IQVIA Site Support

A complete partnership with clinical trial sites to support recruiting qualified patients, reduce site burden, and deliver clinical trials on time and on budget.

The Situation

Clinical trials are increasing in complexity, while new technologies and operational processes have created new challenges for sites.

86%
increase in the average number of endpoints in a given protocol between 2001-2005 and 2011-2015*

52%
of investigators expect growth of new site operating models*

46%
of investigators feel they must manage too many separate technologies*

The Challenges

Better qualified patients, fewer sites, and shorter time frames remain critical objectives for clinical research.

Rapid recruitment

Diverse and rare patient pool

Patient engagement and retention

Increased technology

Dedicated research staff

The IQVIA Difference

IQVIA site support services complement your trial recruitment efforts, allowing sites to focus on high-quality patient care, maximizing patient flow for increased efficiency while continually monitoring staff needs. Having a deep partnership with sponsors and study sites offers not just fast recruitment but quality recruitment, ensuring a first class trial experience.

Optimized Site Engagement

When time is critical to inform, engage and connect patients to sites, IQVIA provides training and support resources to sites to move patients efficiently through the trial without lost-to-follow-up.

Dedicated Staffing Resources

Site services reduces site burden by providing a dedicated staff at sponsors' sites to help speed recruitment and support study conduct while ensuring a first-class site experience. In this role, qualified clinical research personnel identify, recruit, and retain patients and support the day-to-day tasks of sites. The approach provides customized support for the level needed at the site.

Efficient Prescreening and Scheduling

Call Center provides qualified staff to prescreen leads through an IRB-approved script, ensuring all patients meet the study criteria and protocol requirements. Enrollment specialists and trained nurse teams help accelerate recruitment while decreasing site burden by working to schedule and confirm first office visit schedules.

Innovative Recruitment Options

By maintaining deep, ongoing relationships with sites and their patients, sponsors can quickly incorporate innovative approaches for clinical trial recruitment.

IQVIA Precision Enrollment Network

sites are designed to be ready to enroll within 21 days of identifying an eligible patient, using a streamlined process to provide the right study to the right patient. Reduces non-enrolling sites on trials where patients are difficult to find or supports early enrollment for trials where high volume patients are needed.

Avacare Clinical Research Network

is a multi-therapeutic site network comprised of experienced principal investigators and research staff using centralized processes to support the regulatory and administrative requirements of clinical research.

See how IQVIA Site Support services can accelerate your timelines and decrease site burden through a strategic partnership with study sites.

CONTACT US
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[1]Tufts CSDD Impact Report July/Augus 2018
[2]SCRS/IQVIA WHITE PAPER, July 2020, Sites Speak Out on Clinical Trial Technology Overload
[3]Nature Reviews Drug Discovery SEPTEMBER 2020, Clinical trial recovery from COVID-19 disruption