IQVIA Language Solutions: Accelerating Clinical Trials Operations

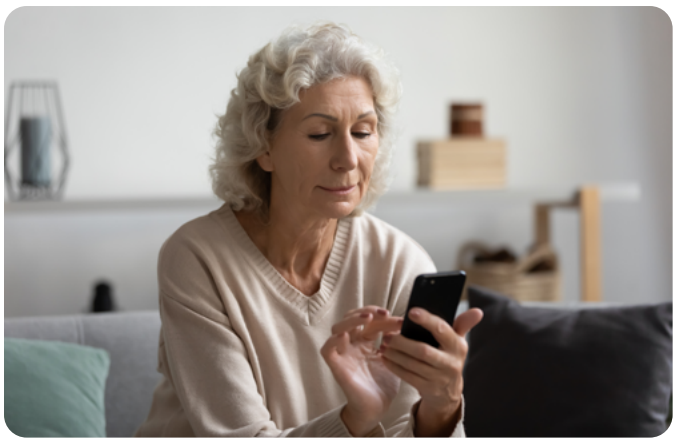
When global trials meet local requirements

Transform language from a risk factor into a performance lever. IQVIA Language Solutions help clinical operations teams recruit faster, submit sooner, reduce rework, and deliver trials that are inclusive, compliant, and patient centric by design.

Overcoming language barriers in global clinical trials

Language barriers in global clinical trials can delay timelines, complicate compliance, increase costs, and undermine data quality. Effective, purpose-built language solutions help accelerate execution, ensure regulatory alignment, and improve patient engagement.

IQVIA combines **technology first delivery, clinical and regulatory expertise, and patient centric quality models** to support the unique demands of global trials across all phases.



Built for life sciences workflows

No breach in the trust chain

End to end ownership within IQVIA keeps information, knowledge, and data security aligned to IQVIA standards across the entire delivery chain

Speed and cost optimization

Translation workflows and technology are purpose built for pharma and clinical research, reducing turnaround times and cost while maintaining high quality

Consolidated governance

Fewer hand offs and tighter alignment with IQVIA Clinical Operations teams reduce friction, improve prioritization, and support predictable delivery

Patients first quality

Patient centric language models ensure translated content is clear, culturally appropriate, and fit for real world patient use, supporting comprehension and adherence. ISO certified translation processes underpin quality and compliance

Supporting clinical operations across the trial lifecycle

IQVIA provides comprehensive translation, localisation, and linguistic validation services tailored to the distinct phases of global clinical trials.

Site start-up	Patient recruitment and engagement	Ongoing study operations	Data collection and validation
Translation and localisation of critical trial documentation: • Protocols and synopses • Investigator Brochures (IBs) • Ethics Committee (EC) and regulatory correspondence • Contracts and agreements • Informed Consent Forms (ICFs) • IMP labelling	Development of multilingual, culturally adapted recruitment and retention materials supporting: • Community-based and site-based recruitment • Direct-to-patient, multi-channel campaigns • Patient portals, websites, and digital tools	Translation and localisation of operational documentation, including: • Protocol amendments • eConsent and plain language summaries • EC correspondence and annual reports • Adverse event (AE) reporting	• Linguistic validation of screening tools, questionnaires, PROs, and COAs to ensure semantic and conceptual equivalence across languages and cultures • Integrated eCOA migration and digital enablement to support modern, decentralised trial designs while preserving data integrity and regulatory acceptance

HEALTHCARE-GRADE AI® FOR LANGUAGE SOLUTIONS

IQVIA applies machine translation trained on clinical data and controlled terminology, combined with expert human review. This industry centric, human in the loop approach maximizes speed and efficiency while protecting patient safety, data quality, and regulatory compliance as AI adoption accelerates in clinical research.

Why specialisation is essential in global clinical trials

As trials become more complex and decentralised, partnering with IQVIA, the unique specialist language provider, ensure robust data management and regulatory compliance. With a global footprint, deep therapeutic and regulatory knowledge, flexible scaling for demand spikes, ISO-certified quality systems, and seamless integration with IQVIA Clinical Operations and technologies.

- **25% reduction** in clinical translation costs delivered for a top pharma client
- **300% more stringent quality indices** compared with traditional language models
- **14,000+ informed consent forms and protocols** translated yearly
- A leading global provider with **400+ team members, 80+ in house linguists, 5,000+ accredited linguists, 170+ languages,** and **70,000+ projects managed**

CONTACT US

To learn more about how IQVIA Language Soltions can help you with clinical trials, visit www.iqvia.com/solutions/technologies/language-solutions or contact ruyana.dassu@iqvia.com

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