

SmartSolve[®] Inspection Management

Simplify the complex challenge of managing incoming quality control

Many life sciences teams struggle with manual, inconsistent, and time-intensive incoming inspection processes that slow operations and increase the risk of errors. SmartSolve Inspection Management centralizes and standardizes these activities, whether at a single site or across a global network, helping reduce the time and labor required while maintaining high quality. By improving visibility and strengthening process control, companies can mitigate risk and lower costs associated with scrap, rework, and customer returns.



Streamline incoming inspections and reduce risk

Perform incoming inspections

Simplify the challenge of managing incoming quality using a risk-based workflow to ensure that you are inspecting the right products from the right suppliers at the right time.

Mitigate supplier-related risk

Control incoming inspection requirements and efficiently monitor high-risk suppliers and materials, then use the resulting system-generated data to optimize your supplier base.

Control incoming quality requirements

Define, approve, and control incoming inspection plans with integrated visibility into current SOPs clearly outlining which characteristics must be inspected.



Streamline supplier inspections

Ensure compliance and control while maintaining an efficient incoming inspection process. Inspection Management's dashboards and email notifications provide inspectors with insight into the specific product characteristics to be measured.

Integrate with existing business systems

Streamline the investigation and resolution process by integrating with your existing ERP system and other SmartSolve solutions, enabling you to address supplier defects before materials enter the manufacturing process.

Monitor delivery and inspection trends

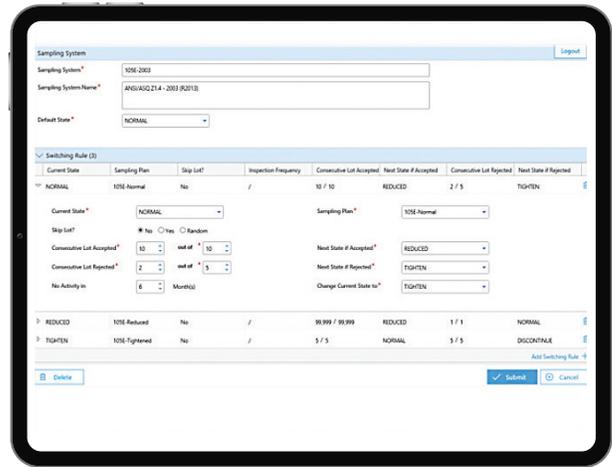
Make informed decisions about your supplier base using trend reports to pinpoint high-risk suppliers and products. Automatic scheduling and email notifications keep your team informed of incoming quality trends and data.

Enhance quality, comply with regulations, and reduce risk

Automated skip lot

Align incoming inspections to the risk level of the supplier. Inspect more lots for poor-performing suppliers and fewer lots for top-performing suppliers.

- Normal
- Tightened
- Reduced
- Inspect a fraction of received lots



Key benefits:



Automation and optimization: Streamline inspection activities and related workflows for faster, more consistent, and more reliable quality management.



Integrated quality processes: Connect inspection management seamlessly with non-conformance, CAPA, change management, document management, and more, within a modular, scalable suite purpose-built for life sciences.



AI-enabled automation: Leverage platform-level AI to draft summaries, reference precedent records, and improve accuracy and consistency across inspections.



Business system integration: Integrate SmartSolve data with CRM, ERP, LIMS, MES, and PLM systems using SmartSolve APIs for end-to-end operational alignment.



Analytics and oversight: Gain visibility with reporting, trend analysis, and Pareto charts to identify risks and drive continuous improvement. Quality Intelligence, powered by Microsoft Power BI, delivers actionable insights.



Data security and compliance: Benefit from role-based security, audit trails, and electronic signatures to meet regulatory expectations. SmartSolve is certified to ISO 27001 and ISO 9001 standards.

About SmartSolve®:

SmartSolve is an AI-enabled, Microsoft Azure-based platform that helps Life Sciences organizations streamline and automate global quality management and regulatory compliance. **SmartSolve® eQMS** centralizes enterprise-wide quality processes, from design and manufacturing to post-market surveillance, while **SmartSolve® RIM** manages regulatory submissions, product registrations and health authority interactions. Built on industry best practices, SmartSolve connects teams, data, and workflows in a single platform to drive an optimized focus on patient safety, product quality and commercial performance.



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