



BE IN TOUCH WITH THE DENTAL WORLD







Login Tutorial

Let yourself be guided and get in direct contact with the main partners in the Dental market.

- ✓ Carefully read the guidelines on the last page to register
- ✓ Thanks to the IQVIA Dental In Touch platform, you will enjoy even more freedom of movement in the future.
- ✓ **Discover** in this brochure the many benefits that will simplify your daily work

Composed by

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A. OVERVIEW

1. Home

Welcome

Our partners, top players in the Global Dental Market, will welcome you here on the IQVIA Dental In Touch website. Through this external digital platform, as a dentist or dental hygienist, you get direct access to the services of the dental world 24 hours a day, 7 days a week.

Messages

The **most recent products** are shown here in a handy short overview. You can click on any message to read all the details.

2. News

Here you can consult the current reports about :

- News about the latest products
- **Explanation** of the different formulas
- Miscellaneous

3. Orders

Through this module you can **place a direct order of samples** with your desired participating partners. An efficient system was designed for you:

- √ New order
- ✓ History of your orders
- Entering your order in a clear 3-step system
- All products are conveniently grouped by product group
- Information about order quantities and the number of pieces per box
- Order status follow-up
- Possibility to print your order
- Consult your last 2 web racks
- ...

4. Products

Grouped by product category, you can consult all the details of the different products can be found here. So, what's available here?

- Box quantities of the samples
- Pictures of the products



5. Patient Advice

In this section, company specific patient advice can be consulted here.

6. Media

Through this section you will find a number of **promotional videos** that offer more information about the different products.

7. FAQ

If you have **specific questions**, please visit this section where a number of frequently asked questions will be answered. These questions can be classified as follows:

- Reports of side effects
- Order process
- Deliver process
- Other questions

8. Links

For more information, please visit this section that provides you with links regarding company websites and product websites.

9. Contact

If you would like to be **contacted by your representative** about questions related to patient advice, samples, appointments or other questions, you can **fill in the contact form** via this section.

You can also find the contact details if you want to **report side effects** or ask an **urgent medical question**.



B. REGISTRATION

If you are not yet registered, you can click on 'Click here to register!'



Once printed, you will arrive at the "registration page".

Please read this page thoroughly and, if you agree, press "I Agree".

Link to other websites

This website may contain links ("links") or references to other websites. Links to these websites are provided solely as a convenience to our visitors. Access to those websites is at the user's risk. This privacy policy does not apply to these websites. It is recommended that you consult the privacy policy of the relevant website each time you visit a website.

I agree!



This will lead you to **your personal data page**: Here you need to supplement all your personal data.

Fill-in boxes indicated by * are subject to compulsory fill-in boxes.

All the others are optional but can be interesting for post-processing.

First of all, choose the customer type.

- 1. As a **dental hygienist**, **IQVIA Dental In Touch ID** gives you the entered email address (this must be unique)
- 2. As a **Dentist** you can register with your:

Riziv number (BE-NL) or INAMI number (BE-FR) or BIG-number (NL-NL)

Note the format the riziv number is written as 11 digit code without hyphens or spaces

Practice address information
 Always try to find your practice via the search function in the practice field.

You can search by:

- √ Name of practice
- ✓ Address
- ✓ Zip code



Location

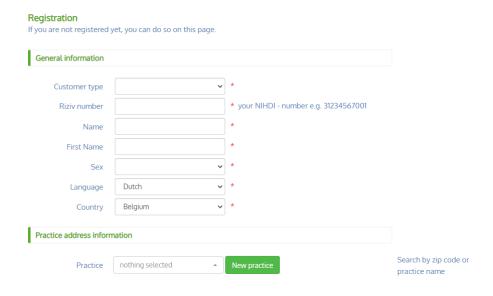
If you find your address among the known practices, registration will be faster.

If your practice is **not yet known**, you can request a new practice via the new practice button. This may give a longer processing time.

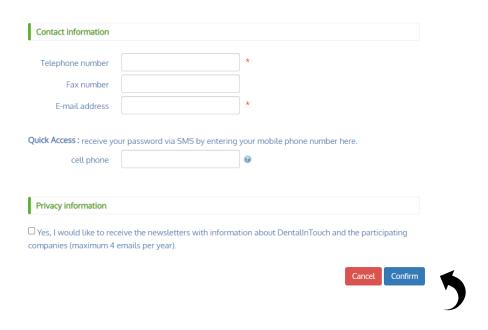
Contact information

E-mail address is the e-mail address where you get your password and order information.

This may differ from the email address used during registration at the top for a dental hygienist.



If you press 'Confirm', all kinds of checks are carried out.



Once you receive your **password via e-mail and/or SMS**, you can proceed to **'Login Procedure'**.

Enter your : RIZIV number (BE-NL) or INAMI number (BE-FR) or



BIG number (NL-NL) and Password here.

If you **log in** as a **dental hygienist**, you can do so with your email address chosen during registration (**IQVIA Dental In Touch**).

After this you are logged in and you end up on the digital platform of IQVIA Dental In Touch.



If you have **forgotten your IQVIA Dental In Touch password**, you can use the **'Forgot password'** function.

This feature can be **found on the main page**. Here you can request it again using your **IQVIA Dental In Touch** ID.

It is possible to **receive your password via SMS**, provided that your mobile phone number is known in our system.

Determine your preference by means of the selection check mark. Then press 'Send'.

