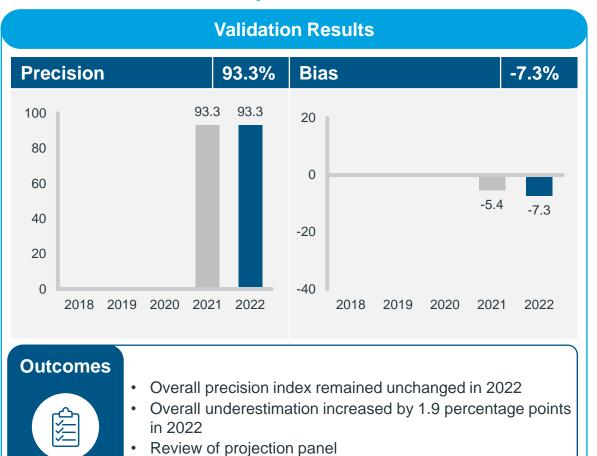
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>25</b> (+3 vPY)	<b>536</b> (+95 vPY)	<b>47%</b> (+8% vPY)

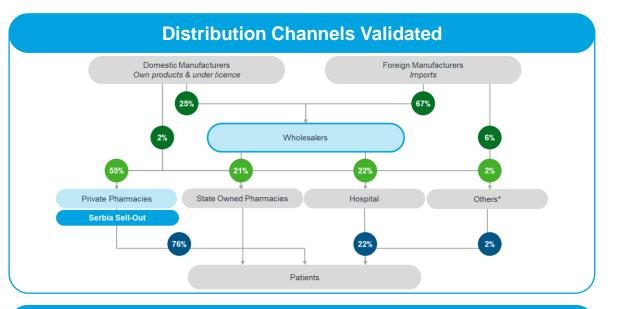






### Serbia PharmaTrend Validation Study





Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>23</b> ( +2 vPY)	<b>397</b> ( +110 vPY)	<b>42%</b> ( +7% vPY)

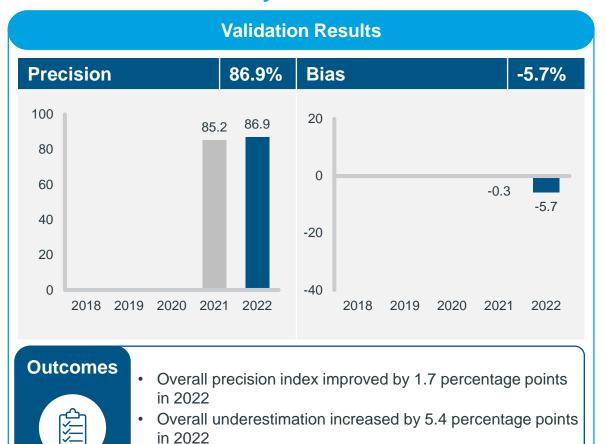




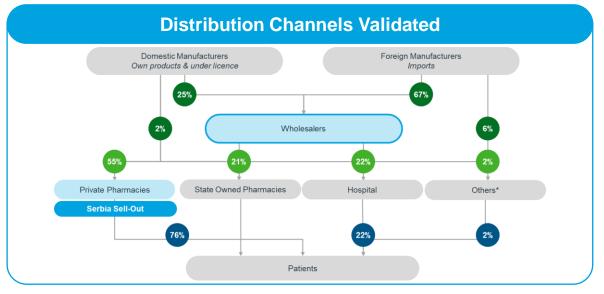


### **Serbia OTC Validation Study**

### 2022 Validation Study



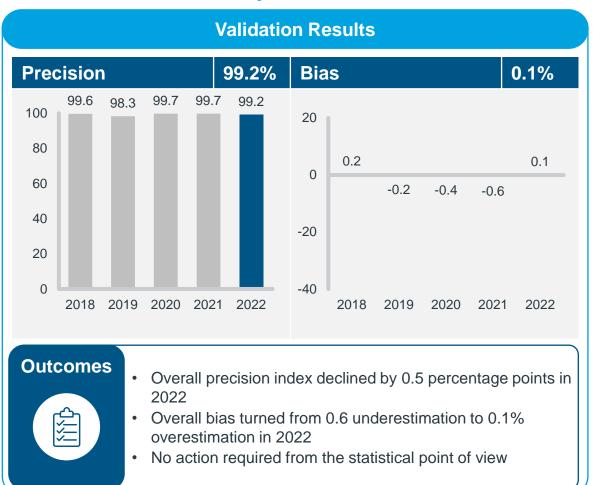
· Review of projection panel

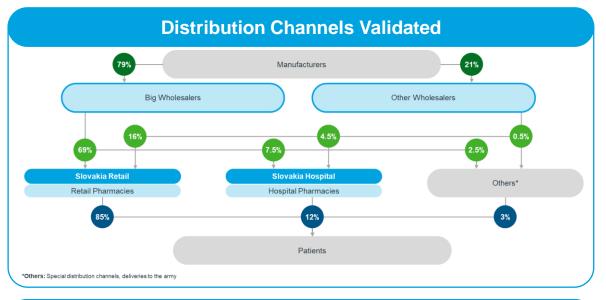


Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>17</b> ( +3 <i>v</i> PY)	<b>102</b> (+27 vPY)	<b>43%</b> ( +11% vPY)



### Slovakia Retail+Hospital Validation Study





Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>14</b>	<b>700</b>	<b>28%</b>
(+2 <i>vPY</i> )	(+192 vPY)	(+10% vPY)

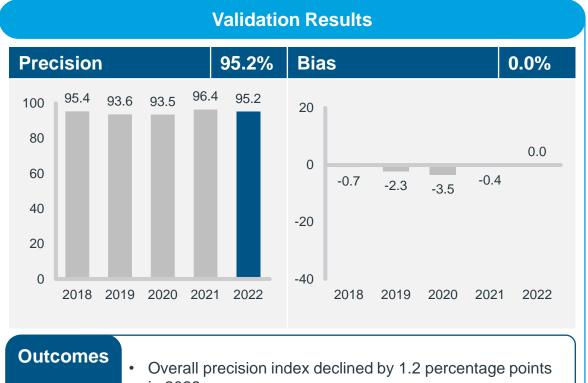




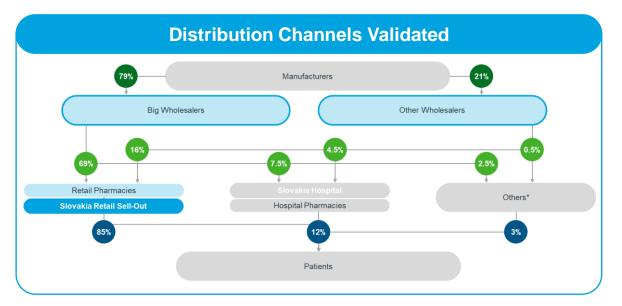


## Slovakia PharmaTrend Validation Study

#### 2022 Validation Study



- in 2022
- Overall bias turned from 0.4% underestimation to no bias in 2022
- · No action required from the statistical point of view



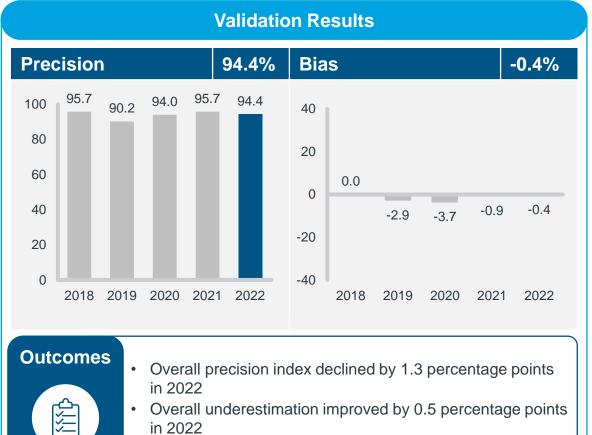
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>14</b> (+2 <i>vPY</i> )	<b>513</b> (+78 vPY)	<b>23%</b> (+5% vPY)



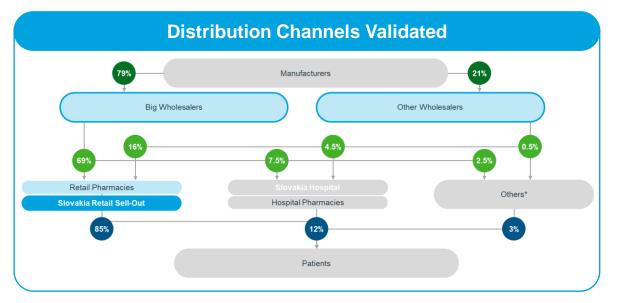




### **Slovakia OTC Validation Study**



- Overall underestimation improved by 0.5 percentage points in 2022
- · No action required from the statistical point of view



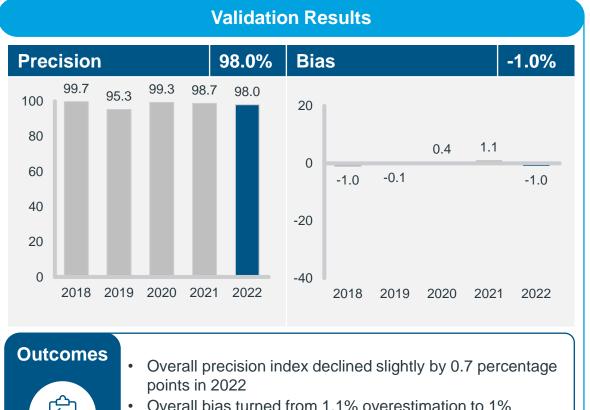
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>9</b>	<b>76</b>	<b>14%</b>
(no change vPY)	(+1 vPY)	(+1% vPY)



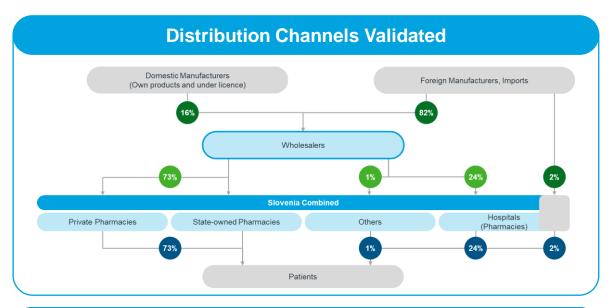




### Slovenia Retail+Hospital Validation Study



- Overall bias turned from 1.1% overestimation to 1% underestimation in 2022
- No action required from the statistical point of view



Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>10</b> (-3 vPY)	<b>213</b> (-55 vPY)	<b>10%</b> (-1% vPY)

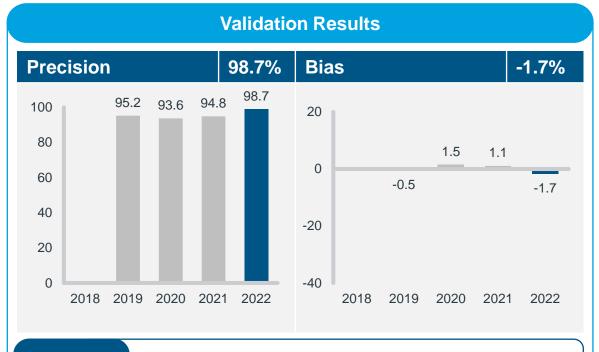






### **Spain Retail Validation Study**

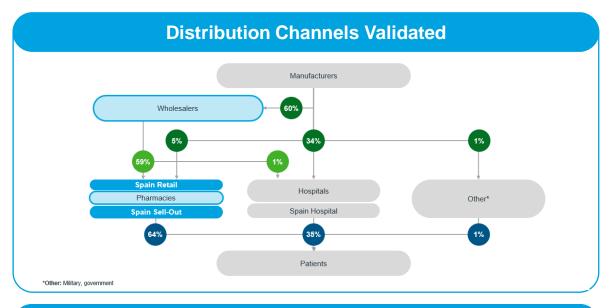
#### 2022 Validation Study



#### **Outcomes**



- Overall precision index improved by 3.9 percentage points in 2022
- Overall bias turned from 1.1% overestimation to 1.7% underestimation in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>24</b>	<b>845</b>	<b>14%</b>
(-2 vPY)	(-152 vPY)	(-6% vPY)

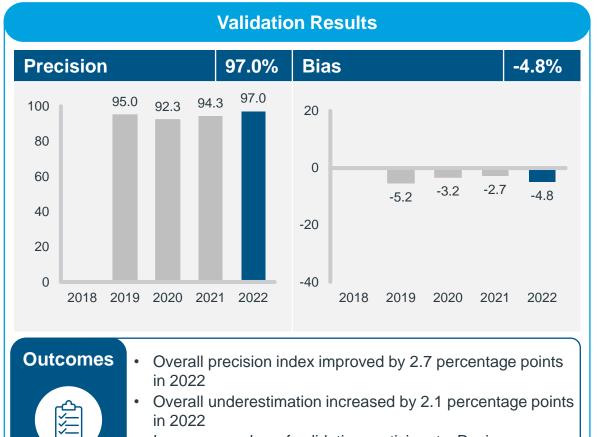




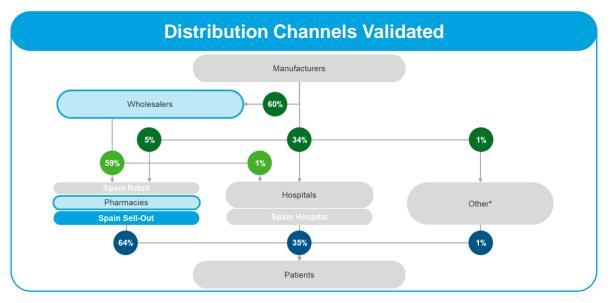


### Spain PharmaTrend Validation Study

#### 2022 Validation Study



Increase number of validation participants; Review projection levels



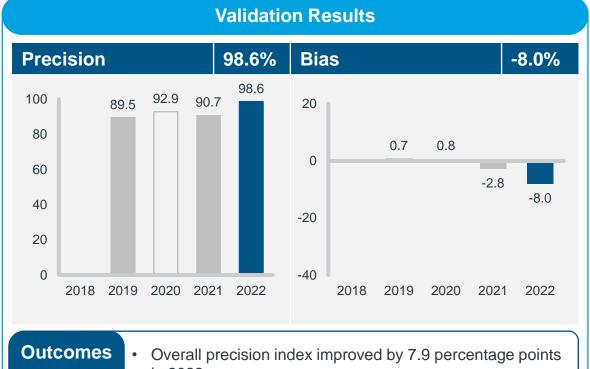
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>24</b>	<b>819</b>	<b>13%</b>
(-2 vPY)	(-145 vPY)	(-3% vPY)







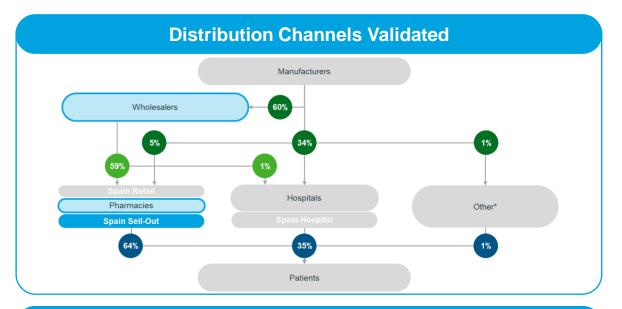
## **Spain OTC Validation Study**







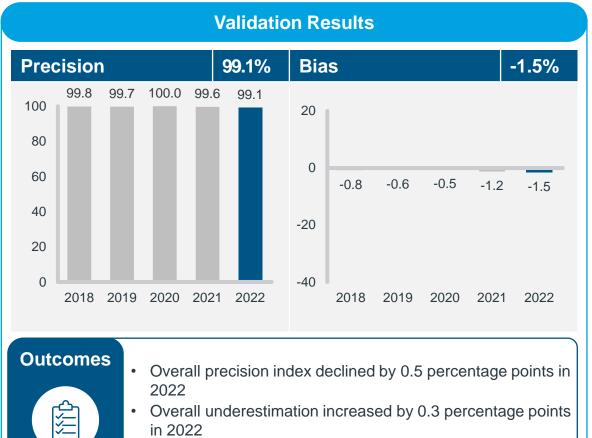
- in 2022
- Overall underestimation increased by 5.2 percentage points in 2022
- Increase number of validation participants; Review projection levels



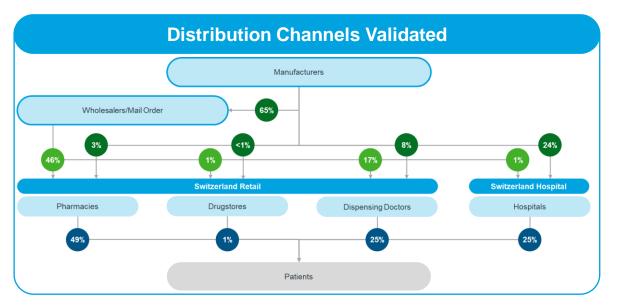
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>9</b>	<b>72</b>	<b>15%</b>
(-1 vPY)	(+18 vPY)	(+2% vPY)



# Switzerland Retail+Hospital Validation Study



- Overall underestimation increased by 0.3 percentage points in 2022
- · No action required from the statistical point of view



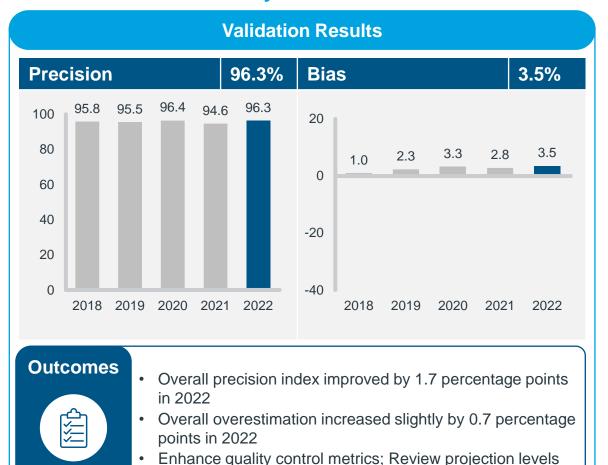
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>35</b> (-15 vPY)	<b>1,482</b> (-379 vPY)	<b>33%</b> (-8% vPY)

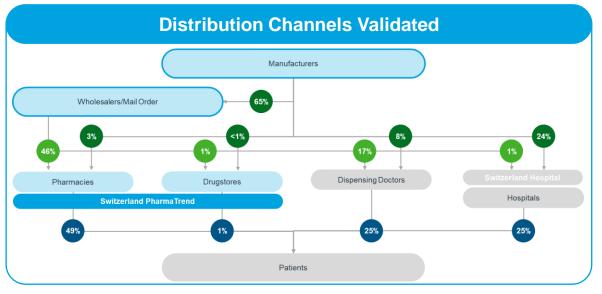






## **Switzerland PharmaTrend Validation Study**

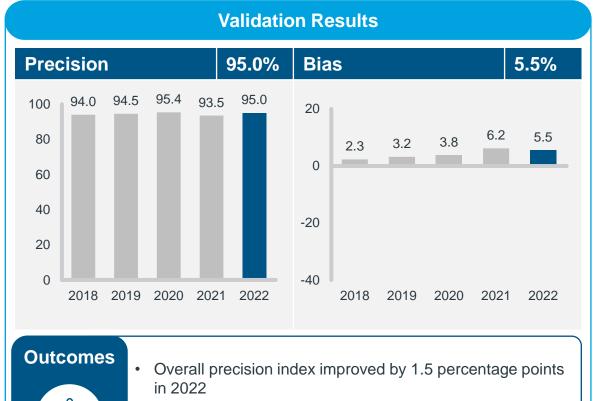




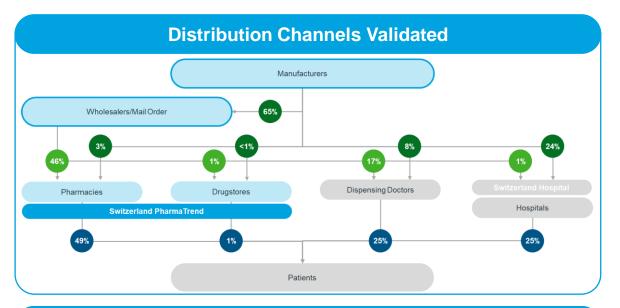
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>175</b>	<b>3,648</b>	<b>92%</b>
(-4 vPY)	(-59 vPY)	(+1% vPY)



# **Switzerland OTC Validation Study**



- Overall overestimation improved slightly by 0.7 percentage points in 2022
- Enhance quality control metrics; Review projection levels



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>99</b>	<b>1,072</b>	<b>96%</b>
(-4 vPY)	(-15 vPY)	(+3% vPY)

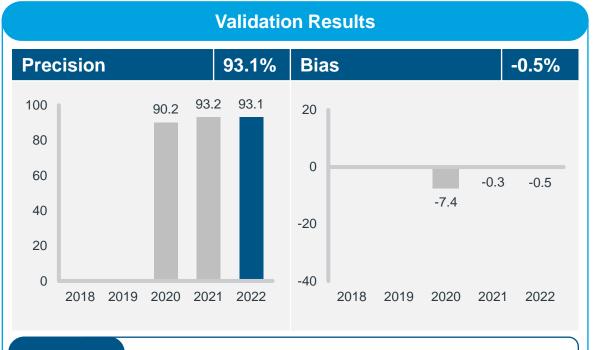






### **United Kingdom Retail Validation Study**

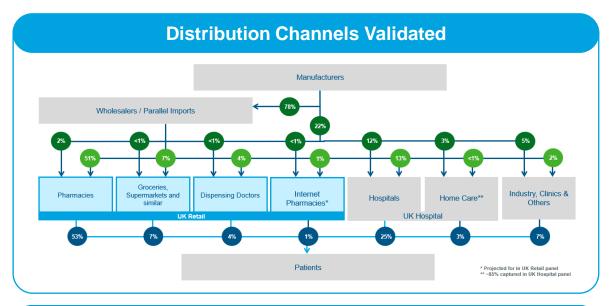
#### 2022 Validation Study



#### **Outcomes**



- Result are based on Rx count at Molecule/Form/Strength level
- Overall precision declined by 0.1 percentage points in 2022
- Overall underestimation increased by 0.2 percentage points in 2022
- · No action required from the statistical point of view



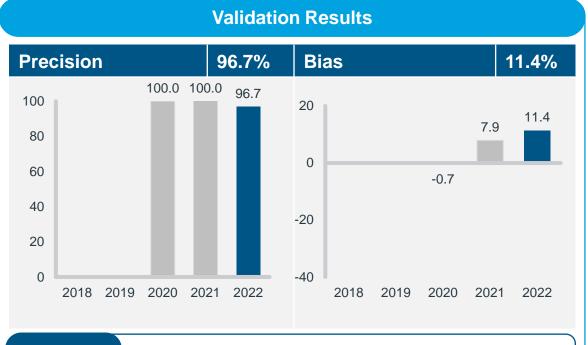
Participation Participation		
# Participating	# Molecule/Form/	% Market
Molecules	Strength Validated	Validated
<b>628</b>	<b>2,142</b>	<b>94%</b>
( +11 vPY)	(-2 vPY)	(no change vPY)







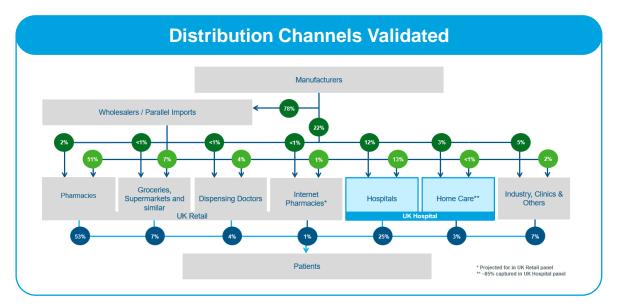
### **United Kingdom Hospital Validation Study**







- Result are based on Molecule/Form/Strength level
- Overall precision declined by 3.3 percentage points in 2022
- Overall overestimation increased by 3.5 percentage points in 2022
- · Review product bridging

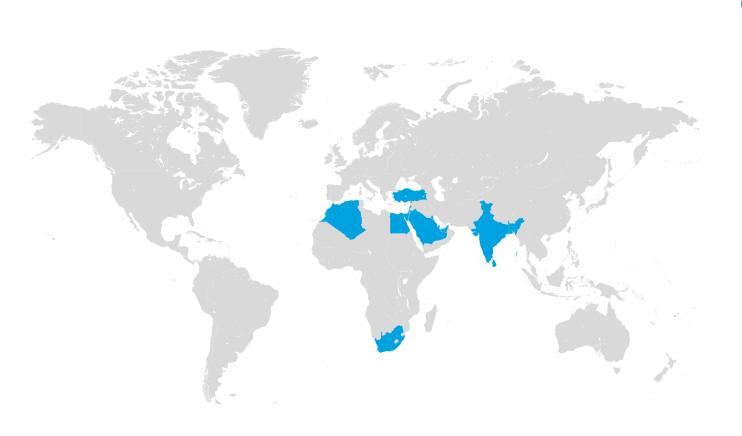


Participation Pa		
# Participating	# Molecule/Form/	% Market
Molecules	Strength Validated	Validated
<b>381</b>	<b>666</b>	<b>38%</b>
(-63 vPY)	(-131 vPY)	(-23% vPY)





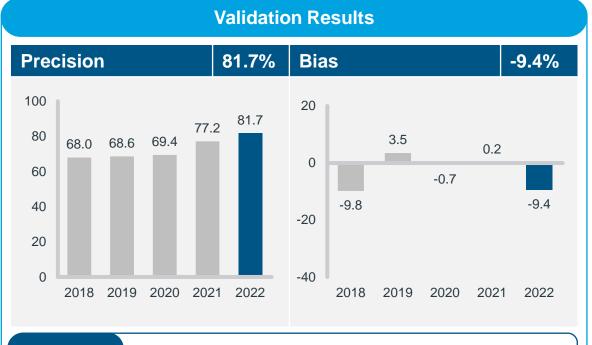
# Africa, Middle East, South Asia



Countries		
Africa	Middle East	
<ul> <li>Algeria</li> </ul>	<ul> <li>Egypt</li> </ul>	
• Morocco	<ul> <li>Jordan</li> </ul>	
South Africa	<ul> <li>Kuwait</li> </ul>	
<ul> <li>Tunisia</li> </ul>	Saudi Arabia	
	<ul> <li>Turkey</li> </ul>	
South Asia	<ul> <li>United Arab Emirates</li> </ul>	
<ul> <li>Bangladesh</li> </ul>		



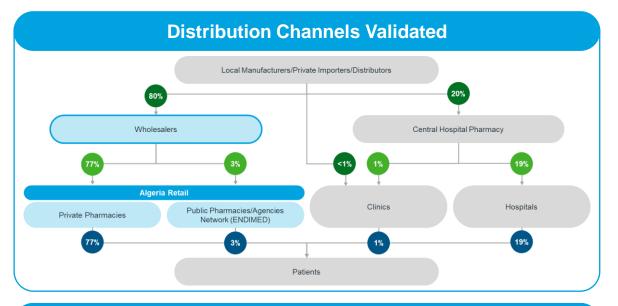
### **Algeria Retail Validation Study**





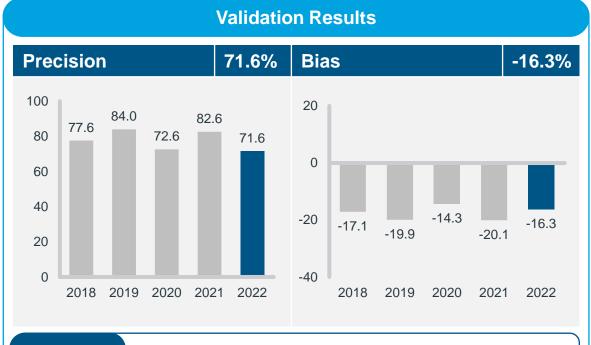


- Overall precision index improved by 4.5 percentage points in 2022
- Overall bias turned from 0.2% overestimation to 9.4% underestimation in 2022
- Review projection levels; Increase number of validation participants.



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>16</b>	<b>320</b>	<b>30%</b>
(-2 vPY)	(-118 vPY)	(-11% vPY)

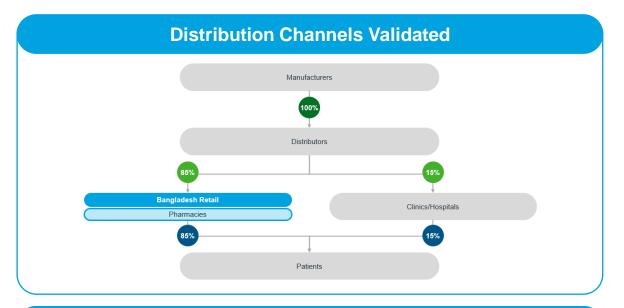
### **Bangladesh Retail Validation Study**







- Overall precision index declined by 11 percentage points in 2022
- Overall underestimation improved by 3.8 percentage points in 2022
- Update and implement new universe; Increase number of validation participants.

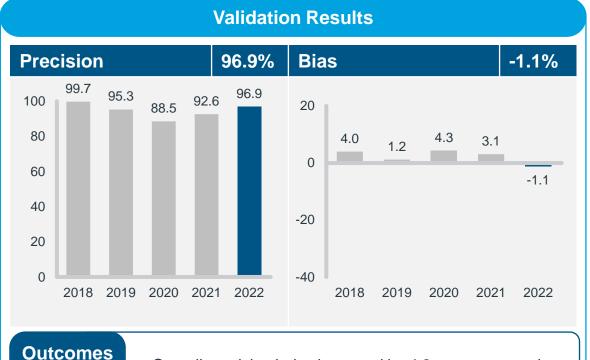


Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>24</b> (+1 vPY)	<b>1,891</b> (-236 vPY)	<b>42%</b> (-4% vPY)



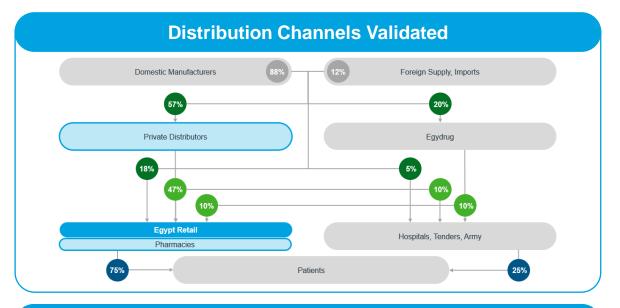
# **Egypt Retail Validation Study**

#### 2022 Validation Study





- Overall precision index improved by 4.3 percentage points in 2022
- Overall bias turned from 3.1% overestimation to 1.1% underestimation in 2022
- · No action required from the statistical point of view



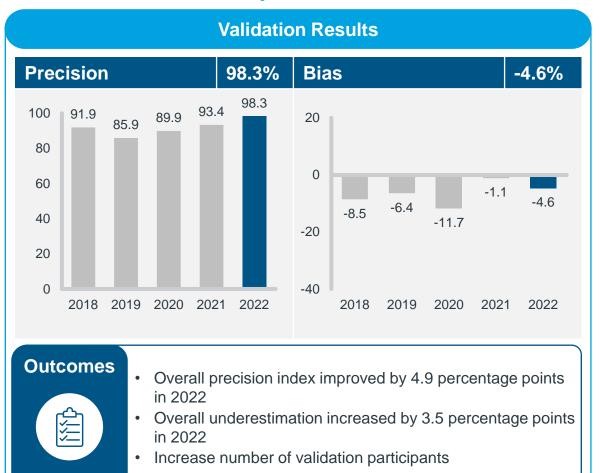
Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>36</b>	<b>508</b>	<b>21%</b>
(-14 vPY)	(-12 vPY)	(-3% vPY)

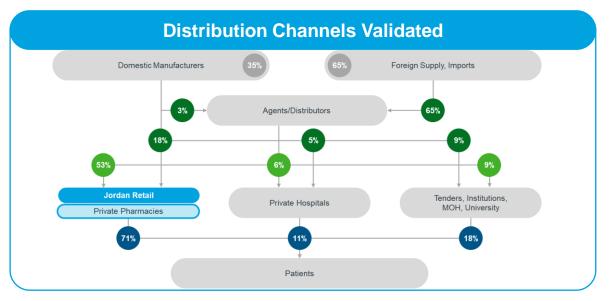






# **Jordan Retail Validation Study**

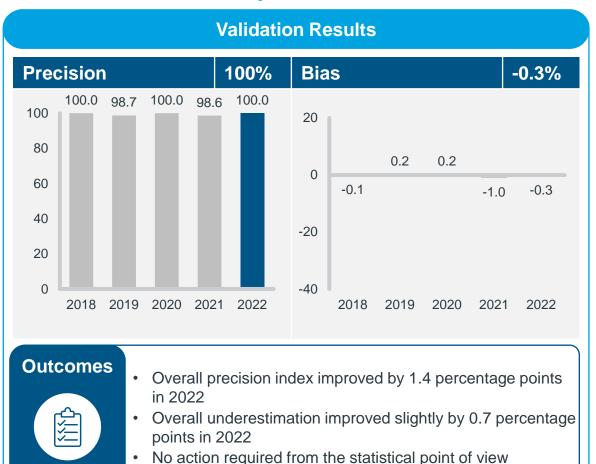


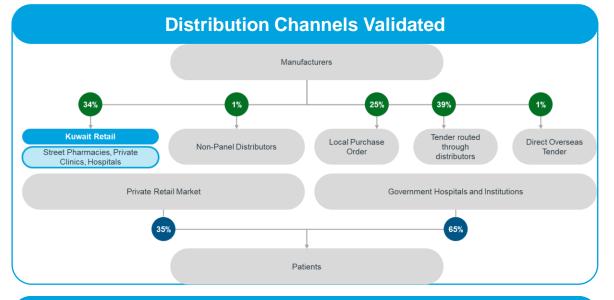


Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>14</b> (-13 vPY)	<b>536</b> (-222 vPY)	<b>28%</b> (-19% vPY)



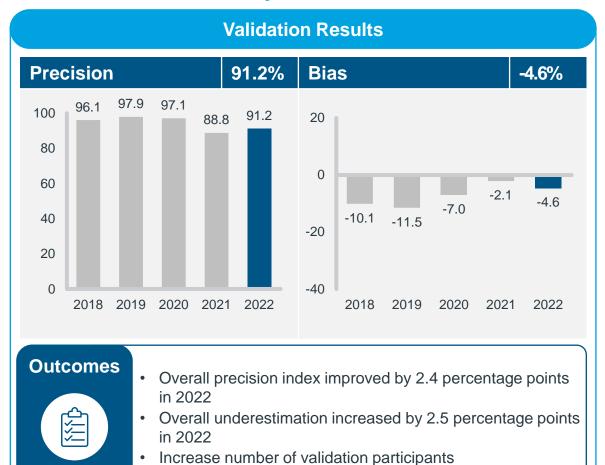
# **Kuwait Retail Validation Study**

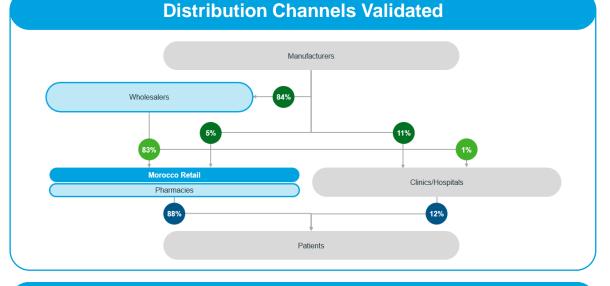




Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>16</b> (-2 vPY)	<b>339</b> (-13 vPY)	<b>30%</b> (no change vPY)

# **Morocco Retail Validation Study**





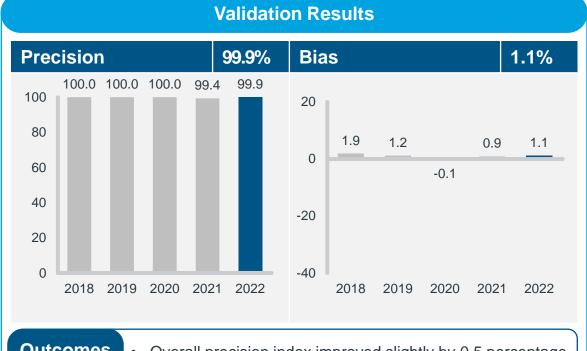
Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>52</b> (-21 vPY)	<b>460</b> (-89 vPY)	<b>26%</b> (-4% vPY)





# Saudi Arabia Retail Validation Study

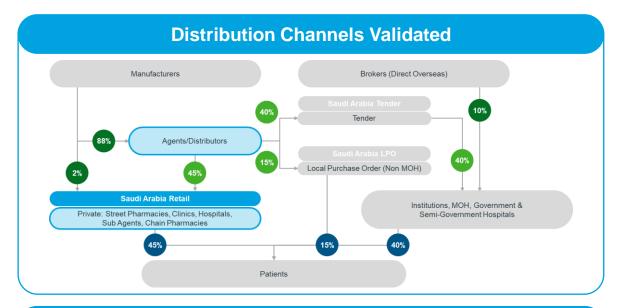
#### 2022 Validation Study



#### **Outcomes**



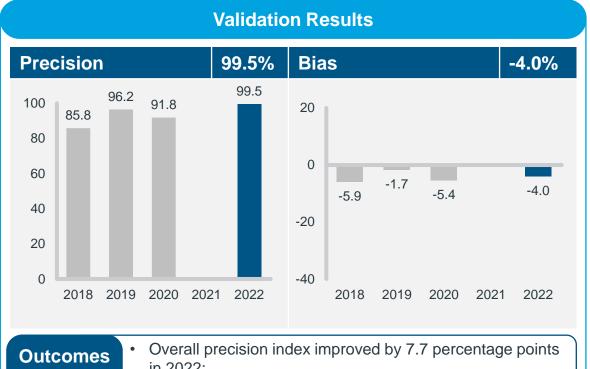
- Overall precision index improved slightly by 0.5 percentage points in 2022
- Overall overestimation increased slightly by 0.2 percentage points in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>43</b>	<b>454</b>	<b>26%</b>
(+3 vPY)	(-64 vPY)	(-2% vPY)



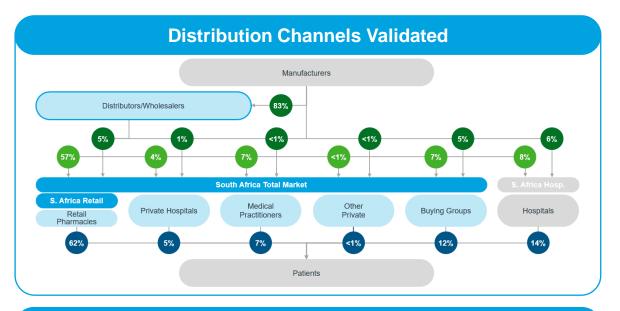
# South Africa Total Private Market Validation Study







- in 2022;
- Overall underestimation improved by 1.4 percentage points in 2022;
- Motivate more clients to participate in the validation study; Maintain corrective measures taken for audit reflection improvement

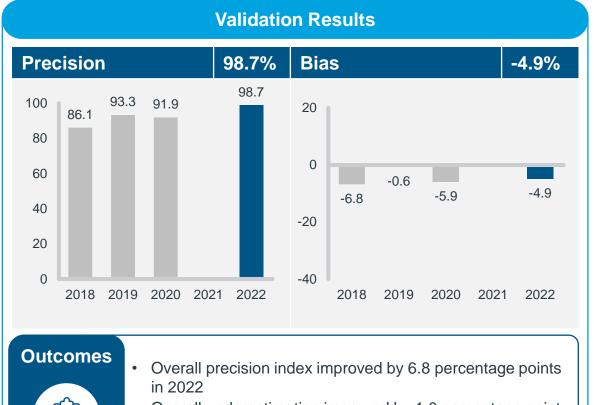


Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>20</b> (-11 v2020)	<b>572</b> (-800 v2020)	<b>19%</b> (-31% v2020)

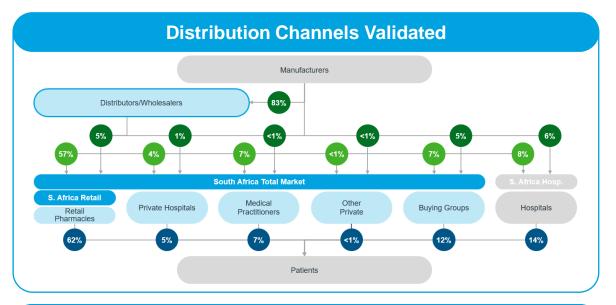




# **South Africa OTC Validation Study**



- Overall underestimation improved by 1.0 percentage point in 2022
- · No action required from the statistical point of view

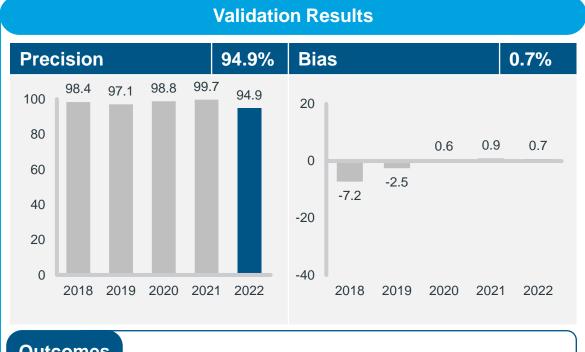


Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>16</b>	<b>178</b>	<b>18%</b>
(-7 v2020)	(-122 v2020)	(-27% v2020)



# **Tunisia Retail Validation Study**

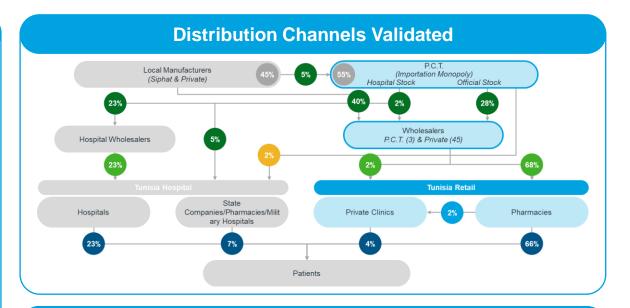
#### 2022 Validation Study



#### **Outcomes**



- Overall precision index declined by 4.8 percentage points in 2022
- Overall overestimation improved slightly by 0.2 percentage points in 2022
- · Tunisia market suffered huge shortages especially for imported products during 2022-2023. No action required from the statistical point of view

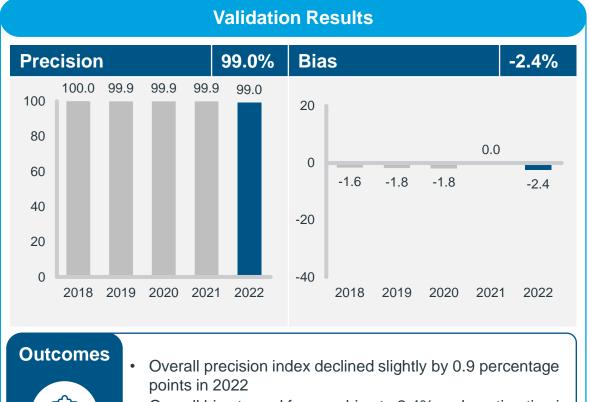


Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>27</b> (no change vPY)	<b>837</b> (+105 vPY)	<b>49%</b> (+5% vPY)

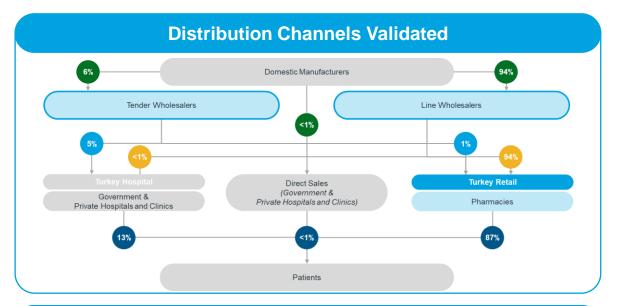




# **Turkey Retail Validation Study**



- Overall bias turned from no bias to 2.4% underestimation in 2022
- · No action required from the statistical point of view



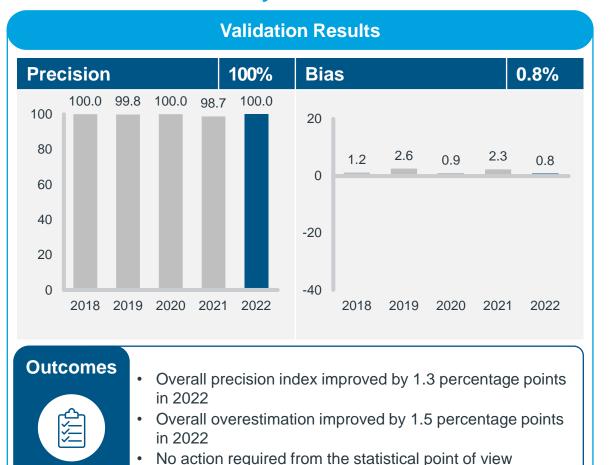
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>70</b> (-5 vPY)	<b>1,416</b> (+166 vPY)	<b>56%</b> (+4% vPY)

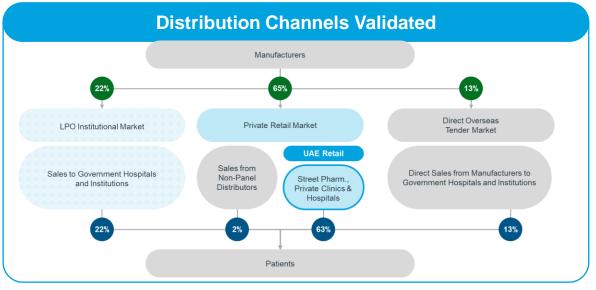






# **United Arab Emirates Retail Validation Study**





Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>27</b> (-3 vPY)	<b>666</b> (-164 vPY)	<b>31%</b> (-16% vPY)





## **Asia Pacific**



#### **Regions/Countries**

**Greater China** 

Hong Kong

Pacific Asia

Japan

South Korea

Southeast Asia

Indonesia

Malaysia

Pakistan

Philippines

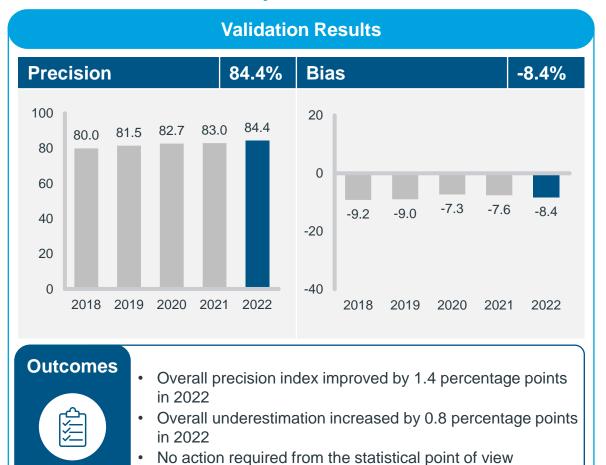
• Singapore

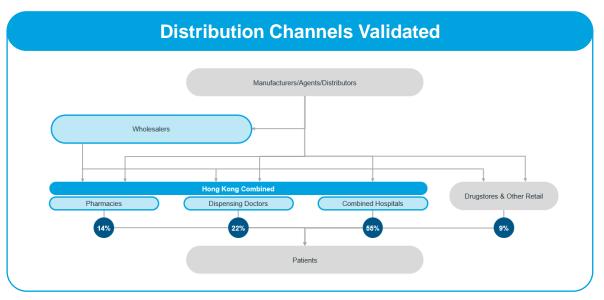
Thailand

Vietnam



# **Hong Kong Retail Validation Study**





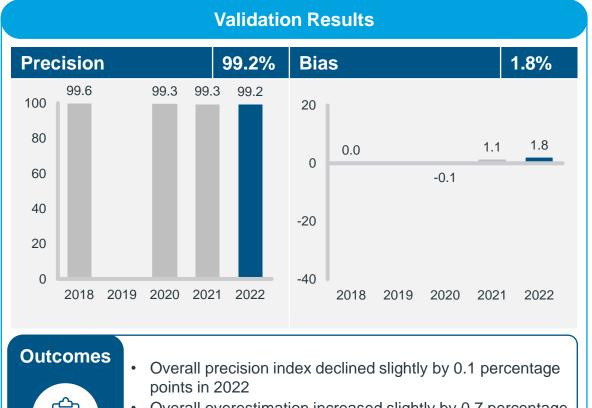
Participation Participation		
# Participating Companies	# Forms Validated	% Market Validated
<b>67</b> (+20 vPY)	<b>875</b> (+72 vPY)	<b>28%</b> (+2% vPY)



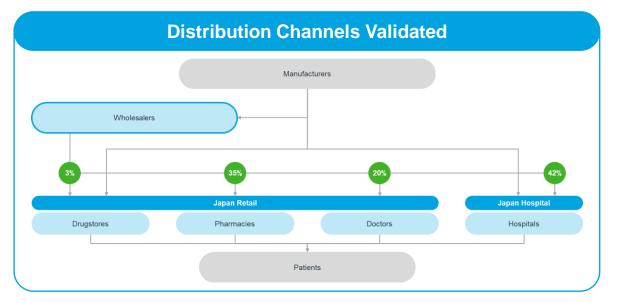




# Japan Retail+Hospital Validation Study



- Overall overestimation increased slightly by 0.7 percentage points in 2022
- · No action required from the statistical point of view



Participation Participation		
# Participating	# Forms	% Market
Companies	Validated	Validated
<b>19</b>	<b>1,086</b>	<b>16%</b>
(-11 vPY)	(-642 vPY)	(-11% vPY)

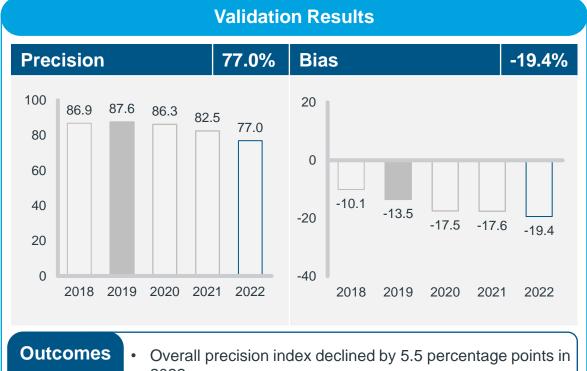




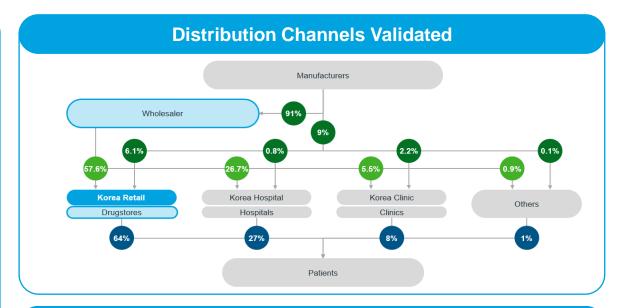


# South Korea Retail Validation Study

#### 2022 Validation Study



- 2022
- Overall underestimation increased by 1.8 percentage points in 2022
- Review projection level and panel composition. Check completeness and replace inadequate panel



Participation Participation					
# Participating Companies	# Forms Validated	% Market Validated			
<b>10</b> (-1 vPY)	<b>460</b> (-13 vPY)	<b>7%</b> (no change vPY)			

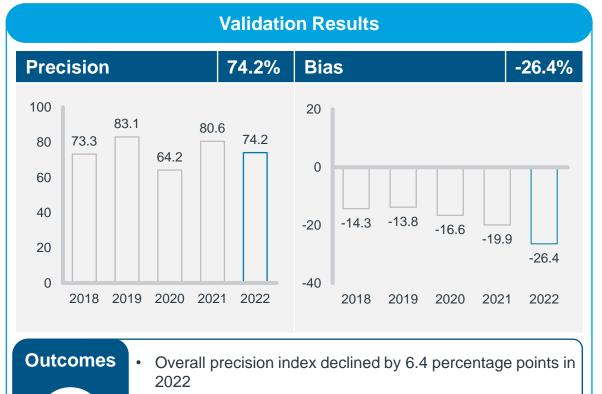




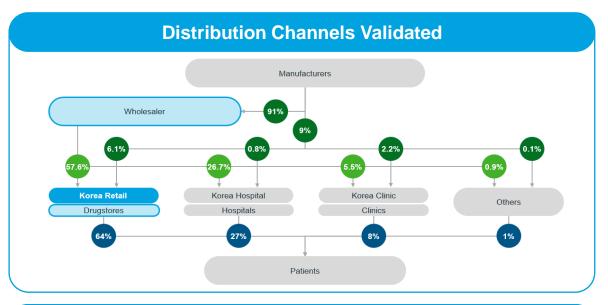


# South Korea OTC Validation Study

#### 2022 Validation Study



- Overall underestimation increased by 6.5 percentage points in 2022
- Review projection level and panel composition. Check completeness and replace inadequate panel



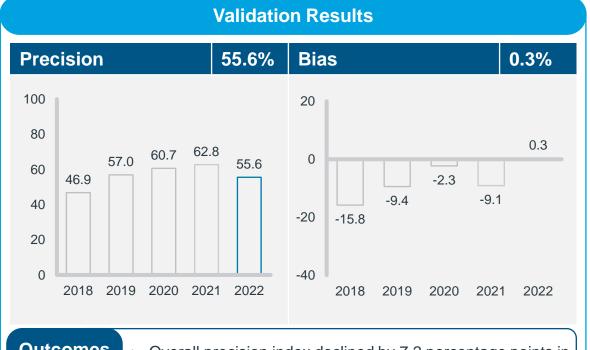
Participation Participation					
# Participating # Forms % Market Companies Validated Validated					
<b>7</b> (+1 vPY)	<b>89</b> (-10 vPY)	<b>2%</b> (no change vPY)			







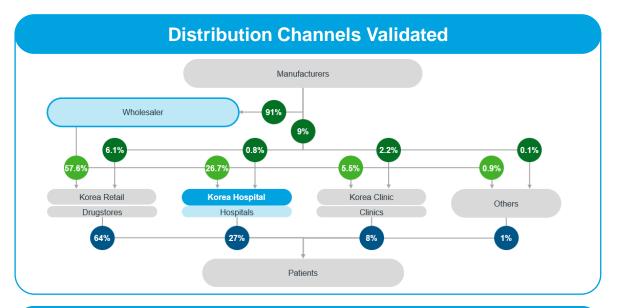
# South Korea Hospital Validation Study







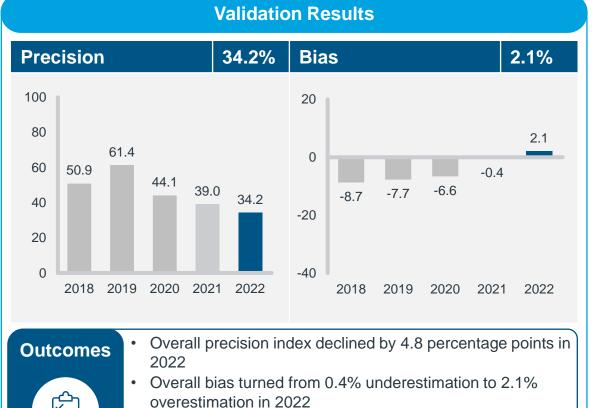
- Overall precision index declined by 7.2 percentage points in 2022
- Overall bias turned from 9.1% underestimation to 0.3% overestimation in 2022
- Review projection level panel composition. Improve QC process



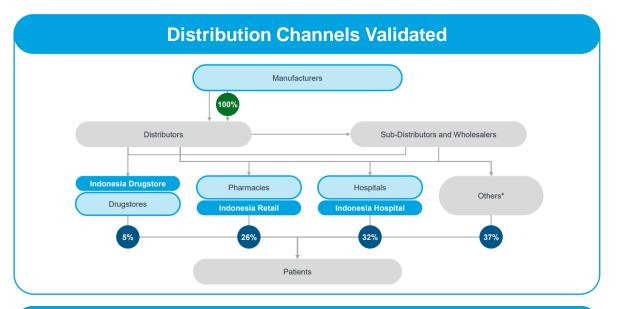
Participation Participation					
# Participating # Forms % Market Companies Validated Validated					
<b>8</b> (-3 vPY)	<b>63</b> (-65 vPY)	<b>2%</b> (-2% vPY)			



# **Indonesia Total Market Validation Study**



- overestimation in 2022
- Enhance panel coverage on granular levels, meanwhile, IQVIA continues to expand the number of contributors and improve data coverage with more partners



Participation Participation					
# Participating # Forms % Market Companies Validated Validated					
<b>45</b> (-1 vPY)	<b>1,281</b> (-41 vPY)	<b>15%</b> (no change vPY)			

<sup>\*%</sup> Market Validated is calculated based on units, in terms of values, % Market can be validated has reached at 50%

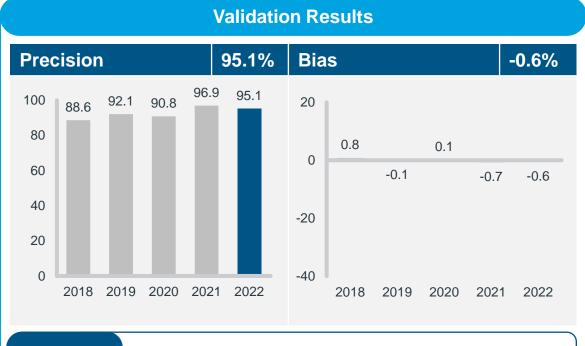






# **Malaysia Combined Validation Study**

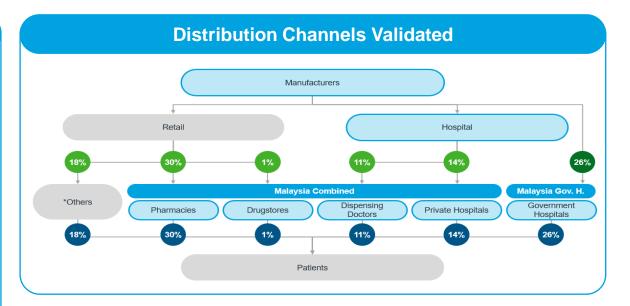
#### 2022 Validation Study



#### **Outcomes**



- Overall precision index declined by 1.8 percentage points in 2022;
- Overall underestimation improved by 0.1 percentage points in 2022;
- AIML powered methodology has been leveraged; Continue to secure additional direct data and panels



Participation Participation					
# Participating # Forms % Market Companies Validated Validated					
117 (no change vPY)	<b>1,974</b> (+8 vPY)	<b>62%</b> (-4% vPY)			



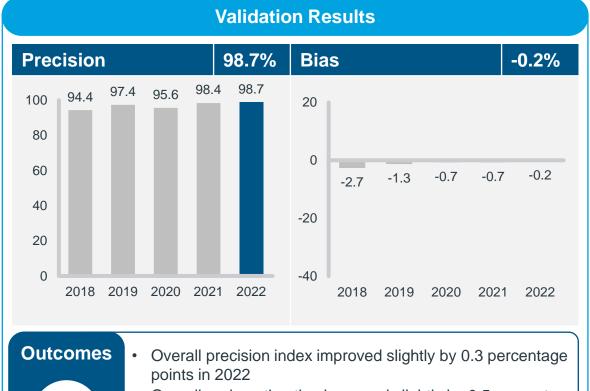




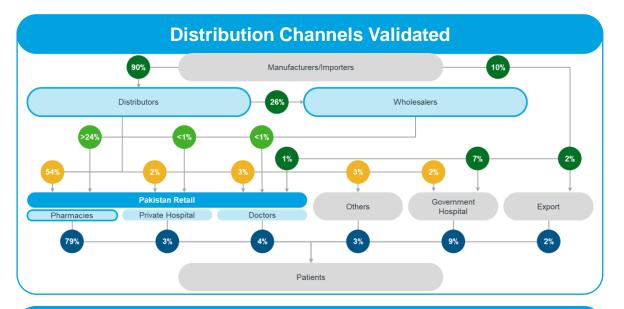
# **Pakistan Retail Validation Study**

#### 2022 Validation Study

部



- Overall underestimation improved slightly by 0.5 percentage points in 2022
- Maintain the participation level of the validation study; Increase number of validation participants

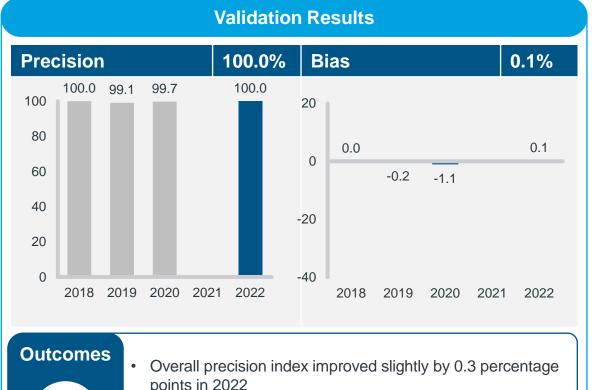


Participation Participation					
# Participating Companies	# Forms Validated	% Market Validated			
<b>75</b> (+25 vPY)	<b>2,487</b> (+653 vPY)	<b>60%</b> (+8% vPY)			

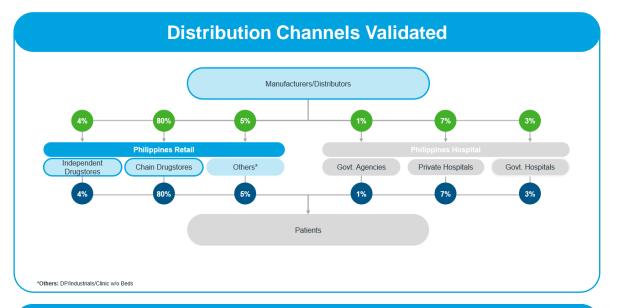




# **Philippines Retail Validation Study**



- points in 2022
- Overall underestimation turned from 1.1% underestimation to 0.1% overestimation in 2022
- Continue to strengthen panel data in long term



Participation					
# Participating Companies	# Forms Validated	% Market Validated			
<b>29</b> (+3 v2020)	<b>860</b> (+168 v2020)	<b>31%</b> (+2% v2020)			







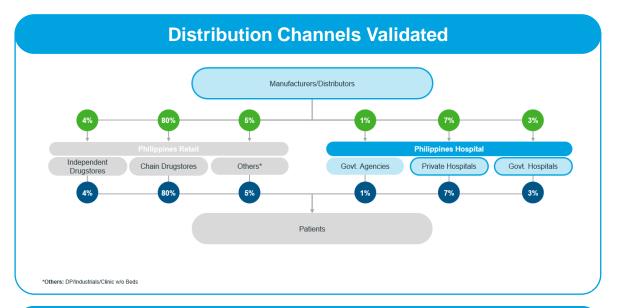
# **Philippines Hospital Validation Study**

#### 2022 Validation Study



#### Overall precision index improved by 1 percentage point in 2022

- Overall overestimation improved by 0.2 percentage points in 2022
- Continue to strengthen panel data in long term



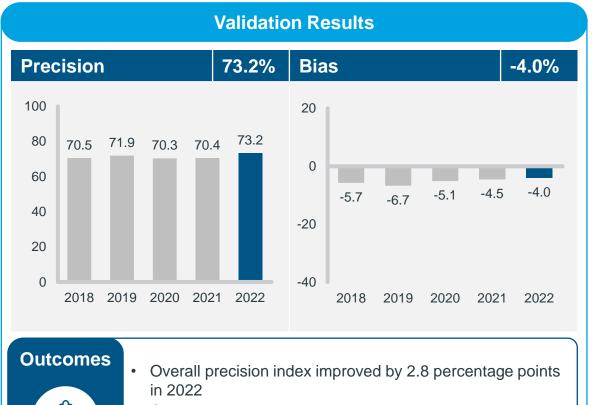
Participation Participation					
# Participating	# Forms	% Market			
Companies	Validated	Validated			
<b>21</b>	<b>232</b>	<b>12%</b>			
(no change v2020)	(-13 v2020)	(-3% v2020)			



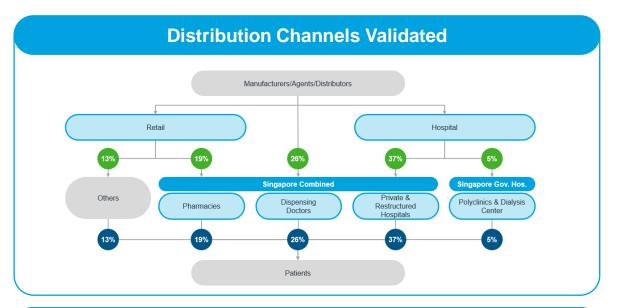




# **Singapore Combined Market Validation Study**



- Overall underestimation improved slightly by 0.5 percentage points in 2022
- Continue to secure additional direct data and panels



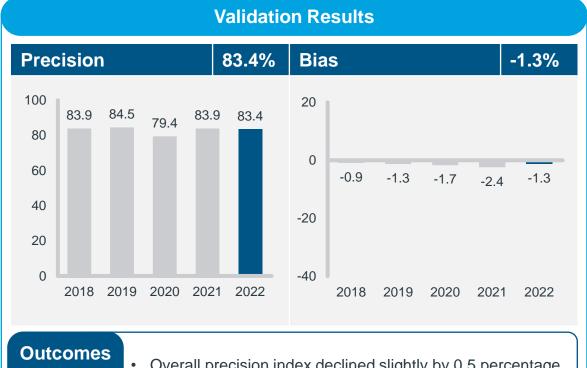
Participation Participation					
# Participating # Forms % Market Companies Validated Validated					
<b>91</b> (+8 vPY)	<b>1,166</b> (-32 vPY)	<b>37%</b> (-2% vPY)			





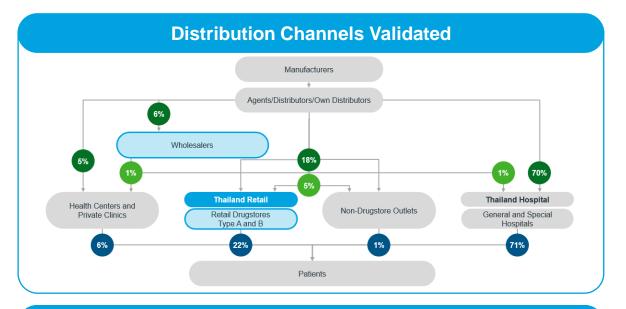


# **Thailand Retail Validation Study**





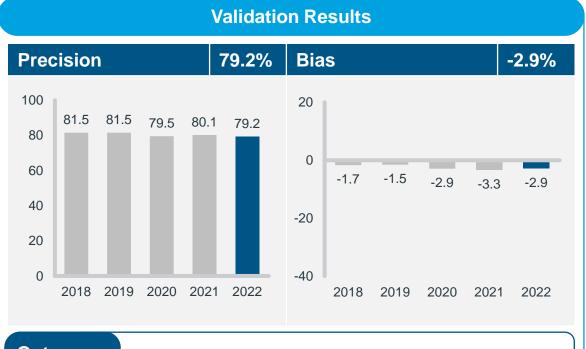
- Overall precision index declined slightly by 0.5 percentage points in 2022
- Overall underestimation improved by 1.1 percentage points in 2022
- · Continue to maintain data consistency in long term



Participation					
# Participating Companies	# Forms Validated	% Market Validated			
<b>87</b> (+6 vPY)	<b>958</b> (+45 vPY)	<b>18%</b> (no change vPY)			



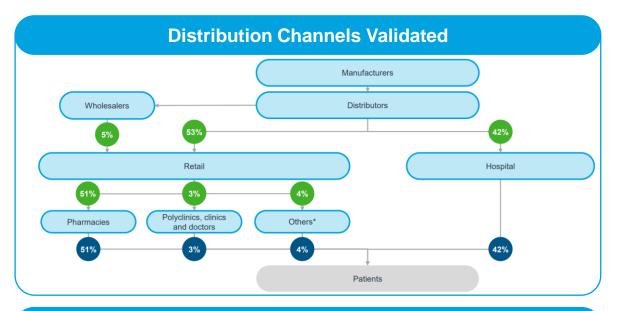
# **Vietnam Total Market Validation Study**







- Overall precision declined by 0.9 percentage points in 2022
- Overall underestimation improved by 0.4 percentage points in 2022
- Continue to secure additional benchmark data and panels to improve further



Participation Participation					
# Participating Companies	% Market Validated				
<b>104</b> (+6 vPY)	<b>1,475</b> (-24 vPY)	<b>22%</b> (-1% vPY)			







# Methodology



#### Content covered in this section

Validation Studies

1

- Distribution Channels validated
- Decile Inclusion/Exclusion Schema
- How IQVIA measures Accuracy

Accuracy

2

- Bias (interpretation calculus limitations)
- Overestimation (illustration)
- Underestimation (illustration)
- Precision (interpretation calculus illustration)

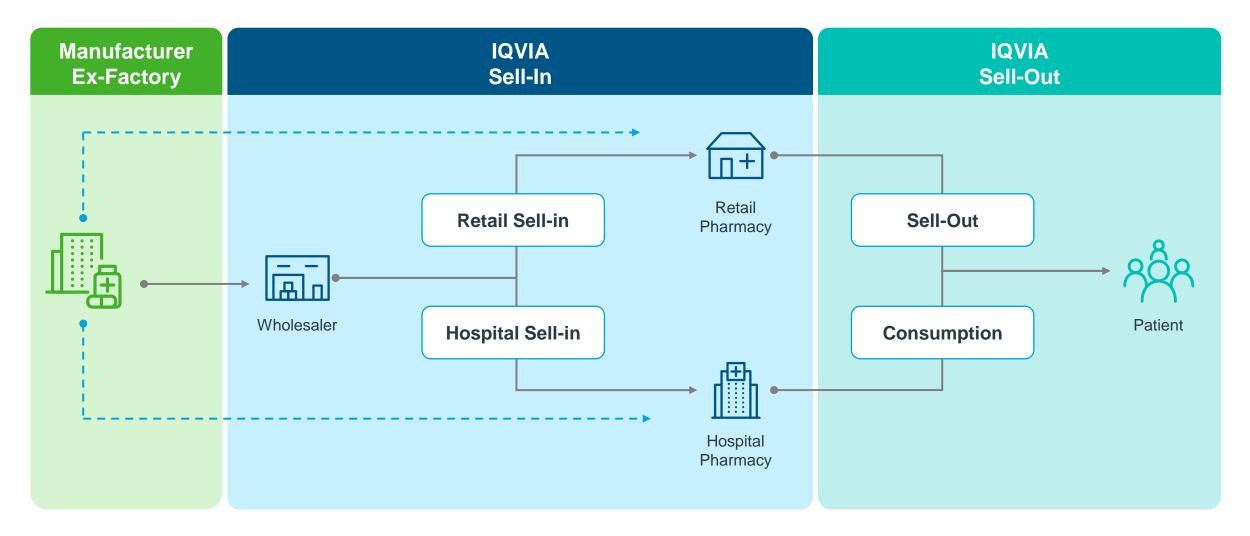
**Timeliness** 

3)

- Elapsed days after reporting period (definition)
- On-target % (definition)
- On-target % vs. On-time % (how both compare)

#### **Distribution Channels validated**

ACTS compares the Manufacturer's ex-factory sales with IQVIA's audited channels



# ACTS surveys 95% of the units market in the audited channel Small 5% of product forms get excluded

#### Decile Inclusion/Exclusion Schema

Total Market					Decile 1 break	kdown			
Decile	#Forms	Upper Limit (FY Units)	Total (FY Units)	Segment	Decile	#Forms	Upper Limit (FY Units)	Total (FY Units)	Segment
1	16,746	288,316	421,249,733	Small 10%	1.01	12,546	20,349	42,128,674	
2	874	795,338	421,315,079	Next 10% included	1.02	1,386	44,263	42,143,302	
3	385	1,541,503	421,089,812	Medium	1.03	771	67,192	42,167,630	Low 5% excluded
4	206	2,782,743	421,471,438	30% Included	1.04	530	93,364	42,200,606	
5	118	4,572,060	421,329,006		1.05	390	122,163	42,163,778	
6	66	9,143,464	427,161,847		1.06	313	148,246	42,209,105	
7	36	15,617,602	424,827,107		1.07	258	181,048	42,244,392	
8	20	34,458,310	444,648,076	Large 50% included	1.08	215	214,823	42,284,130	Next 5% included
9	8	89,798,547	507,434,006		1.09	183	248,645	42,301,336	
10	2	206,855,970	299,757,682		1.10	154	288,316	41,406,780	
Total	18,461		4,210,283,786			16,746		421,249,733	
ACTS	1,715		3,789,034,053			1,123		210,445,743	

ACTS breakdown						
Decile	#Forms	Upper Limit (FY Units)	Total (FY Units)	Segment		
1.01- 1.05	15,623	210,803,990	210,803,990	Small 5% excluded		
1.06-2	1,997	631,760,822	631,760,822	Small 15% included		
3-5	709	1,263,890,256	1,263,890,256	Medium 30% included		
6-10	132	2,103,828,718	2,103,828,718	Large 50% included		

18,461	4,210,283,786	4,210,283,786	
2,838	3,999,479,796	3,999,479,796	

FY = Full Year; This page only serves as a simplified illustration!



#### **Validation Studies**

How IQVIA measures Accuracy





Once a year, IQVIA supplies clients with a software that includes estimated yearly sales volumes for each product pack





Clients enter their actual ex-factory sales volume based on what they supplied to the validated market channel, e.g., retail pharmacies





Validation Studies then produce two key quality statements:

- **BIAS**: Average over/underestimation of the market or a single product
- PRECISION: Percentage of product forms weighted by its IQVIA units within a predefined deviation range

#### **Validation Metrics**

Bias: % of Over- or Underestimation

#### Interpretation



- The objective of Bias is to provide a robust estimation of average deviation between IQVIA data and Real data.
- Bias measures the level of deviation caused by systematic errors, e.g.
  - Projecting to a too small universe may result in a negative bias (=underestimation) or
  - Systematically collecting incomplete data from panels may lead to underestimated projected results or
  - Not capturing 100% of the market, say because of unaudited channels (like private clinics) is another reason for Bias (here underestimation).
- Extreme R-Values distort robustness.
   Therefore, R-Values outside ±52.5% interval are excluded.

#### **Calculus**



Pack	Audit Units	Real Units	R-Values
Α	1,000	900	1.111
В	1,200	1,500	0.800
С	4,000	3,800	1.053
D	6,500	7,000	0.929
E	7,200	7,400	0.973
Sum	19.900	20.600	0.966

Bias = -3.4%

Average over/underestimation (Bias) in %

 $= \left(\frac{\text{Total Audit units of all validated product forms}}{\text{Total REAL units of all validated product forms}} - 1\right) * 100$ 

#### **Limitations**

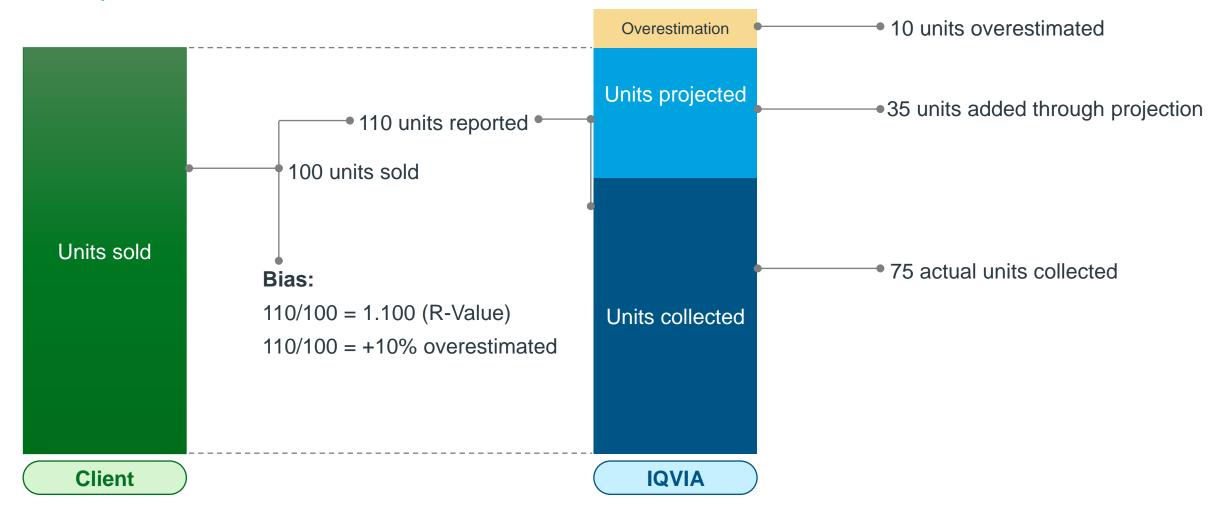


- Inclusion of unaudited market channels (e.g., private clinics/ dispensing doctors or tender) into real sales data affects bias measurement. Participants are not always able to segregate their sales to the validated segment.
- Low validation coverage may lead to an inaccurate bias measure.
   The higher the number of participants the better.
- Purposive selection of therapeutic classes or products into the validation data set provides an unrepresentative bias measure.



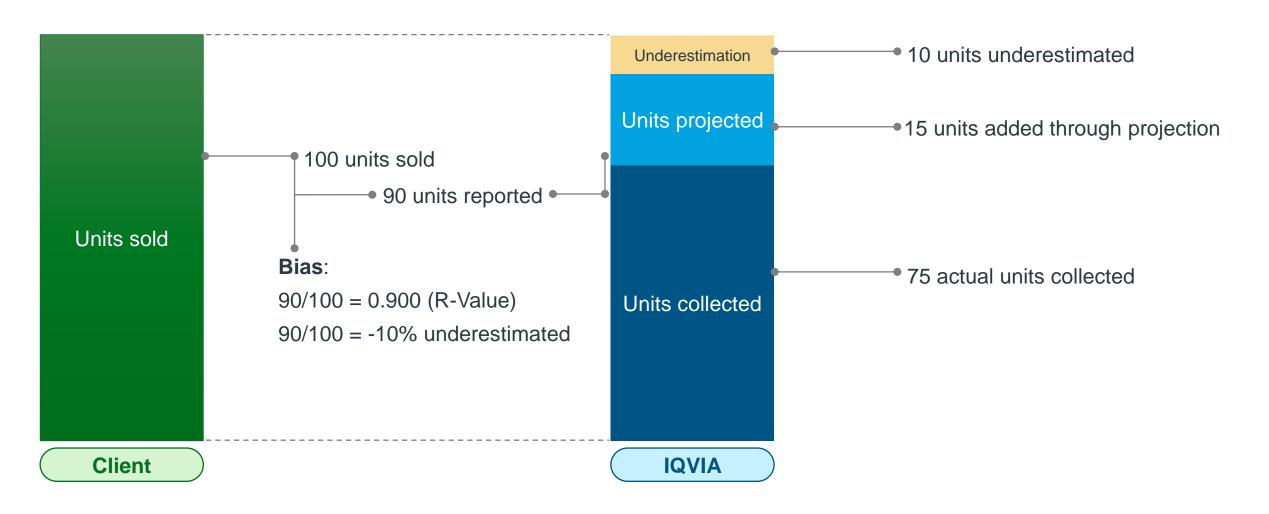
# Clients Ex-Factory data vs. IQVIA's audited channel data

Example 1: Overestimation



# Clients Ex-Factory data vs. IQVIA's audited channel data

Example 2: Underestimation



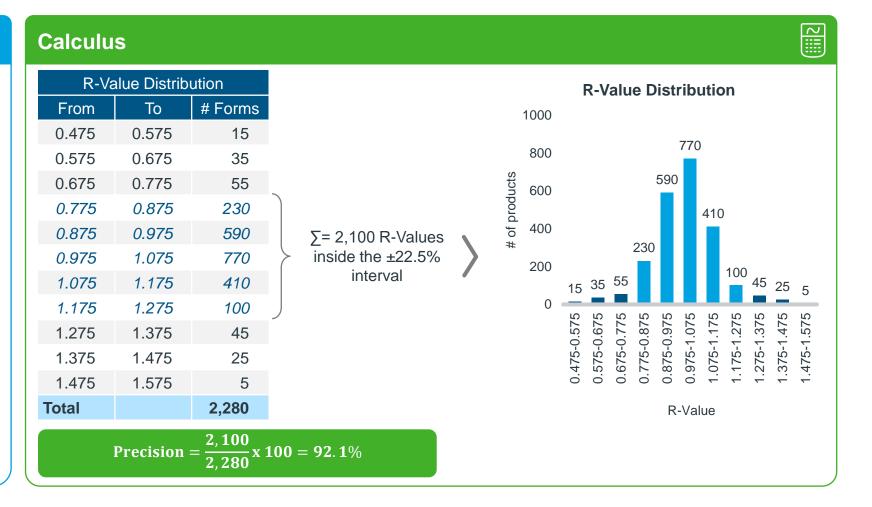
### **Validation Metrics**

#### Precision: % of products in a fixed range of deviation

#### **Interpretation**



- Precision index measures the R-Value dispersion, i.e., it measures how many R-Values (weighted by its IQVIA units) lay inside a ±22.5% interval around the overall Bias.
- Different to Bias which measures systematic effects, the Precision Index measures the random effect of a sample.
- A low precision index usually indicates that the underlying sample size is too small/not representative and also causes wrong market shares and rankings.
- A high precision index indicates a representative sample size and is a result of consistent projected numbers. This is being measured around the average Bias which either can be negative or positives.



#### **Timeliness**

#### Speed of Delivery

#### **Definition**



- "Elapsed days after reporting period" measures the number of days, after the end of the reporting period until time of delivery on MIDAS.
- "On-Target %" measures how many data deliverables were shipped on MIDAS within a certain number of days.
- Thresholds:
  - Monthly: Actual ≤ 30 days
  - Quarterly: Actual ≤ 45 days
- Databases in scope:
  - Monthly MIDAS
  - Quarterly MIDAS

#### On-Target % vs. On-Time %



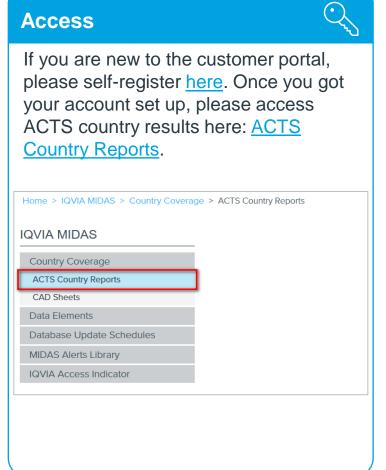
	On-Target %	On-Time %	
Transaction	Country/Region*Audit*Period (period = data month!)	Country*Audit*Period*Client (period = calendar month!)	
Measure	Days after Period (DAP)	Actual vs. Schedule	
Threshold	Monthly: Actual < 30 days Quarterly: Actual < 45 days	Actual < Schedule (agreed)	
Handling	Threshold is applied consistently to any country and audit.	Threshold is individual by country and considers local agreements with clients.	
Interpretation Metric measures if deliverable is within threshold (DAP), hence the time it took after period to build databases.		Metric measures if deliverable is as per the plan. It considers agreed delivery dates with clients.	
Real world	"I received August data with delay"	"I got a late delivery in August"	
Publication	ACTS Annual Report	n/a	

DAP data being used is also published on MIDAS Delivery Performance: https://customerportal.imshealth.com/sites/imsportal/product-support/midas-products-psa/iqvia-midas/psa/database-update-schedules

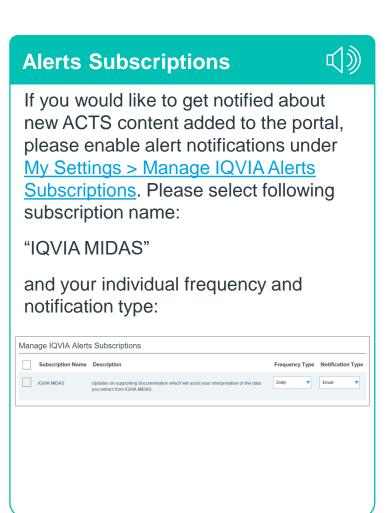


#### **ACTS content now available on IQVIA Customer Portal**

How to access?









# 2023 ACTS Annual Report

Presented to you by IQVIA's Global Data Science and Advanced Analytics Team with offices in Plymouth Meeting (United States), Frankfurt (Germany) and Beijing (China)



# **Thank You**