

SmartSolve® Training Management

Effective training is essential for maintaining compliance, driving quality, and empowering teams in life sciences. Investing in robust training programs helps organizations minimize risk and adapt quickly to regulatory changes.

Situation

Life sciences companies must train employees to meet strict regulatory standards and keep pace with rapid technological change. This requires ongoing investment in upskilling, digital learning platforms, and regularly updated training programs. Ensuring workforce competency and compliance is essential for maintaining quality and minimizing risk in a highly regulated industry.

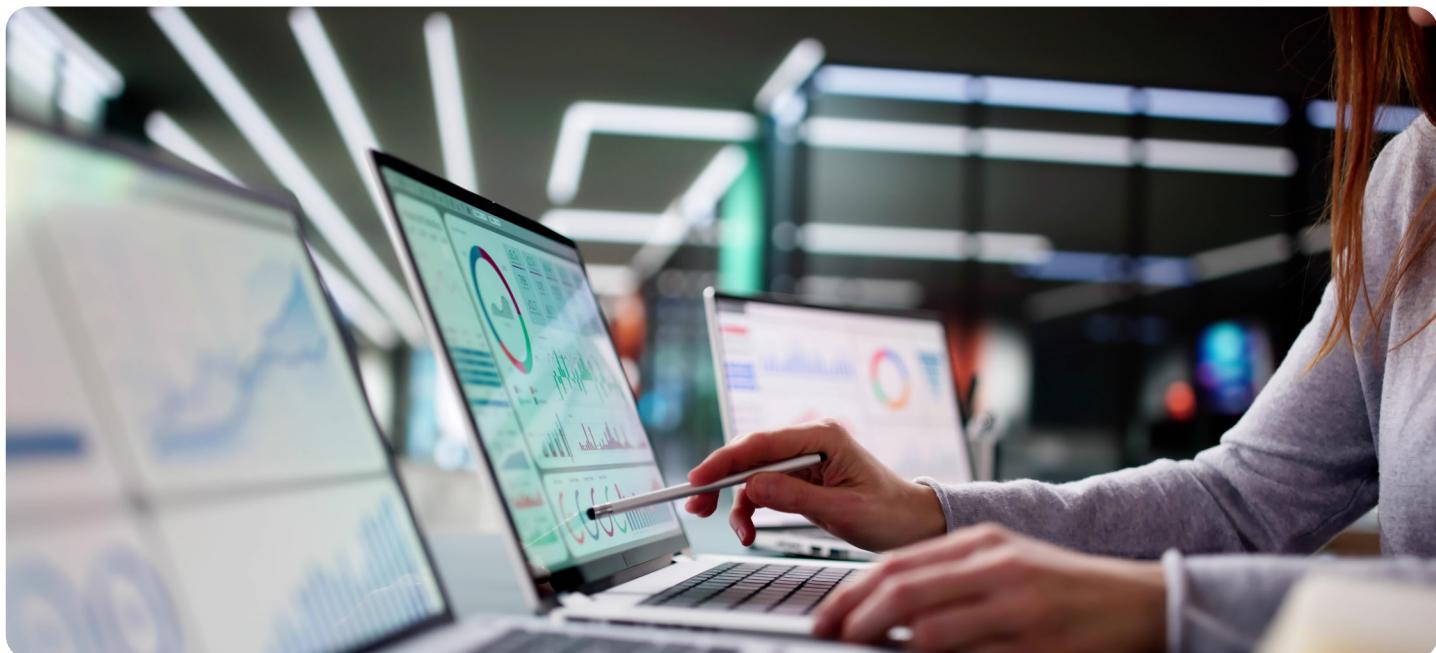
Our solution

SmartSolve® Training Management simplifies employee training by automating assignments, tracking progress, and verifying effectiveness. With intuitive dashboards, automated notifications, and robust reporting, the platform ensures teams stay compliant and ready, while protecting sensitive data with secure, role-based access.

Simplify access to training requirements

SmartSolve® Training Management makes it easy for teams to stay on top of learning, with instant access to training schedules, courses, and signoffs from an intuitive dashboard. The system makes every required training — whether course-based or document-based — easy to locate and complete, ensuring nothing is missed.

Content is tailored to each role and experience level, whether for initial onboarding, knowledge refreshers, or updates for new revisions. Proof of adequate training is captured through detailed assessments or quick read-and-signoff steps, supporting compliance standards across the organization. Automated updates to training records whenever a requirement is completed help streamline the path to a competent and compliant workforce.



Close the loop on E-learning

Connect SmartSolve® Training Management with existing e-learning systems so trainees can easily access and complete online courses. SCORM-compliant integration allows training to launch directly from SmartSolve, with results updating automatically in each record. Training can be set as initial, revision, or refresher, ensuring everyone receives the right content at the right time.

Streamline training requirements and processes

Training Management streamlines the way trainers define job roles, manage training sessions, and verify training effectiveness. The system guides trainers through creating tailored training requirements for each role across the organization, ensuring new employees automatically receive notifications about the training needed for their job functions. This keeps the training process consistent and compliant for every team member.

Trainers can also manage classroom courses, maintain rosters, and track session results, while assessments and periodic reviews help verify training effectiveness. Trainer signoff on results adds an extra layer of accountability and confidence in workforce readiness.

Utilize training records and reports to ensure regulatory compliance

Training Management's reporting capabilities save time and boost productivity by providing clear insights into organization-wide training needs. Comprehensive reports offer visibility into employee training and certification history, team certification status, and document-based



training requirements. By publishing these reports directly to dashboards, the entire team gains instant access to up-to-date information on training and compliance needs.

Secure training records and data

Automate training management with confidence, knowing that data is protected by robust security features. Role-based access, strong password authentication, and a complete audit trail help support IT and industry compliance requirements for electronic signatures and records, including FDA 21 CFR Part 11 and EU Annex 11.

About SmartSolve®: SmartSolve is an AI-enabled, Microsoft Azure-based platform that helps Life Sciences organizations streamline and automate global quality management and regulatory compliance. [SmartSolve® eQMS](#) centralizes enterprise-wide quality processes, from design and manufacturing to post-market surveillance, while [SmartSolve® RIM](#) manages regulatory submissions, product registrations, and health authority interactions. Built on industry best practices, SmartSolve connects teams, data, and workflows in a single platform to drive an optimized focus on patient safety, product quality and commercial performance.