



Third Party Access (TPA) Portal – Vendor Operational Guide

IQVIA licenses syndicated market research data to Clients for internal use only. The TPA Program provides Vendors limited-use licenses so they can access and use that IQVIA data for the benefit of specific Clients.

The TPA portal is the online tool Vendors use to complete the TPA request initiated by their Clients.

Key Topics

Click each topic to learn more.



TPA Program, Portal, and Process



Accessing TPA Portal



Completing TPA Requests



Signing TPA Agreements



Data Destruction/Handling



Support



Additional Resources

TPA Program and Portal



Click each tab to learn more.



TPA Program



IQVIA Data



Licensing



TPA Portal

The Third Party Access (TPA) program serves two key objectives: It enables our Clients to use IQVIA syndicated market research data with other Vendors and allows IQVIA to protect its intellectual property. The TPA program also supports effective privacy practices and compliance with data supplier contracts.

A Vendor is a person or organization that a Client has retained to provide certain services for that Client. Clients frequently work with many Vendors. More than 2,000 Vendors participate in the IQVIA TPA program.

By making a request in the TPA portal, a Client is asking IQVIA to issue a limited license to their Vendor to use specific IQVIA data for a specific purpose solely for the Client's benefit. Only Clients can submit a request to the TPA portal. Vendors cannot request a TPA license. However, Vendors should work closely with their Clients to ensure they are properly licensed to use IQVIA data.

The vast majority of TPA requests are approved by IQVIA. However, a request may not be approved if there are unreasonable risks to our intellectual property or for certain other legitimate reasons approved by the IQVIA legal team. Only the IQVIA legal team executive responsible for the TPA program may deny a TPA request.

The TPA program is specifically designed to license IQVIA syndicated market research data. The TPA program does not license the use of IQVIA technology.

Click each tab to learn more.



TPA Program



IQVIA Data



Licensing



TPA Portal

What is IQVIA data? Information that has undergone some combination of collection, standardization (e.g., cleansing, editing, bridging to standard identifiers), creation and organization based on (i) a proprietary offering design, (ii) IQVIA panel design and sources, and (iii) IQVIA proprietary methodologies and processes. IQVIA data includes:

- › IQVIA data in the form delivered to the Client
- › Any other information derived from that IQVIA data
 - regardless of whether IQVIA, the Client or a third party creates the information (e.g., aggregated data, projected data, data combined with other data), and
 - regardless of which form that information takes (e.g., charts, graphs, tables in documents, data held in CRM or other applications)
- › IQVIA data combined with data belonging to others
 - IQVIA retains rights in the combined data
 - combined data remains subject to the IQVIA licensing terms and conditions

IQVIA data available for licensing in the TPA portal includes syndicated national market research audits, subnational data, healthcare professional and healthcare organizational reference data, real-world data and MIDAS data. Only IQVIA data included in the TPA portal is currently available to Vendors. If a Client would like to request a license to other IQVIA data not currently available in the TPA portal, they would need to discuss their requirements with the TPA program team and the IQVIA employee responsible for that offering.

TPA Program and Portal



Click each tab to learn more.



TPA Program



IQVIA Data



Licensing



TPA Portal

- › IQVIA invests hundreds of millions of dollars annually to bring a wide array of market insights to customers for 100+ countries, a capability built over sixty years.
- › Includes national data (including MIDAS), subnational data, real-world data and reference data.
- › Like innovative biopharmaceutical research and discovery companies, intellectual property is fundamental to our business.
- › Unless we protect these investments, these market insights will not be available to our Clients.
- › To maximize the value Clients obtain from IQVIA market research data while also protecting the substantial investment made and intellectual property created, IQVIA licenses data to Clients (i.e., rather than a sale of data) with **broad internal use rights** for those Clients.
- › Since Vendors in the TPA program are not paying for their access to IQVIA data, IQVIA issues limited licenses with **narrow internal use rights** solely for the benefit of the requesting Client.

TPA Program and Portal



Click each tab to learn more.



TPA Program



IQVIA Data



Licensing



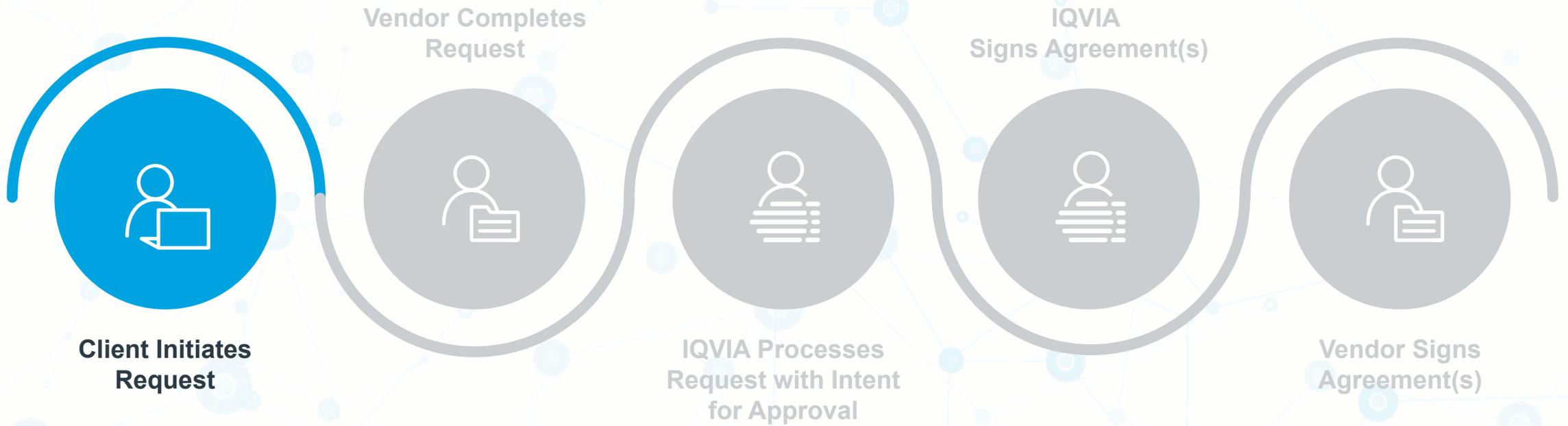
TPA Portal

The main goal of the Third Party Access portal is to streamline and simplify the Third Party Access request submission and licensing process.

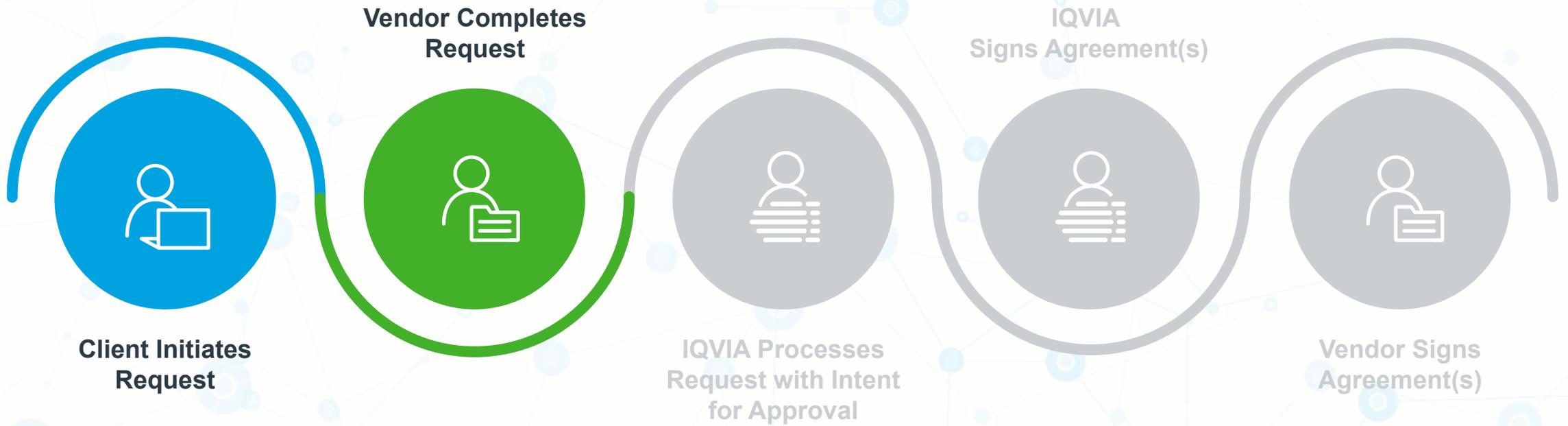
All Clients are required to use the Third Party Access portal to create and submit their requests, which expedites the turnaround time from request to approval. In addition to submitting new requests, Clients will have the ability to view, edit, clone, cancel, renew, and track requests previously submitted through the Third Party Access portal.

After receiving a link to the request, the Vendor will be directed to the portal where they can complete their portion of the request form.

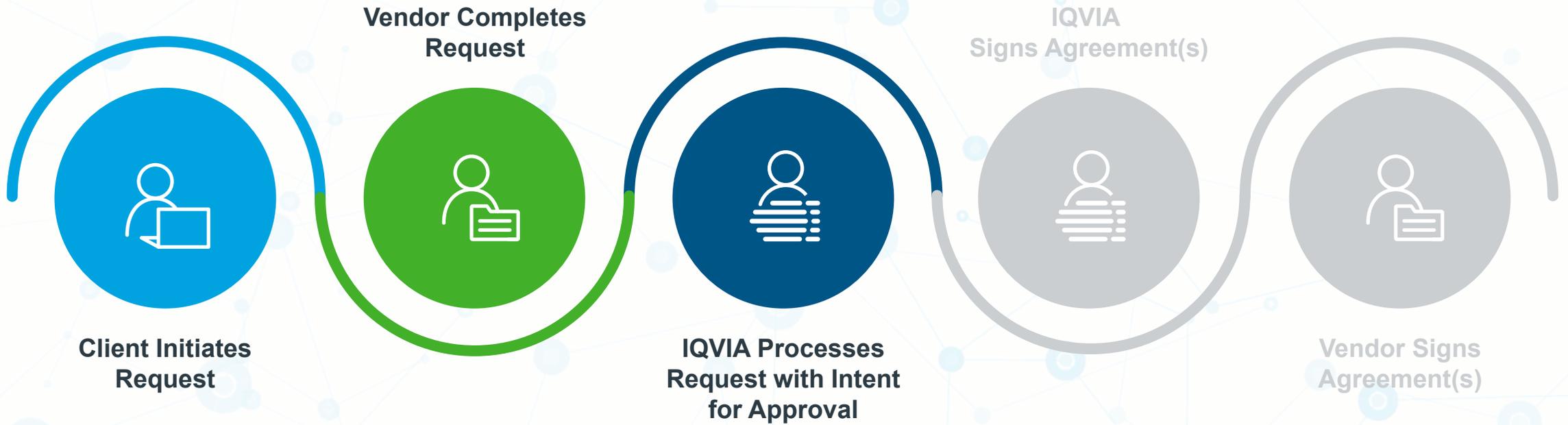
The TPA Program Process



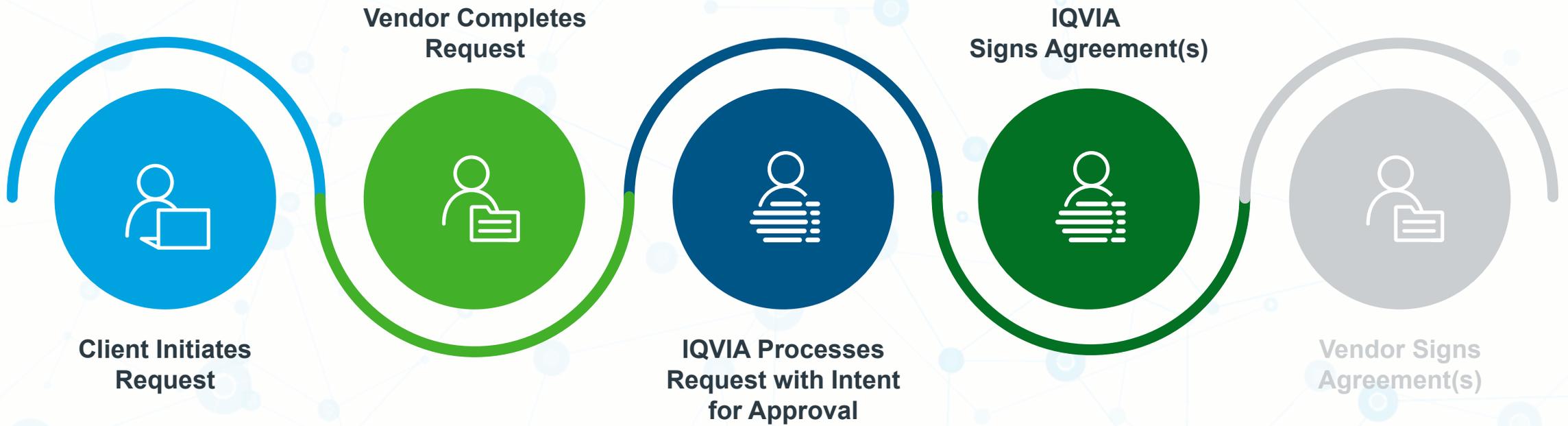
The TPA Program Process



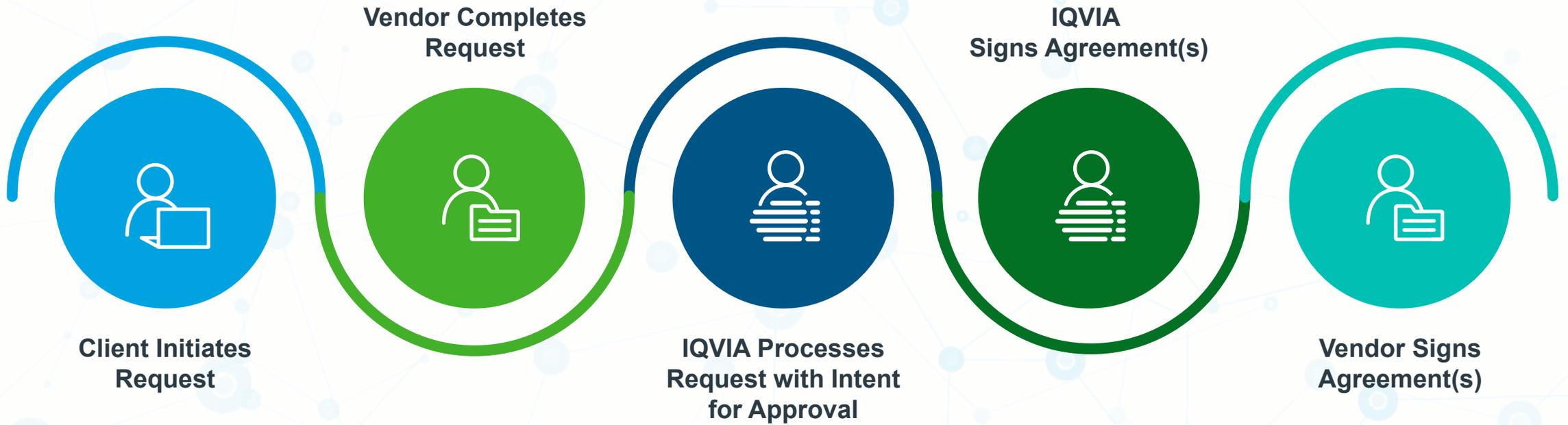
The TPA Program Process



The TPA Program Process



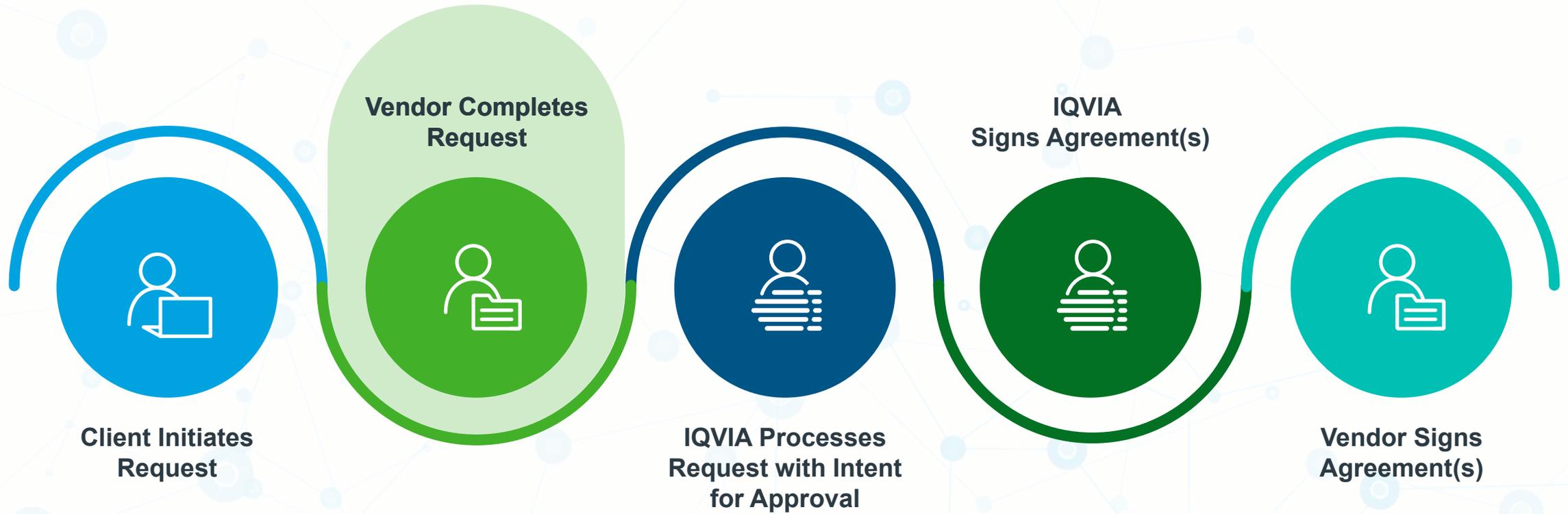
The TPA Program Process



The TPA Program Process



Click the highlighted step to learn more.



How to Access the TPA Portal Request



After the Client submits the TPA request, you, the identified Vendor contact, receive an email with a link.

(TBD) NIIT Inc._New Client Request for Utilization of IQVIA Licensed Offerings for TPA-0086575

 IQVIA Third Party Access Program <allprg01@iqvia.com>
To  tpaprogramemailscv@iqvia.com;  Peter Brown;  tp-us@iqvia.com
Cc  emailtosalesforce@2sv7hl8o43bbvlarp5a5e6fubqyeq07t91lhouf4acg5f6vdnq.6a-1vlzduac.na94.le.salesforce.com

 Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

 Vendor's Operation Guide.pdf
766 KB

 Reply  Reply All  Forward  ...

Mon 18-10-2021 14:44

Operational Guide attached for guidance on how to complete this request.

Please note: IQVIA policy requires that no data be shared until a fully executed Third Party Access Limited License Agreement is in place between IQVIA and the third party service provider.

Upon approval of this request, you will receive contract documents and notification when data can be shared.

Please use the attached link to continue the request
https://iqvia.force.com/imshealthPortal/VFP_TPA_ExternalUserAction?actionType=tpasitelinkaccess&returlpage=VFP_TPA_RequestSubmissionForm&id=aE52K0000008cUS&type=v&requestType=edit

Third Party Access Limited License Agreement Details:

Requesting IQVIA Client: NIIT Inc.
Requesting Client Contact: Peter Brown
Client Project Name: Test
IQVIA Licensed Offerings identified by client: United States -- Ad-IQ, National Disease and Therapeutic Index™ (NDTI)

Regards,
IQVIA

Please Do Not Reply to this Automated Email. If you have questions or concerns, please
contact IQVIATPPProgram@iqvia.com

Click the link to complete the Vendor portion of the request form.

Navigation Buttons in the TPA Portal



Additional Vendors (Vendor Response)

As the primary vendor identified by the client, do you intend to share the IQVIA licensed data assets with any additional vendors? Yes No

Services Related To IQVIA Offerings

Does the Vendor have (please check all that apply):

A product or service that competes with the IQVIA Data that is the subject of this TPA request (i.e., a product or service that the Vendor markets, promotes or makes available to address the same customer needs as the IQVIA Data)? Yes No

A competitive product or service as described above but is still being designed, developed or prepared for commercial release? Yes No

A product or service that contains similar data elements as the IQVIA Data that is the subject of this TPA request? Yes No

Additional Vendor Contacts

Send confirmation related emails to additional vendor contacts as carbon copies? Yes No

Click this button to return to the previous section of the request.

Previous

Next



Additional Vendors (Vendor Response)

As the primary vendor identified by the client, do you intend to share the IQVIA licensed data assets with any additional vendors? Yes No

Services Related To IQVIA Offerings

Does the Vendor have (please check all that apply):

A product or service that competes with the IQVIA Data that is the subject of this TPA request (i.e., a product or service that the Vendor markets, promotes or makes available to address the same customer needs as the IQVIA Data)? Yes No

A competitive product or service as described above but is still being designed, developed or prepared for commercial release? Yes No

A product or service that contains similar data elements as the IQVIA Data that is the subject of this TPA request? Yes No

Additional Vendor Contacts

Send confirmation related emails to additional vendor contacts as carbon copies? Yes No

Click this button to proceed to the next section of the request.

Previous

Next

Components of the TPA Request To Be Completed



Click each tab to learn more.

1

**Client Request
Summary Section**

2

**Client and Vendor
Details Section**

3

Finalize Section

Note

American Medical Association (AMA) Data questions may apply if the United States data with AMA is included.

Client Request Summary Section



You can review but cannot edit any details that the Client submitted in this section of the TPA request.



[Privacy Policy](#)

Client Request Summary Client & Vendor Details Data Access and Storage Finalize

TPA-0086575

Client Project Information

Client Project Name Test

Project Dates

Data Access Start Date 10/18/2021 Data Access End Date 10/17/2022

Time Period Covered by IQVIA Data.

Data Period Start Date 10/14/2021 Data Period End Date 10/17/2022

Selected Permitted Uses and Offerings

Category Name	Permitted Use Name	Offering Category	Offerings	Region
Real World Evidence	Data Marts	Consumer Health,National	Ad-IQ,National Disease and Therapeutic Index™ (NDTI)	United States

Client Contact Information

Contact Name Peter Brown Client Company Name NIIT Inc.

Email peter.brown@abcd.com

Next

Client Request Summary Section



If you find inaccuracies, do not complete the form but reach out to the Client contact of the TPA request.

The screenshot displays the IQVIA Client Request Summary Section for TPA-0086575. The page is divided into several sections: Client Project Information, Project Dates, Time Period Covered by IQVIA, Selected Permitted Uses and Categories, and Client Contact Information. A central white box contains a warning message: "The Client has initiated this TPA request with key project specifications." followed by a list of instructions: "1. Please review the Client provided project information for accuracy and completeness", "2. If not correct, do not continue with this form", and "3. Contact the Client to discuss the potential changes needed for this TPA request". The second instruction is highlighted with an orange border. A "Continue" button is located below the message. The background shows the IQVIA logo and navigation tabs: Client Request Summary, Client & Vendor Details, Data Access and Storage, and Finalize. A "Privacy Policy" link is visible in the top right corner. The Client Contact Information section shows Contact Name: Peter Brown, Email: peter.brown@abcd.com, Client Company Name: NIIT Inc., and Region: United States. A "Next" button is visible in the bottom right corner.

Client Request Summary | Client & Vendor Details | Data Access and Storage | Finalize

TPA-0086575

Client Project Information

Client Project Name

Project Dates

Data Access Start Date

Time Period Covered by IQVIA

Data Period Start Date

Selected Permitted Uses and Categories

Category Name

Real World Evidence

Client Contact Information

Contact Name: Peter Brown | Client Company Name: NIIT Inc.

Email: peter.brown@abcd.com

Region: United States

The Client has initiated this TPA request with key project specifications.

1. Please review the Client provided project information for accuracy and completeness
2. If not correct, do not continue with this form
3. Contact the Client to discuss the potential changes needed for this TPA request

Continue

Next

Components of the TPA Request To Be Completed



Click each tab to learn more.

1

**Client Request
Summary Section**

2

**Client and Vendor
Details Section**

3

Finalize Section

Note

American Medical Association (AMA) Data questions may apply if the United States data with AMA is included.

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Click the highlighted section to learn more.

[Privacy Policy](#)

Client Request Summary **Client & Vendor Details** Data Access and Storage Finalize

TPA-0086575

Select Company Branded Name

[Click to search for your Company Branded Name and Country](#)

Company Branded Name

* Company Branded Name * Country

Legal Entity Information

* Legal Entity Name * Vendor Address

* State/Province * City

* Postal Code * Do you have a Company Website and/or Social Media Account? Yes No



Click the **Click to search for your Company Branded Name and Country** button.



[Privacy Policy](#)

Client Request Summary Client & Vendor Details Data Access and Storage Finalize

TPA-0086575

Select Company Branded Name

Click to search for your Company Branded Name and Country

Company Branded Name

* Company Branded Name

* Country

Legal Entity Information

* Legal Entity Name ⓘ

* Vendor Address

* State/Province

* City

* Postal Code

* Do you have a Company Website and/or Social Media Account? ⓘ Yes No





Enter your registered Company Branded Name and select the country from the drop-down list.

The screenshot shows the IQVIA logo at the top left. Below it is a navigation bar with tabs: Client Request Summary, Client & Vendor Details (active), AMA DATA, Data Access and Storage, and Finalize. A link for Privacy Policy is on the right. The main content area shows a form for TPA-0092814. A modal titled "Select Company Branded Name and Country" is open, containing two input fields: "Please enter the Company Branded Name:" and "Choose the Contracting Country for the Third Party Agreement:" with a dropdown menu showing "--None--". A Search button is below the modal. In the background, there is a "Click to search for your Company Branded Name" button and "Previous" and "Next" buttons.





Click **Search**.

The screenshot shows the IQVIA web application interface. At the top left is the IQVIA logo. Below it is a navigation bar with tabs: Client Request Summary, Client & Vendor Details (which is active), AMA DATA, Data Access and Storage, and Finalize. A breadcrumb trail shows 'TPA-0092814'. A 'Privacy Policy' link is in the top right. The main content area has a section titled 'Select Company Branded Name' with a button that says 'Click to search for your Company Branded Name'. A modal dialog box is overlaid on top, titled 'Select Company Branded Name and Country'. It contains two input fields: 'Please enter the Company Branded Name:' with the text 'ABC' and 'Choose the Contracting Country for the Third Party Agreement:' with a dropdown menu showing 'United Kingdom'. A blue 'Search' button is highlighted with an orange border. In the background, there are 'Previous' and 'Next' buttons.





If the entered Company Branded Name and the selected country are not found in the records, click **Not Listed/New Vendor**.

The screenshot displays the IQVIA interface with a modal dialog titled "Select Company Branded Name and Country". The dialog contains a message: "The vendor company name and location you entered is not found. Please select the **Not Listed/New Vendor** Button to continue." Below the message, there are two input fields: "Please enter the Company Branded Name:" with the value "ABC" and "Choose the Contracting Country for the Third Party Agreement:" with a dropdown menu showing "United Kingdom". A "Search" button is positioned below these fields. At the bottom of the dialog, there are two buttons: "Cancel/Return" and "Not Listed/New Vendor", with the latter being highlighted by an orange border. The background shows a blurred view of the main application with the IQVIA logo and navigation elements.





Add a new Company Branded Name and select the country.



[Privacy Policy](#)

Client Request Summary Client & Vendor Details Data Access and Storage Finalize

TPA-0086575

Select Company Branded Name

Click to search for your Company Branded Name and Country

Company Branded Name

* Company Branded Name	<input type="text"/>	* Country	--None--
------------------------	----------------------	-----------	----------

Legal Entity Information

* Legal Entity Name ⓘ	<input type="text"/>	* Vendor Address	<input type="text"/>
* State/Province	--None--	* City	<input type="text"/>
* Postal Code	<input type="text"/>	* Do you have a Company Website and/or Social Media Account? ⓘ	<input type="radio"/> Yes <input type="radio"/> No



Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.



[Privacy Policy](#)

Client Request Summary Client & Vendor Details Data Access and Storage Finalize

TPA-0086575

Select Company Branded Name

[Click to search for your Company Branded Name and Country](#)

Company Branded Name Enter the legal entity's details. Country --None--

Legal Entity Information

* Legal Entity Name i	<input type="text"/>	* Vendor Address	<input type="text"/>
* State/Province	--None--	* City	<input type="text"/>
* Postal Code	<input type="text"/>	* Do you have a Company Website and/or Social Media Account? i	<input type="radio"/> Yes <input type="radio"/> No

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Vendor Contact Information

* Vendor Contact First Name	<input type="text" value="Annie"/>	* Vendor Contact Last Name	<input type="text" value="Drew"/>
* Vendor Contact Title	<input type="text"/>	* Vendor Contact Email	<input type="text" value="anniedrew@xyz.com"/>
Confirm Vendor Contact Email	<input type="text"/>		

Are you authorized to sign the IQVIA Third Party Access Limited License Agreement to be provided? Yes No

Vendor TPA Compliance Contact Information

Please provide the name and contact information of the Vendor employee most directly responsible for contract compliance and .

* First Name	<input type="text"/>	* Last Name	<input type="text"/>
* Job Title	<input type="text"/>	* Email	<input type="text"/>
* Street Address(no P.O. Box)	<input type="text"/>	* City	<input type="text"/>
* Country	<input type="text" value=""/>	* State (country equivalent if not USA)	<input type="text" value=""/>
* Zip Code (country equivalent if not USA)	<input type="text"/>		

Provide information about the person who is the point of contact between the Vendor, the Client, and IQVIA.

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Vendor Contact Information

* Vendor Contact First Name	<input type="text" value="Annie"/>	* Vendor Contact Last Name	<input type="text" value="Drew"/>
* Vendor Contact Title	<input type="text"/>	* Vendor Contact Email	<input type="text" value="anniedrew@xyz.com"/>
Confirm Vendor Contact Email	<input type="text"/>		

Are you authorized to sign the IQVIA Third Party Access Limited License Agreement to be provided? Yes No

Vendor TPA Compliance Contact Information

Please provide the name and contact information of the Vendor employee most directly responsible for contract compliance and Vendor compliance with this TPA Agreement. It should generally not be the same person as the Authorized Signer.

* First Name	<input type="text"/>	* Last Name	<input type="text"/>
* Job Title	<input type="text"/>	* Email	<input type="text"/>
* Street Address(no P.O. Box)	<input type="text"/>	* City	<input type="text"/>
* Country	<input type="text" value=""/>	* State (country equivalent if not USA)	<input type="text" value=""/>
* Zip Code (country equivalent if not USA)	<input type="text"/>		

Specify if you will be the authorized signer who would sign the TPA Agreement.



The Vendor contact and the authorized signer can be the same individual if they are the Client's point of contact on the project and have the signature authority for the Vendor.

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Vendor Contact Information

* Vendor Contact First Name	<input type="text" value="Annie"/>	* Vendor Contact Last Name	<input type="text" value="Drew"/>
* Vendor Contact Title	<input type="text"/>	* Vendor Contact Email	<input type="text" value="anniedrew@xyz.com"/>
Confirm Vendor Contact Email	<input type="text"/>		

Are you authorized to sign the IQVIA Third Party Access Limited License Agreement to be provided? Yes No

Vendor TPA Compliance Contact Information

Please provide the name and contact information of the Vendor employee most directly responsible for contract compliance and Vendor compliance with this TPA Agreement. It should generally not be the same person as the Authorized Signer.

* First Name	<input type="text"/>	* Last Name	<input type="text"/>
* Job Title	<input type="text"/>	* Email	<input type="text"/>
* Street Address(no P.O. Box)	<input type="text"/>	* City	<input type="text"/>
* Country	<input type="text" value=""/>	* State (country equivalent if not USA)	<input type="text" value=""/>
* Zip Code (country equivalent if not USA)	<input type="text"/>		

Provide information about the Vendor employee responsible for Vendor compliance with the TPA Agreement.

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Additional Vendors (Vendor Response)

As the primary vendor identified by the client, do you intend to share the IQVIA licensed data assets with any additional vendors? Yes No

Services Related To IQVIA Offerings

Does the Vendor have (please check all that apply):

A product or service that competes with the IQVIA Data that is the subject of this TPA request (i.e., a product or service that the Vendor markets the IQVIA Data)? Yes No

A competitive product or service as described above but is still being designed, developed or prepared for commercial release? Yes No

A product or service that contains similar data elements as the IQVIA Data that is the subject of this TPA request? Yes No

Additional Vendor Contacts

Send confirmation related emails to additional vendor contacts as carbon copies? ⓘ Yes No

[Previous](#) [Next](#)

Confirm if there are additional Vendors with whom you would be sharing the IQVIA data.



Clients must submit separate TPA requests for each Vendor.

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Additional Vendors (Vendor Response)

As the primary vendor identified by the client, do you intend to share the IQVIA licensed data assets with any additional vendors? Yes No

Services Related To IQVIA Offerings

Does the Vendor have (please check all that apply):

A product or service that competes with the IQVIA Data that is the subject of this TPA request (i.e., a product or service that the Vendor markets, promotes or makes available to address the same customer needs as the IQVIA Data)? Yes No

A competitive product or service as described above but is still being designed, developed or prepared for commercial release? Yes No

A product or service that contains similar data elements as the IQVIA Data that is the subject of this TPA request? Yes No

Additional Vendor Contacts

Send confirmation related emails to additional vendor contacts as carbon copies? Yes No

[Previous](#) [Next](#)

If you want the system to send confirmation emails to your additional Vendor contacts as carbon copies, select **Yes**.

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Additional Vendors (Vendor Response)

As the primary vendor identified by the client, do you intend to share the IQVIA licensed data assets with any additional vendors? Yes No

Services Related To IQVIA Offerings

Does the Vendor have (please check all that apply):

A product or service that competes with the IQVIA Data that is the subject of this TPA request (i.e., a product or service that the Vendor markets, promotes or makes available to address the same customer needs as the IQVIA Data)? Yes No

A competitive product or service as described above but is still being designed, developed or prepared for commercial release? Yes

A product or service that contains similar data elements as the IQVIA Data that is the subject of this TPA request?

Provide the details of all your Vendor contacts who would require email notifications. Add the centralized contact information, if needed.

Additional Vendor Contacts

Send confirmation related emails to additional vendor contacts as carbon copies? Yes No

Action	Contact Name	Contact Title	Contact Phone	* Contact Email	* Confirm Contact Email
Delete	<input type="text"/>				

Add Contact

Client and Vendor Details Section



You must provide or, if you are already a registered Vendor, confirm information for your company.

Additional Vendors (Vendor Response)

As the primary vendor identified by the client, do you intend to share the IQVIA licensed data assets with any additional vendors? Yes No

Disclose if there are any competitive or similar products or services related to IQVIA Offerings.

Services Related To IQVIA Offerings

Does the Vendor have (please check all that apply):

A product or service that competes with the IQVIA Data that is the subject of this TPA request (i.e., a product or service that the Vendor markets, promotes or makes available to address the same customer needs as the IQVIA Data)? Yes No

A competitive product or service as described above but is still being designed, developed or prepared for commercial release? Yes No

A product or service that contains similar data elements as the IQVIA Data that is the subject of this TPA request? Yes No

Additional Vendor Contacts

Send confirmation related emails to additional vendor contacts as carbon copies? Yes No

Action	Contact Name	Contact Title	Contact Phone	* Contact Email	* Confirm Contact Email
Delete	<input type="text"/>				

Add Contact



Components of the TPA Request To Be Completed



Click each tab to learn more.

1

**Client Request
Summary Section**

2

**Client and Vendor
Details Section**

3

Finalize Section

Note

American Medical Association (AMA) Data questions may apply if the United States data with AMA is included.

Finalize Section



Once all the acknowledgements have been selected, the **Submit Request** button will appear.

Client Request Summary Client & Vendor Details AMA DATA Data Access and Storage Finalize

Acknowledgement

I acknowledge that the above information is correct and consent to share this information with others within IQVIA to use and process for IQVIA's internal business operations.

A fully executed Third Party Access Limited License Agreement resulting from this request will permit you to access only the IQVIA Data identified in this access request. It will not permit you to access or share any other IQVIA materials, software or technology. Access to some IQVIA data assets may require additional licenses / fees.

Submit Request

Click the checkboxes to select the acknowledgements.

Click this button to submit the request.

Finalize Section



A screen thanking you for your submission will appear.

Thank you for completing the request for an IQVIA Third Party Access Agreement. The request has been submitted for review by IQVIA. If approved, we will send the authorized signer you designated an electronic version of the Agreement to sign. We will then return a fully executed copy and notify the Client that the IQVIA Data may be shared.

OK

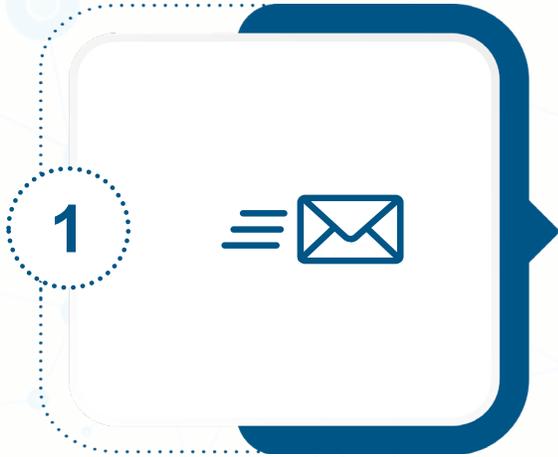
The TPA Program Process



Click the highlighted step to learn more.

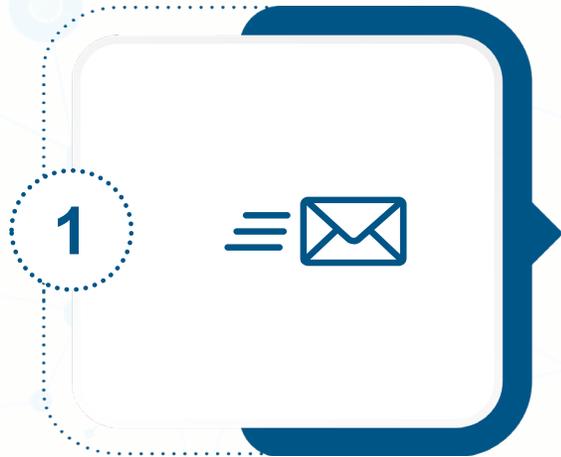


Steps of the TPA Agreement Signature Process

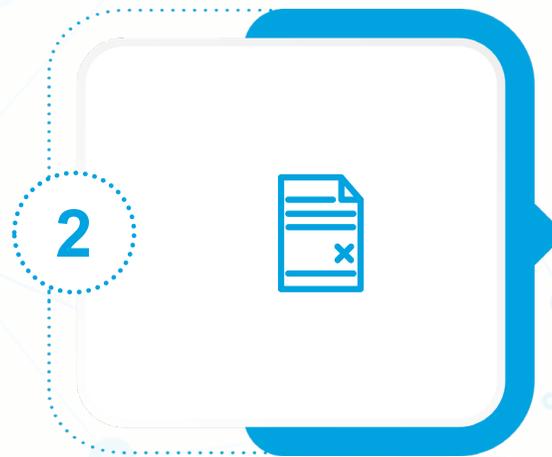


DocuSign attaches the agreement inside a DocuSign envelope and sends an email referencing the envelope to the designated authorized signer.

Steps of the TPA Agreement Signature Process



DocuSign attaches the agreement inside a DocuSign envelope and sends an email referencing the envelope to the designated authorized signer.



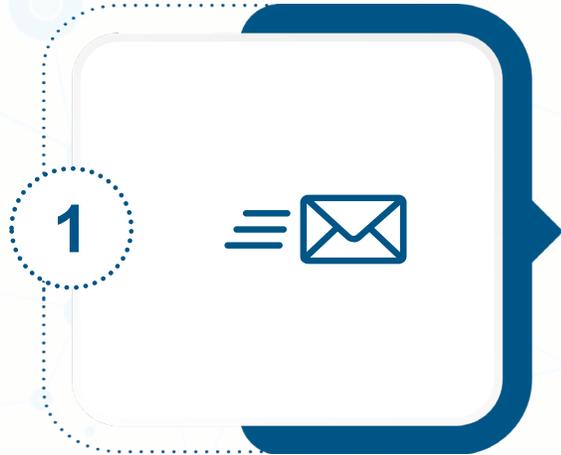
The recipient can:

- › Sign the agreement electronically;
- › Transfer the signature authority; or
- › Sign a hard copy.

Steps of the TPA Agreement Signature Process



Click each step to learn more.

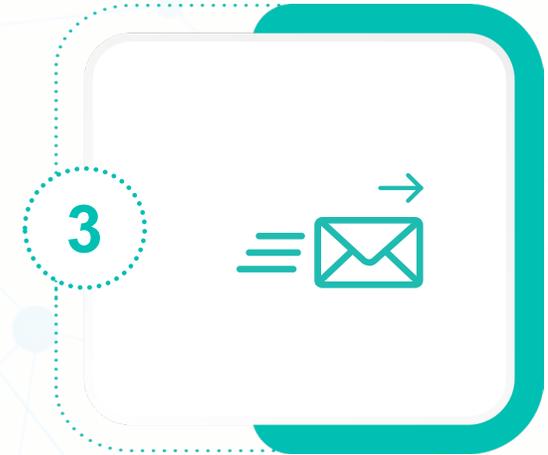


DocuSign attaches the agreement inside a DocuSign envelope and sends an email referencing the envelope to the designated authorized signer.



The recipient can:

- › Sign the agreement electronically;
- › Transfer the signature authority; or
- › Sign a hard copy.



DocuSign forwards a copy of the completed agreement electronically to the appropriate parties.

Steps of the TPA Agreement Signature Process



Step 1: DocuSign Sends Email Notifications

DocuSign sends the authorized signer the initial agreement and a request asking them to review and sign the agreement.

Click [here](#) to learn more about DocuSign.

IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C



DocuSign System <dse_na2@docusign.net>

To: Drew, Annie

Please review and sign your document



From:  **IQVIA Program (tpaprogramemailscv@iqvia.com)**

Hello Annie Drew,

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

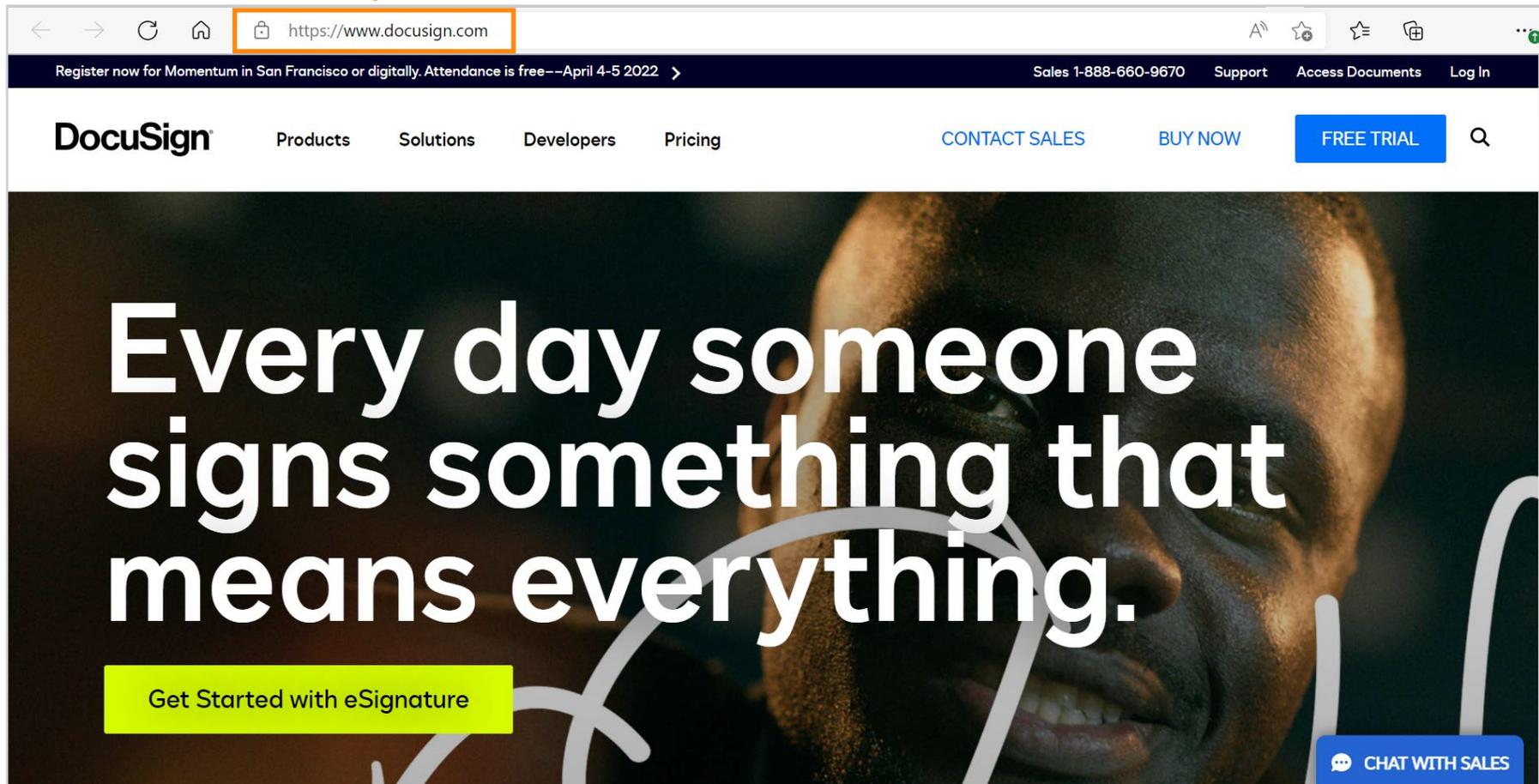
To begin signing, please click on the View Documents link below, and then:

- To use eSignature, click the checkbox to agree to use the electronic records, then click the Continue button to complete the signature process.
- If you are signing in a jurisdiction that does not accept electronic signatures, please select "Other Actions" and then choose the "Print and Sign" button. Follow the prompts to proceed with traditional form of wet signatures. Once signed, scan the document, choose the Return Document button, then UPLOAD the documents back into the DocuSign envelope and submit for processing.

What is DocuSign?



DocuSign provides electronic signature technology and digital transaction management services for facilitating electronic exchanges of contracts and signed documents.



Visit DocuSign's website at www.docusign.com.

Steps of the TPA Agreement Signature Process



Step 1: DocuSign Sends Email Notifications

Ensure @docusign.net is permitted via your company's firewall for each email account.

DocuSign sends the authorized signer the initial agreement and a request asking them to review and sign the agreement.

Click [here](#) to learn more about DocuSign.

IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C



DocuSign System <dse_na2@docusign.net>
To Drew, Annie

Please review and sign your document



From:  IQVIA Program (tpaprogramemailscv@iqvia.com)

Hello Annie Drew,

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

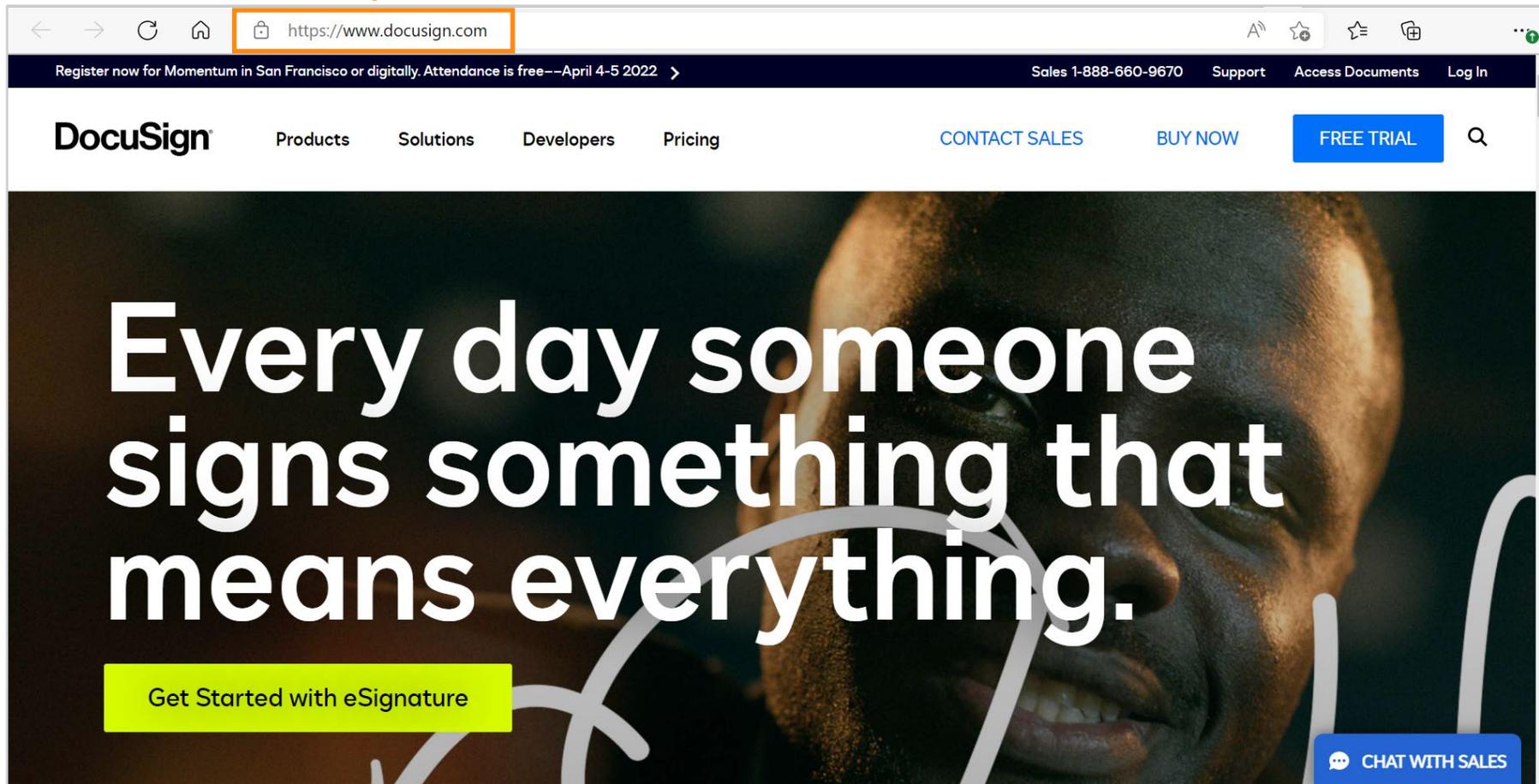
To begin signing, please click on the View Documents link below, and then:

- To use eSignature, click the checkbox to agree to use the electronic records, then click the Continue button to complete the signature process.
- If you are signing in a jurisdiction that does not accept electronic signatures, please select "Other Actions" and then choose the "Print and Sign" button. Follow the prompts to proceed with traditional form of wet signatures. Once signed, scan the document, choose the Return Document button, then UPLOAD the documents back into the DocuSign envelope and submit for processing.

What is DocuSign?



DocuSign provides electronic signature technology and digital transaction management services for facilitating electronic exchanges of contracts and signed documents.



Visit DocuSign's website at www.docusign.com.

Steps of the TPA Agreement Signature Process



Step 1: DocuSign Sends Email Notifications

An email notification regarding the initial DocuSign envelope appears like this in your inbox.

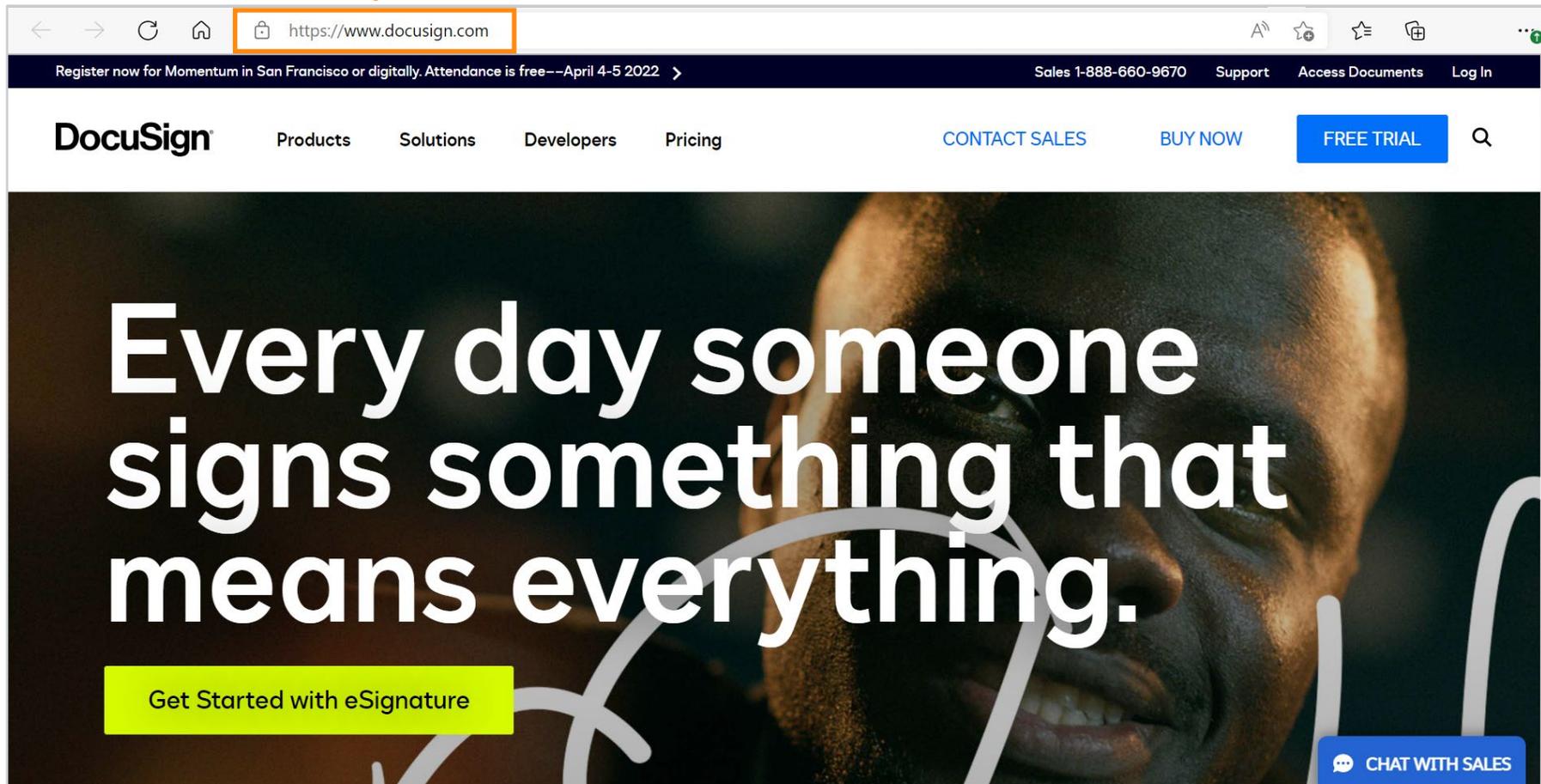
Click [here](#) to learn more about DocuSign.

All Unread		By Date ▾	
! 📄 @	From	Subject	Received ▾
▼ Today			
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C			Tue 5/24/2022 8:40 AM

What is DocuSign?



DocuSign provides electronic signature technology and digital transaction management services for facilitating electronic exchanges of contracts and signed documents.



Visit DocuSign's website at www.docusign.com.

Steps of the TPA Agreement Signature Process



Step 1: DocuSign Sends Email Notifications

Some more email notifications will be sent if the original TPA request is edited.

Click each highlighted section to learn more.

All	Unread			By Date ▾		
!	📄	📧	From	Subject	Received ▾	📧
▼ Today						
IQVIA Program via Docu... Voided: IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:45 AM	
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:44 AM	
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:40 AM	

Steps of the TPA Agreement Signature Process



Step 1: DocuSign Sends Email Notifications

Some more email notifications will be sent if the original TPA request is edited.

Click each highlighted section to learn more.

All	Unread	By Date ▾				
!	📄	📧	From	Subject	Received ▾	📧
▼ Today						
IQVIA Program via Docu... Voided: IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:45 AM	
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:44 AM	
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:40 AM	

This email notification is sent for the voided DocuSign envelope.

Steps of the TPA Agreement Signature Process



Step 1: DocuSign Sends Email Notifications

Some more email notifications will be sent if the original TPA request is edited.

Click each highlighted section to learn more.

All Unread		By Date ▾				
!	📄	📧	From	Subject	Received ▾	📧
▼ Today						
IQVIA Program via Docu... Voided: IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:45 AM	
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:44 AM	
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C					Tue 5/24/2022 8:40 AM	

This email notification is sent for the updated DocuSign envelope.

It contains the active DocuSign envelope and will be sent immediately before the last voided email.

Steps of the TPA Agreement Signature Process



Step 1: DocuSign Sends Email Notifications

Some more email notifications will be sent if the original TPA request is edited.

Click each highlighted section to learn more.

All	Unread	By Date ▾	
!	📄	📧	📧
From	Subject	Received ▾	📧
▼ Today			
IQVIA Program via Docu... Voided: IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C			Tue 5/24/2022 8:45 AM
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C			Tue 5/24/2022 8:44 AM
IQVIA Program via Docu... IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C			Tue 5/24/2022 8:40 AM

The email referencing the now voided DocuSign envelope remains in the inbox.
As shown below, you cannot view or sign the documents in a voided envelope.

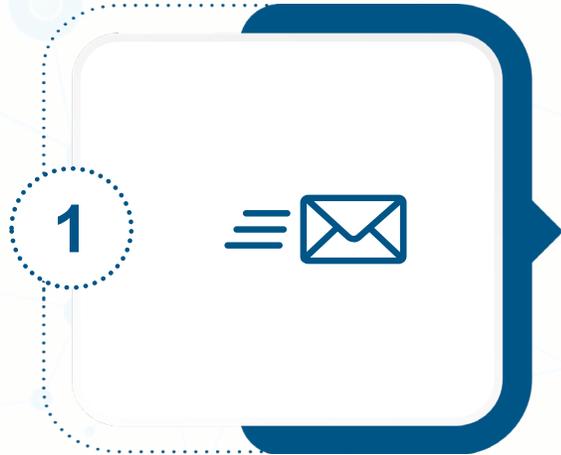
Envelope Unavailable

The envelope you are attempting to access has been voided

Steps of the TPA Agreement Signature Process



Click each step to learn more.

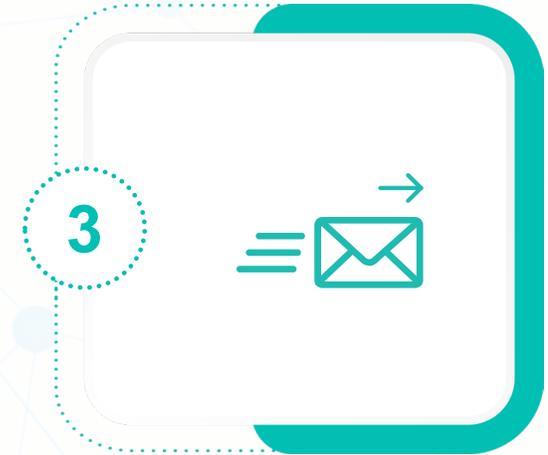


DocuSign attaches the agreement inside a DocuSign envelope and sends an email referencing the envelope to the designated authorized signer.



The recipient can:

- › Sign the agreement electronically;
- › Transfer the signature authority; or
- › Sign a hard copy.



DocuSign forwards a copy of the completed agreement electronically to the appropriate parties.

Steps of the TPA Agreement Signature Process



Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click the highlighted section to see the next step.

1. Click **View Documents** after opening the DocuSign envelope.

Please review and sign your document



From:  IQVIA Program (tpaprogramemailscv@iqvia.com)

Hello Annie Drew,

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

To begin signing, please click on the View Documents link below, and then:

- To use eSignature, click the checkbox to agree to use the electronic records, then click the Continue button to complete the signature process.
- If you are signing in a jurisdiction that does not accept electronic signatures, please select "Other Actions" and then choose the "Print and Sign" button. Follow the prompts to proceed with traditional form of wet signatures. Once signed, scan the document, choose the Return Document button, then UPLOAD the documents back into the DocuSign envelope and submit for processing.
- Alternatively, if you are not authorized to sign the Contract Document(s) in accordance with the Representation of Authority below, and therefore wish to designate another person who is duly authorized to sign, please click on the View Documents link below and then click on Other Actions, then the Assign to Someone Else button.

If the requested data asset offerings are licensed by two or more IQVIA legal entities, a separate Third Party Limited License Agreement is included for each IQVIA legal entity involved. Note that each Third Party Access Limited License Agreement will only cover the IQVIA Data and Permitted Uses applicable to the licensing IQVIA legal entity.

The following documents are incorporated by reference and are available for viewing and printing at the address locations provided.

- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum

One or more of the offerings identified by the client as part of this data access request require additional actions to be taken by the Vendor and/or the Client. The IQVIA Third Party Access Limited License Agreement and all required additional licenses or agreements identified in the notifications must be fully executed before the IQVIA Data can be accessed. Click [HERE](#) (For IE9 browser, use CTRL + Click) for a list of the notifications applicable to this request.

No changes are permitted to the agreement document(s); any changes are expressly rejected and will render the agreement document(s) null and void. Please read carefully the instructions below for returning the signed agreement Document(s) to IQVIA.

Representation of Authority: By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that the execution and delivery of the Contract Document(s) and the performance of TEST_TPA VENDOR ACCOUNT's obligations here under have been duly authorized and that the Contract Document(s) are valid and legal agreements binding on the TEST_TPA VENDOR ACCOUNT and enforceable in accordance with its terms. To view the documents, recipients, and other information, please click "View" below. As an authorized signing authority for TEST_TPA VENDOR ACCOUNT, it is your responsibility to read and validate the terms, conditions and any applicable fees within the attached agreements prior to signing.

Please Do Not Reply to this Automated Email. If you have questions or concerns, please contact IQVIATPPProgram@iqvia.com

View Documents

Steps of the TPA Agreement Signature Process



Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click the highlighted section to see the next step.

2. Click to check **I agree to use electronic records and signatures.**

Please Review & Act on These Documents



IQVIA Program
IQVIA SFDC



Powered by **DocuSign**

By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that

[View More](#)

Please read the Electronic Record and Signature Disclosure.
 I agree to use electronic records and signatures.

CONTINUE **OTHER ACTIONS** ▾

83 Wooster Heights Road, Danbury, CT 06810
("IQVIA")

and

TEST_TPA VENDOR ACCOUNT
x, x, Pennsylvania, 12345, United States
("Vendor")

This TPA Limited License Agreement is effective as of the Effective Date written above. Vendor is hereby authorized to access and use IQVIA Data in accordance with the terms and conditions of this TPA Limited License Agreement and the following documents, which are expressly incorporated into this TPA Limited License Agreement:

- Schedule A
- Permitted Use Definition(s)
- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum
- Third Party Managed Attribute Addendum (if applicable)

1. **Background:** The client named in Schedule A to this TPA Limited License Agreement ("Client") licenses IQVIA Data from IQVIA pursuant to the terms of a license agreement ("Client License Agreement"). The Client License Agreement requires IQVIA's consent before the Client may share IQVIA Data with a third party. The Client submitted a request to IQVIA seeking authorization for Client to share IQVIA Data with Vendor for the Permitted Use(s). This TPA Limited License Agreement reflects the

Steps of the TPA Agreement Signature Process



Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click the highlighted section to see the next step.

3. Click **CONTINUE**.

Please Review & Act on These Documents



IQVIA Program
IQVIA SFDC



Powered by **DocuSign**

By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that

[View More](#)

Please read the [Electronic Record and Signature Disclosure](#).

I agree to use electronic records and signatures.

CONTINUE OTHER ACTIONS ▾

63 wooster heights Road, Danbury, CT 06810
("IQVIA")

and

Test_TPA Vendor Account
x. x. Pennsylvania, 12345, United States
("Vendor")

This TPA Limited License Agreement is effective as of the Effective Date written above. Vendor is hereby authorized to access and use IQVIA Data in accordance with the terms and conditions of this TPA Limited License Agreement and the following documents, which are expressly incorporated into this TPA Limited License Agreement:

- Schedule A
- Permitted Use Definition(s)
- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum
- Third Party Managed Attribute Addendum (if applicable)

Steps of the TPA Agreement Signature Process



Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click the highlighted section to see the next step.

4. Review the contract and click **Sign**.

Enter your title FINISH OTHER ACTIONS ▾

giving effect to provisions relating to contracts or law:

Delaware, US

and any dispute between Vendor and any IQVIA affiliate arising from or relating to this TPA Limited License Agreement will be heard by and be subject to the exclusive jurisdiction of its courts.

Accepted and agreed:

IQVIA Inc. TEST_TPA VENDOR ACCOUNT

Signature:

Timothee K Sign

Signature: ↓

Name(s): Timothee K Name: Annie Drew

Title: Vice President of Finance, United States & Canada Title: VP

Date: 5/24/2022 Date: 5/24/2022

SIGN

Steps of the TPA Agreement Signature Process



Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click Next.

5. Provide a computer-generated signature or draw your signature.

Adopt Your Signature ×

Confirm your name, initials, and signature.

* Required

Full Name* **Initials***

SELECT STYLE **DRAW**

PREVIEW Change Style

DocuSigned by:

Annie Drew

0ECCF996F9444E2...

DS

AD

By selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation of my signature and initials for all purposes when I (or my agent) use them on documents, including legally binding contracts - just the same as a pen-and-paper signature or initial.

ADOPT AND SIGN **CANCEL**

Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click Next.

5. Provide a computer-generated signature or draw your signature.

Adopt Your Signature ×

Confirm your name, initials, and signature.

* Required

Full Name* **Initials***

SELECT STYLE **DRAW**

DRAW YOUR SIGNATURE Clear

By selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation of my signature and initials for all purposes when I (or my agent) use them on documents, including legally binding contracts - just the same as a pen-and-paper signature or initial.

ADOPT AND SIGN **CANCEL**

Steps of the TPA Agreement Signature Process



Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click the highlighted section to see the next step.

6. Click **ADOPT AND SIGN**.

Adopt Your Signature ×

Confirm your name, initials, and signature.

* Required

Full Name* **Initials***

SELECT STYLE **DRAW**

DRAW YOUR SIGNATURE Clear

By selecting Adopt and Sign, I agree that the signature and initials will be the electronic representation of my signature and initials for all purposes when I (or my agent) use them on documents, including legally binding contracts - just the same as a pen-and-paper signature or initial.

ADOPT AND SIGN CANCEL

Steps of the TPA Agreement Signature Process



Step 2: i) The Recipient Signs the TPA Agreement Electronically

Click the highlighted section to see the next step.

7. Click FINISH.

Done! Select Finish to send the completed document. **FINISH**

related to this TPA Limited License Agreement shall be governed by and construed in accordance with the following laws (without giving effect to provisions relating to conflicts of law):

Delaware, US

and any dispute between Vendor and any IQVIA affiliate arising from or relating to this TPA Limited License Agreement will be heard by and be subject to the exclusive jurisdiction of its courts.

Accepted and agreed:

IQVIA Inc.	TEST_TPA VENDOR ACCOUNT
Signature:	
	
Name(s): Timothee K	Name Annie Drew
Title: Vice President of Finance, United States & Canada	Title: <input type="text" value="VP"/>
Date: 6/17/2022	Date: 6/17/2022

Step 2: i) The Recipient Signs the TPA Agreement Electronically

You're Done Signing



You may download or print using the icons above.

CONTINUE

Steps of the TPA Agreement Signature Process



Step 2: ii) The Recipient Transfers the Signature Authority

Click the highlighted section to see the next step.

1. Click **View Documents** after opening the DocuSign envelope.

Please review and sign your document

From: DocuSign | IQVIA Program (tpaprogramemailscv@iqvia.com)

Hello Annie Drew,

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

To begin signing, please click on the View Documents link below, and then:

- To use eSignature, click the checkbox to agree to use the electronic records, then click the Continue button to complete the signature process.
- If you are signing in a jurisdiction that does not accept electronic signatures, please select "Other Actions" and then choose the "Print and Sign" button. Follow the prompts to proceed with traditional form of wet signatures. Once signed, scan the document, choose the Return Document button, then UPLOAD the documents back into the DocuSign envelope and submit for processing.
- Alternatively, if you are not authorized to sign the Contract Document(s) in accordance with the Representation of Authority below, and therefore wish to designate another person who is duly authorized to sign, please click on the View Documents link below and then click on Other Actions, then the Assign to Someone Else button.

If the requested data asset offerings are licensed by two or more IQVIA legal entities, a separate Third Party Limited License Agreement is included for each IQVIA legal entity involved. Note that each Third Party Access Limited License Agreement will only cover the IQVIA Data and Permitted Uses applicable to the licensing IQVIA legal entity.

The following documents are incorporated by reference and are available for viewing and printing at the address locations provided.

- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum

One or more of the offerings identified by the client as part of this data access request require additional actions to be taken by the Vendor and/or the Client. The IQVIA Third Party Access Limited License Agreement and all required additional licenses or agreements identified in the notifications must be fully executed before the IQVIA Data can be accessed. Click [HERE](#) (For IE9 browser, use CTRL + Click) for a list of the notifications applicable to this request.

No changes are permitted to the agreement document(s); any changes are expressly rejected and will render the agreement document(s) null and void. Please read carefully the instructions below for returning the signed agreement Document(s) to IQVIA.

Representation of Authority: By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that the execution and delivery of the Contract Document(s) and the performance of TEST_TPA VENDOR ACCOUNT's obligations here under have been duly authorized and that the Contract Document(s) are valid and legal agreements binding on the TEST_TPA VENDOR ACCOUNT and enforceable in accordance with its terms. To view the documents, recipients, and other information, please click "View" below. As an authorized signing authority for TEST_TPA VENDOR ACCOUNT, it is your responsibility to read and validate the terms, conditions and any applicable fees within the attached agreements prior to signing.

Please Do Not Reply to this Automated Email. If you have questions or concerns, please contact IQVIATPProgram@iqvia.com

View Documents

Steps of the TPA Agreement Signature Process



Step 2: ii) The Recipient Transfers the Signature Authority

Click the highlighted section to see the next step.

2. Click **OTHER ACTIONS**.

Please Review & Act on These Documents



IQVIA Program
IQVIA SFDC



Powered by **DocuSign**

By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that

[View More](#)

Please read the [Electronic Record and Signature Disclosure](#).

I agree to use electronic records and signatures.

CONTINUE **OTHER ACTIONS** ▾

83 Wooster Heights Road, Danbury, CT 06810
("IQVIA")

and

TEST_TPA VENDOR ACCOUNT
x, x, Pennsylvania, 12345, United States
("Vendor")

This TPA Limited License Agreement is effective as of the Effective Date written above. Vendor is hereby authorized to access and use IQVIA Data in accordance with the terms and conditions of this TPA Limited License Agreement and the following documents, which are expressly incorporated into this TPA Limited License Agreement:

- Schedule A
- Permitted Use Definition(s)
- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum
- Third Party Managed Attribute Addendum (if applicable)

1. **Background:** The client named in Schedule A to this TPA Limited License Agreement ("Client") licenses IQVIA Data from IQVIA pursuant to the terms of a license agreement ("Client License Agreement"). The Client License Agreement requires IQVIA's consent before the Client may share IQVIA Data with a third party. The Client submitted a request to IQVIA seeking authorization for Client to share IQVIA Data with Vendor for the Permitted Use(s). This TPA Limited License Agreement reflects the

Steps of the TPA Agreement Signature Process



Step 2: ii) The Recipient Transfers the Signature Authority

Click the highlighted section to see the next step.

3. Click **Assign to Someone Else**.

Please Review & Act on These Documents

IQVIA Program
IQVIA SFDC

Powered by **DocuSign**

By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that

[View More](#)

Please read the [Electronic Record and Signature Disclosure](#).

I agree to use electronic records and signatures.

83 Wooster Heights Road, Danbury, CT 06810
("IQVIA")

and

TEST_TPA VENDOR ACCOUNT
x. x. Pennsylvania, 12345, United States
("Vendor")

This TPA Limited License Agreement is effective as of the Effective Date written above. Vendor is hereby authorized to access and use IQVIA Data in accordance with the terms and conditions of this TPA Limited License Agreement and the following documents, which are expressly incorporated into this TPA Limited License Agreement:

- Schedule A
- Permitted Use Definition(s)
- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum
- Third Party Managed Attribute Addendum (if applicable)

1. **Background:** The client named in Schedule A to this TPA Limited License Agreement ("Client") licenses IQVIA Data from IQVIA pursuant to the terms of a license agreement ("Client License Agreement"). The Client License Agreement requires IQVIA's consent before the Client may share IQVIA Data with a third party. The Client submitted a request to IQVIA seeking authorization for Client to share IQVIA Data with Vendor for the Permitted Use(s). This TPA Limited License Agreement reflects the terms upon which IQVIA agrees to license IQVIA Data to Vendor solely for use on behalf of the Client. IQVIA will authorize the Client to release IQVIA Data to Vendor following IQVIA's receipt of this TPA Limited License Agreement executed by IQVIA and Vendor.

2. **License:** Pursuant to the terms of this Agreement, IQVIA licenses IQVIA Data to Vendor solely for use for the Permitted Use(s) specified on Schedule A to this TPA Limited License Agreement and solely for the benefit of the Client. The terms of each

CONTINUE **OTHER ACTIONS ▾**

- Finish Later
- Print & Sign
- Assign to Someone Else**
- Decline to Sign
- Help & Support [↗](#)
- About DocuSign [↗](#)
- View History
- View Certificate (PDF) [↗](#)
- View Electronic Record and Signature Disclosure
- Session Information

Step 2: ii) The Recipient Transfers the Signature Authority

Click Next.

4. Provide the new signer's name, email address, and, if needed, the reason you are transferring the authority.

Assign to Someone Else ✕

New Signer's Name *

New Signer's Email *

Provide a reason for assigning to someone else

250 characters remaining

The sender and the new signer will be notified of these changes. You will be added as a Carbon Copy (CC) recipient.

ASSIGN **CANCEL**

Step 2: ii) The Recipient Transfers the Signature Authority

Click the highlighted section to see the next step.

5. Click **ASSIGN**.

Assign to Someone Else ✕

New Signer's Name *

New Signer's Email *

Provide a reason for assigning to someone else

221 characters remaining

The sender and the new signer will be notified of these changes. You will be added as a Carbon Copy (CC) recipient.

Step 2: ii) The Recipient Transfers the Signature Authority

Email notifications will be sent to:

- › The person to whom you assigned this envelope;
- › The original sender; and
- › You as a Carbon Copy, or CC, recipient.

DocuSign

You've Changed The Signer

We've notified the **sender** and **new signer**.
You'll receive an email copy once everyone has signed.

Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the highlighted section to see the next step.

1. Click **View Documents** after opening the DocuSign envelope.

Please review and sign your document

From: DocuSign | IQVIA Program (tpaprogramemailscv@iqvia.com)

Hello Annie Drew,

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

To begin signing, please click on the View Documents link below, and then:

- To use eSignature, click the checkbox to agree to use the electronic records, then click the Continue button to complete the signature process.
- If you are signing in a jurisdiction that does not accept electronic signatures, please select "Other Actions" and then choose the "Print and Sign" button. Follow the prompts to proceed with traditional form of wet signatures. Once signed, scan the document, choose the Return Document button, then UPLOAD the documents back into the DocuSign envelope and submit for processing.
- Alternatively, if you are not authorized to sign the Contract Document(s) in accordance with the Representation of Authority below, and therefore wish to designate another person who is duly authorized to sign, please click on the View Documents link below and then click on Other Actions, then the Assign to Someone Else button.

If the requested data asset offerings are licensed by two or more IQVIA legal entities, a separate Third Party Limited License Agreement is included for each IQVIA legal entity involved. Note that each Third Party Access Limited License Agreement will only cover the IQVIA Data and Permitted Uses applicable to the licensing IQVIA legal entity.

The following documents are incorporated by reference and are available for viewing and printing at the address locations provided.

- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum

One or more of the offerings identified by the client as part of this data access request require additional actions to be taken by the Vendor and/or the Client. The IQVIA Third Party Access Limited License Agreement and all required additional licenses or agreements identified in the notifications must be fully executed before the IQVIA Data can be accessed. Click [HERE](#) (For IE9 browser, use CTRL + Click) for a list of the notifications applicable to this request.

No changes are permitted to the agreement document(s); any changes are expressly rejected and will render the agreement document(s) null and void. Please read carefully the instructions below for returning the signed agreement Document(s) to IQVIA.

Representation of Authority: By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that the execution and delivery of the Contract Document(s) and the performance of TEST_TPA VENDOR ACCOUNT's obligations here under have been duly authorized and that the Contract Document(s) are valid and legal agreements binding on the TEST_TPA VENDOR ACCOUNT and enforceable in accordance with its terms. To view the documents, recipients, and other information, please click "View" below. As an authorized signing authority for TEST_TPA VENDOR ACCOUNT, it is your responsibility to read and validate the terms, conditions and any applicable fees within the attached agreements prior to signing.

Please Do Not Reply to this Automated Email. If you have questions or concerns, please contact IQVIATPProgram@iqvia.com

View Documents

Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the highlighted section to see the next step.

2. Click **OTHER ACTIONS**.

Please Review & Act on These Documents



IQVIA Program
IQVIA SFDC



Powered by **DocuSign**

By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that

[View More](#)

Please read the [Electronic Record and Signature Disclosure](#).

I agree to use electronic records and signatures.

CONTINUE **OTHER ACTIONS ▾**

83 Wooster Heights Road, Danbury, CT 06810
("IQVIA")

and

TEST_TPA VENDOR ACCOUNT
x, x, Pennsylvania, 12345, United States
("Vendor")

This TPA Limited License Agreement is effective as of the Effective Date written above. Vendor is hereby authorized to access and use IQVIA Data in accordance with the terms and conditions of this TPA Limited License Agreement and the following documents, which are expressly incorporated into this TPA Limited License Agreement:

- Schedule A
- Permitted Use Definition(s)
- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum
- Third Party Managed Attribute Addendum (if applicable)

1. **Background:** The client named in Schedule A to this TPA Limited License Agreement ("Client") licenses IQVIA Data from IQVIA pursuant to the terms of a license agreement ("Client License Agreement"). The Client License Agreement requires IQVIA's consent before the Client may share IQVIA Data with a third party. The Client submitted a request to IQVIA seeking authorization for Client to share IQVIA Data with Vendor for the Permitted Use(s). This TPA Limited License Agreement reflects the

Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the highlighted section to see the next step.

3. Click Print & Sign.

Please Review & Act on These Documents

IQVIA Program
IQVIA SFDC

Powered by **DocuSign**

By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that

[View More](#)

Please read the [Electronic Record and Signature Disclosure](#).

I agree to use electronic records and signatures.

CONTINUE **OTHER ACTIONS ▾**

- Finish Later
- Print & Sign**
- Assign to Someone Else
- Decline to Sign

Help & Support [↗](#)
About DocuSign [↗](#)
View History
View Certificate (PDF) [↗](#)
View Electronic Record and Signature Disclosure
Session Information

83 Wooster Heights Road, Danbury, CT 06810
("IQVIA")
and
TEST_TPA VENDOR ACCOUNT
x. x. Pennsylvania, 12345, United States
("Vendor")

This TPA Limited License Agreement is effective as of the Effective Date written above. Vendor is hereby authorized to access and use IQVIA Data in accordance with the terms and conditions of this TPA Limited License Agreement and the following documents, which are expressly incorporated into this TPA Limited License Agreement:

- Schedule A
- Permitted Use Definition(s)
- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum
- Third Party Managed Attribute Addendum (if applicable)

1. **Background:** The client named in Schedule A to this TPA Limited License Agreement ("Client") licenses IQVIA Data from IQVIA pursuant to the terms of a license agreement ("Client License Agreement"). The Client License Agreement requires IQVIA's consent before the Client may share IQVIA Data with a third party. The Client submitted a request to IQVIA seeking authorization for Client to share IQVIA Data with Vendor for the Permitted Use(s). This TPA Limited License Agreement reflects the terms upon which IQVIA agrees to license IQVIA Data to Vendor solely for use on behalf of the Client. IQVIA will authorize the Client to release IQVIA Data to Vendor following IQVIA's receipt of this TPA Limited License Agreement executed by IQVIA and Vendor.

2. **License:** Pursuant to the terms of this Agreement, IQVIA licenses IQVIA Data to Vendor solely for use for the Permitted Use(s) specified on Schedule A to this TPA Limited License Agreement and solely for the benefit of the Client. The terms of each

Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the highlighted section to see the next step.

4. Click **DOWNLOAD**.

Print & Sign: Download Document

Please download the document. Then print, sign and scan the document back into DocuSign when you are ready.

DOWNLOAD

RETURN DOCUMENT

CANCEL

Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the red arrow to see the next step.



Print



5. Print the contract.



Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the red arrow to see the next step.



Print



Review



6. Review the contract.

Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the red arrow to see the next step.



Print



Review



Sign



7. Sign the contract.

Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click Next.



Print



Review



Scan



Sign

8. Scan the signed contract.

Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the highlighted section to see the next step.

9. Click **RETURN DOCUMENT**.

Print & Sign: Download Document

Please download the document. Then print, sign and scan the document back into DocuSign when you are ready.

DOWNLOAD

RETURN DOCUMENT

CANCEL

Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click Next.

10. Click **UPLOAD A FILE** to select the scanned copy of the contract or drag and drop the file.

Print & Sign: Return Document

UPLOAD A FILE



Drag & drop document here
or use **UPLOAD A FILE** to browse and select

Steps of the TPA Agreement Signature Process



Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the highlighted section to see the next step.

11. Click **FINISH**.

Print & Sign: Return Document

TPA-0094761_Test_TPA New V_TLLA_Test_TPA C_US_2020.pdf

6 pages



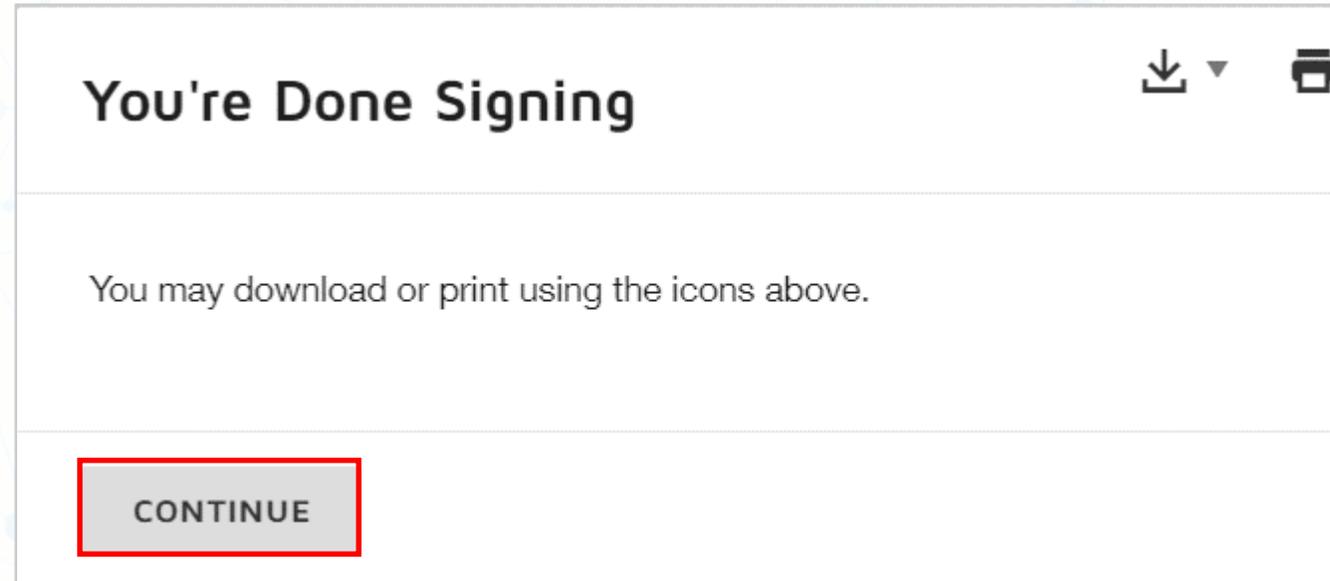
FINISH

CANCEL

Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement

Click the highlighted section to see the next step.

12. Click **CONTINUE**.

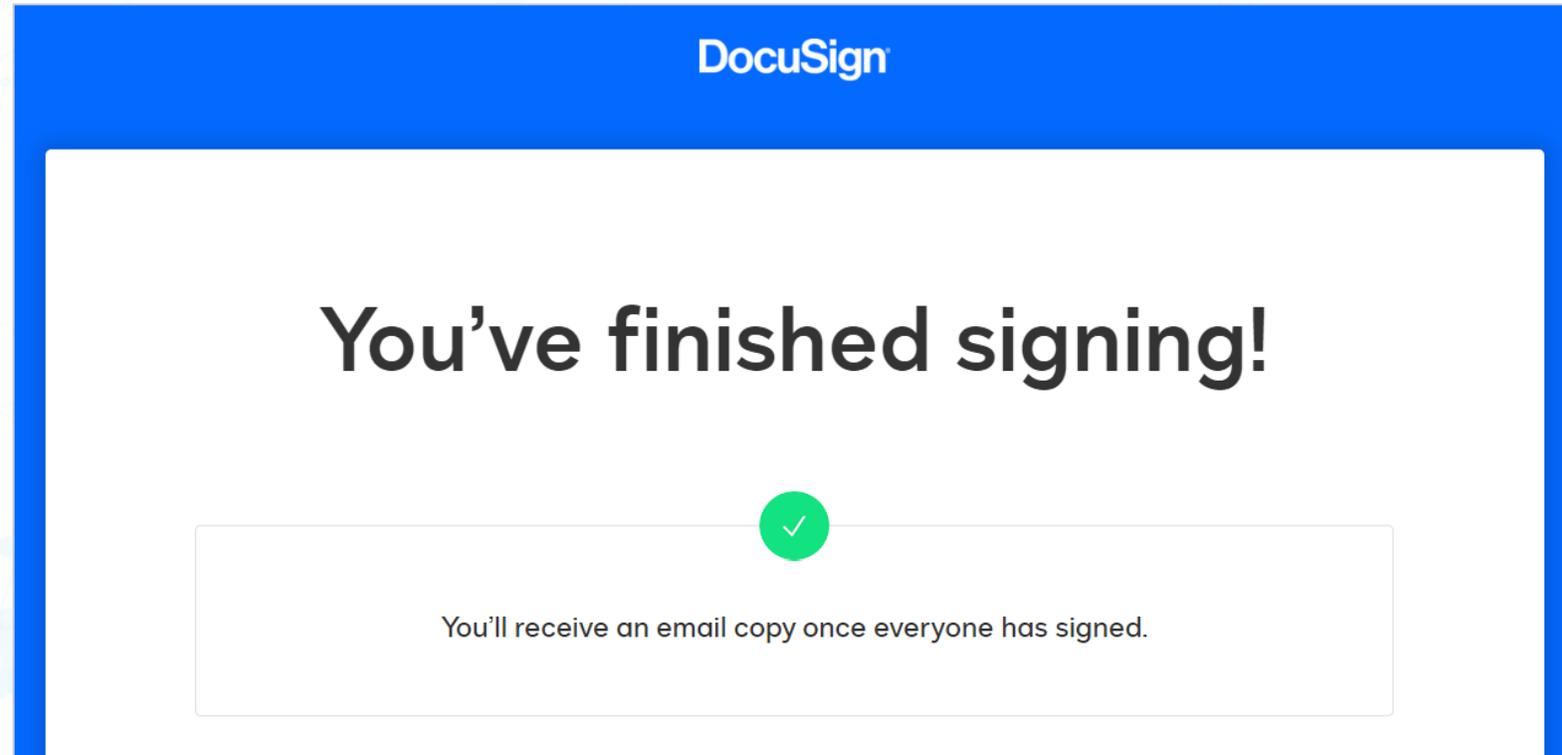


You're Done Signing

You may download or print using the icons above.

CONTINUE

Step 2: iii) The Recipient Provides Pen-and-Paper Signatures on the TPA Agreement



As manual signatures require IQVIA review and cause delay, provide them only if they are necessary, e.g., if electronic signatures are not permitted in your country.

Other DocuSign Email Notifications



If DocuSign sends a Carbon Copy of the signature request, you cannot sign the agreement.

CARBON COPY - IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C



DocuSign System <dse_na2@docusign.net>

To Drew, Annie

[↩ Reply](#) [↩ Reply All](#) [→ Forward](#) [⋮](#)

Wed 5/4/2022 2:48 PM

Carbon Copy - View Only



From: **IQVIA Program (tpaprogramemailscv@iqvia.com)**

Hello Annie Drew,

CARBON COPY: The IQVIA Third Party Access Program has added you as a CARBON COPY recipient of an electronic signature envelope on the DocuSign Service. You can view, but cannot sign this document.

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

To begin signing, please click on the View Documents link below, and then:

Other DocuSign Email Notifications



If DocuSign sends a Carbon Copy of the signature request, you cannot sign the agreement.

If you receive a Carbon Copy:

- › The words “Carbon Copy” appears at the top of the Signature Request Notice.

CARBON COPY - IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C

 DocuSign System <dse_na2@docusign.net>
To  Drew, Annie

[Reply](#) [Reply All](#) [Forward](#) [...](#)

Wed 5/4/2022 2:48 PM

Carbon Copy View Only 

From:  **IQVIA Program (tpaprogramemailscv@iqvia.com)**

Hello Annie Drew,

CARBON COPY: The IQVIA Third Party Access Program has added you as a CARBON COPY recipient of an electronic signature envelope on the DocuSign Service. You can view, but cannot sign this document.

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

To begin signing, please click on the View Documents link below, and then:

Other DocuSign Email Notifications



If DocuSign sends a Carbon Copy of the signature request, you cannot sign the agreement.

If you receive a Carbon Copy:

- › The words “Carbon Copy” appears at the top of the Signature Request Notice.
- › On clicking **View Documents**:

Please review and sign your document

From: DocuSign, IQVIA Program (tpaprogramemailscv@iqvia.com)

Hello Annie Drew,

Enclosed are the IQVIA Third Party Access Limited License Agreement document(s) to view and sign. The documents are being sent to you via DocuSign for your electronic signature.

To begin signing, please click on the View Documents link below, and then:

- To use eSignature, click the checkbox to agree to use the electronic records, then click the Continue button to complete the signature process.
- If you are signing in a jurisdiction that does not accept electronic signatures, please select "Other Actions" and then choose the "Print and Sign" button. Follow the prompts to proceed with traditional form of wet signatures. Once signed, scan the document, choose the Return Document button, then UPLOAD the documents back into the DocuSign envelope and submit for processing.
- Alternatively, if you are not authorized to sign the Contract Document(s) in accordance with the Representation of Authority below, and therefore wish to designate another person who is duly authorized to sign, please click on the View Documents link below and then click on Other Actions, then the Assign to Someone Else button.

If the requested data asset offerings are licensed by two or more IQVIA legal entities, a separate Third Party Limited License Agreement is included for each IQVIA legal entity involved. Note that each Third Party Access Limited License Agreement will only cover the IQVIA Data and Permitted Uses applicable to the licensing IQVIA legal entity.

The following documents are incorporated by reference and are available for viewing and printing at the address locations provided.

- IQVIA Third Party Access Program Standard Terms and Conditions
- IQVIA TPA Compliance Program Addendum

One or more of the offerings identified by the client as part of this data access request require additional actions to be taken by the Vendor and/or the Client. The IQVIA Third Party Access Limited License Agreement and all required additional licenses or agreements identified in the notifications must be fully executed before the IQVIA Data can be accessed. Click [HERE](#) (For IE9 browser, use CTRL + Click) for a list of the notifications applicable to this request.

No changes are permitted to the agreement document(s); any changes are expressly rejected and will render the agreement document(s) null and void. Please read carefully the instructions below for returning the signed agreement Document(s) to IQVIA.

Representation of Authority: By signing the Contract Document(s), you represent and warrant that you are duly authorized by TEST_TPA VENDOR ACCOUNT and have legal capacity to execute and deliver the Contract Document(s). You represent and warrant to IQVIA that the execution and delivery of the Contract Document(s) and the performance of TEST_TPA VENDOR ACCOUNT's obligations here under have been duly authorized and that the Contract Document(s) are valid and legal agreements binding on the TEST_TPA VENDOR ACCOUNT and enforceable in accordance with its terms. To view the documents, recipients, and other information, please click "View" below. As an authorized signing authority for TEST_TPA VENDOR ACCOUNT, it is your responsibility to read and validate the terms, conditions and any applicable fees within the attached agreements prior to signing.

Please Do Not Reply to this Automated Email. If you have questions or concerns, please contact IQVIATPProgram@iqvia.com

View Documents

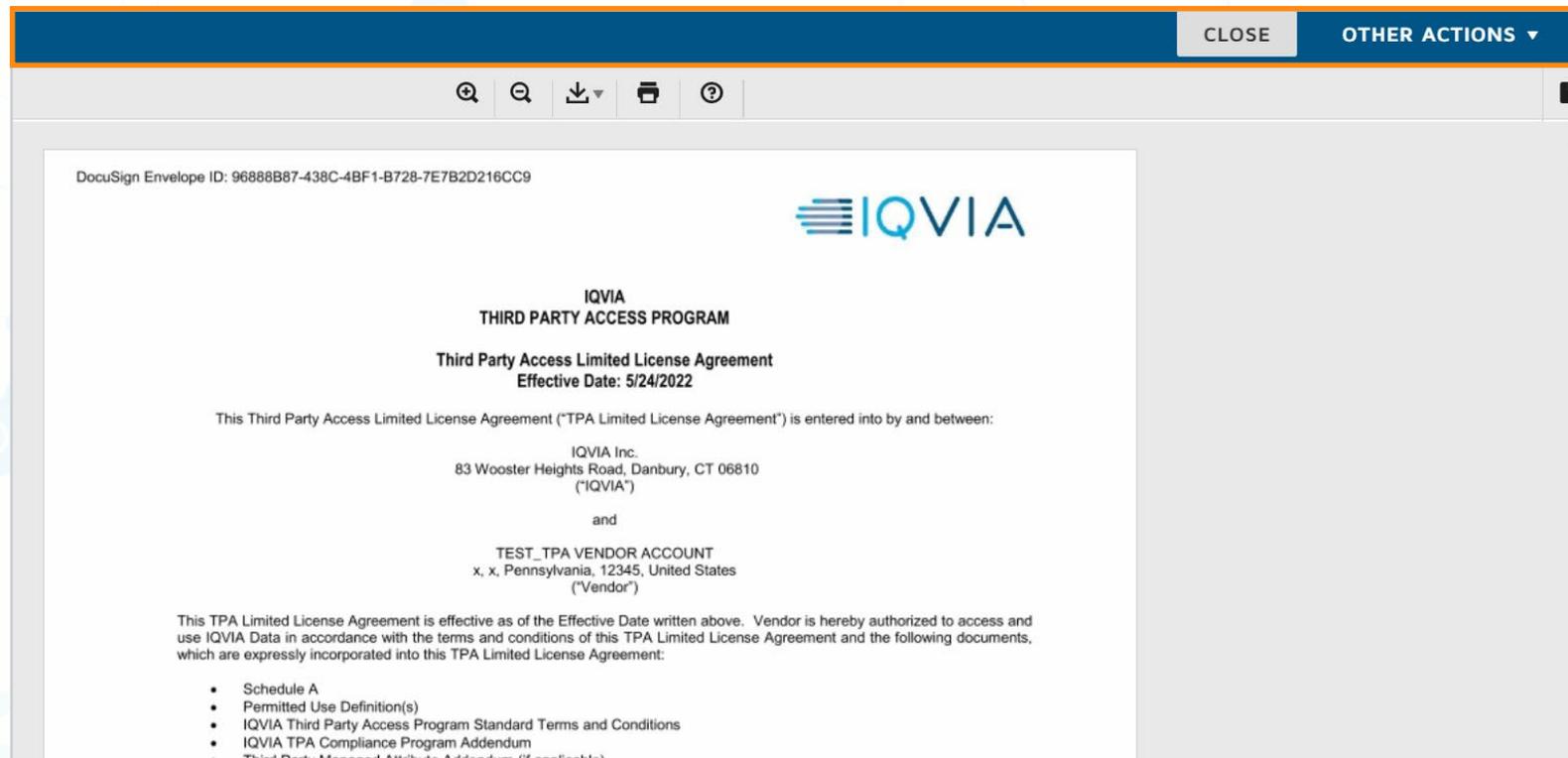
Other DocuSign Email Notifications



If DocuSign sends a Carbon Copy of the signature request, you cannot sign the agreement.

If you receive a Carbon Copy:

- › The words “Carbon Copy” appears at the top of the Signature Request Notice.
- › On clicking **View Documents**:
 - The **CONTINUE** button will not be available.



Other DocuSign Email Notifications



If DocuSign sends a Carbon Copy of the signature request, you cannot sign the agreement.

If you receive a Carbon Copy:

- › The words “Carbon Copy” appears at the top of the Signature Request Notice.
- › On clicking **View Documents**:
 - The **CONTINUE** button will not be available.
 - The options that appeared earlier after clicking the **OTHER ACTIONS** button will not be available.

The screenshot shows a DocuSign document viewer interface. At the top right, there is a 'CLOSE' button and an 'OTHER ACTIONS' dropdown menu. The dropdown menu is open, showing options: 'Help & Support', 'About DocuSign', 'View History', 'View Certificate (PDF)', and 'Session Information'. The document content is displayed in the center, featuring the IQVIA logo and the following text:

DocuSign Envelope ID: 96888B87-438C-4BF1-B728-7E7B2D216CC9

IQVIA
THIRD PARTY ACCESS PROGRAM

Third Party Access Limited License Agreement
Effective Date: 5/24/2022

This Third Party Access Limited License Agreement ("TPA Limited License Agreement") is entered into by and between:

IQVIA Inc.
83 Wooster Heights Road, Danbury, CT 06810
("IQVIA")

and

TEST_TPA VENDOR ACCOUNT
x, x, Pennsylvania, 12345, United States
("Vendor")

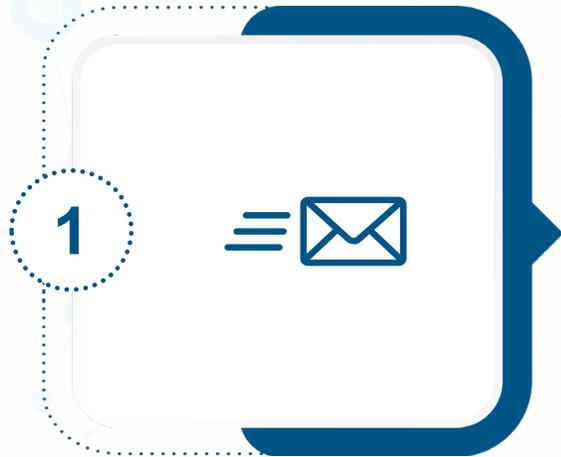
This TPA Limited License Agreement is effective as of the Effective Date written above. Vendor is hereby authorized to access and use IQVIA Data in accordance with the terms and conditions of this TPA Limited License Agreement and the following documents, which are expressly incorporated into this TPA Limited License Agreement:

- Schedule A

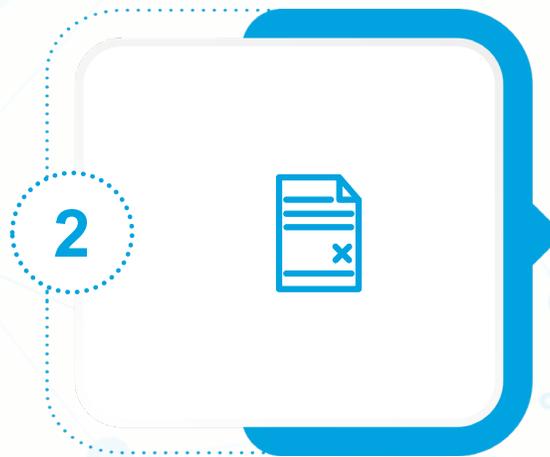
Steps of the TPA Agreement Signature Process



Click each step to learn more.

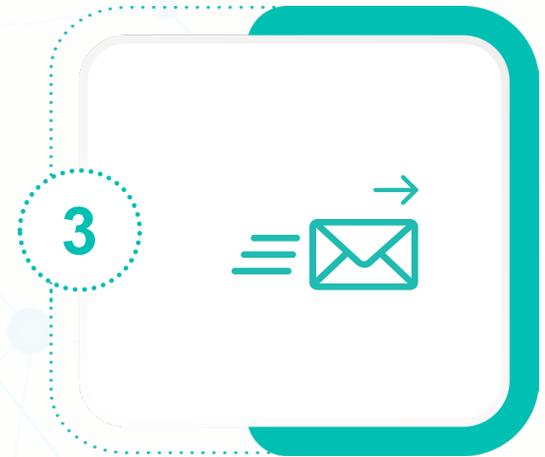


DocuSign attaches the agreement inside a DocuSign envelope and sends an email referencing the envelope to the designated authorized signer.



The recipient can:

- › Sign the agreement electronically;
- › Transfer the signature authority; or
- › Sign a hard copy.



DocuSign forwards a copy of the completed agreement electronically to the appropriate parties.

Step 3: DocuSign Forwards the Completed TPA Agreement

You receive an email indicating that the document has been completed.

Completed: IQVIA TPA Program: TPA-0094761, Signature Request for Test_TPA C



DocuSign System <dse_na2@docusign.net>

To  Drew, Annie

Your document has been
completed





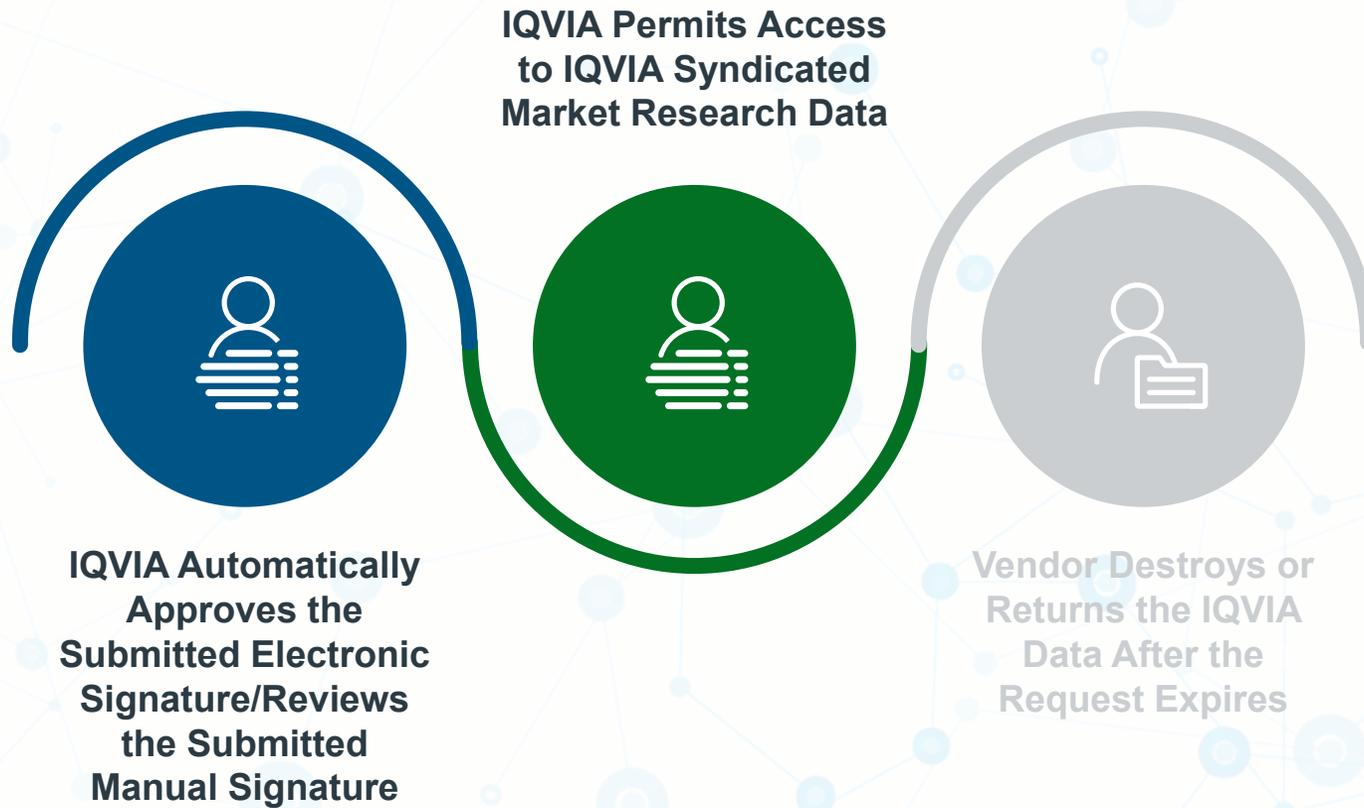
IQVIA Automatically Approves the Submitted Electronic Signature/Reviews the Submitted Manual Signature

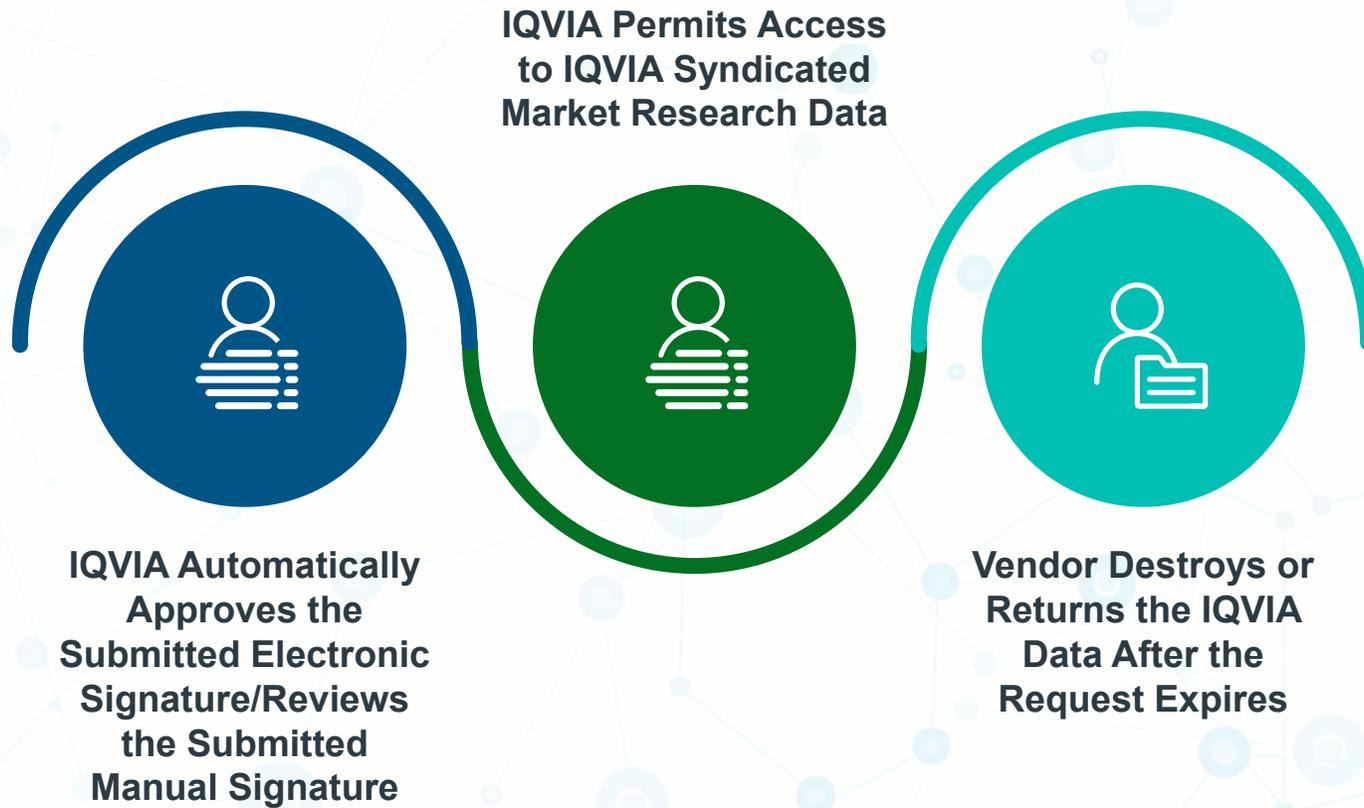
IQVIA Permits Access to IQVIA Syndicated Market Research Data



Vendor Destroys or Returns the IQVIA Data After the Request Expires



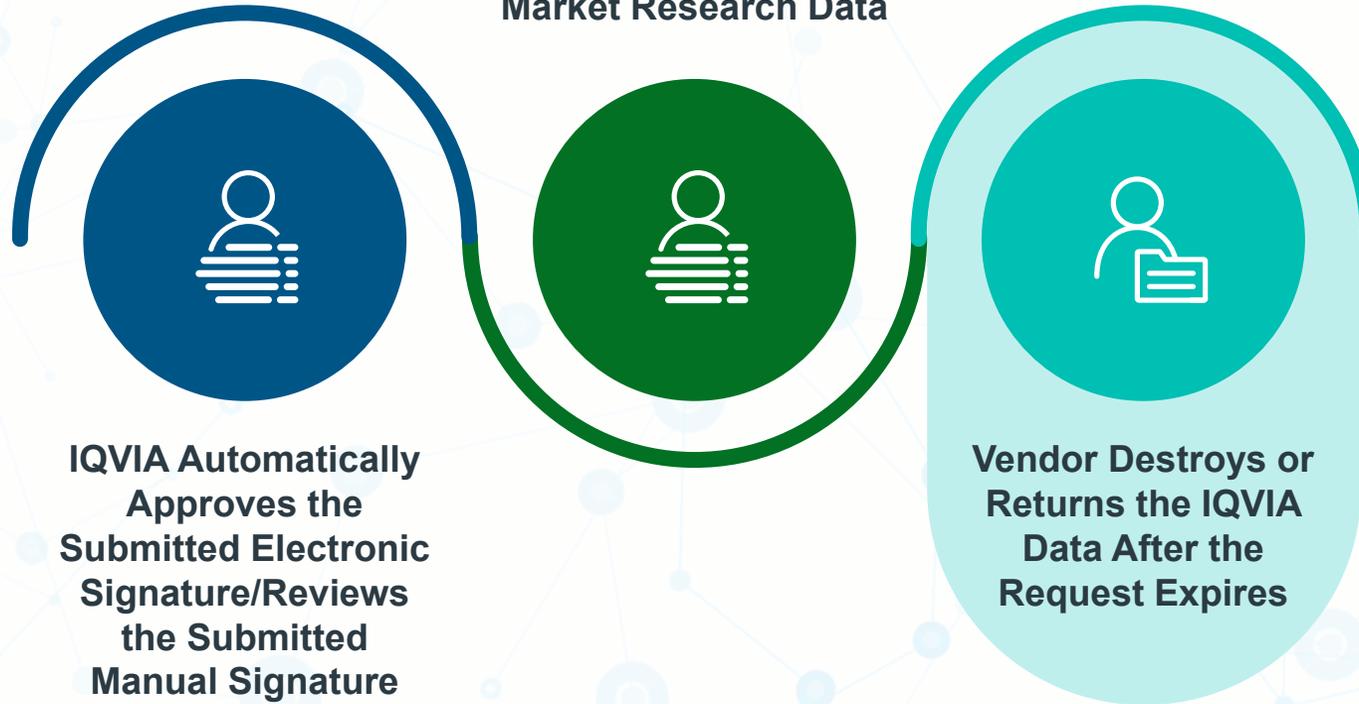




Next Steps



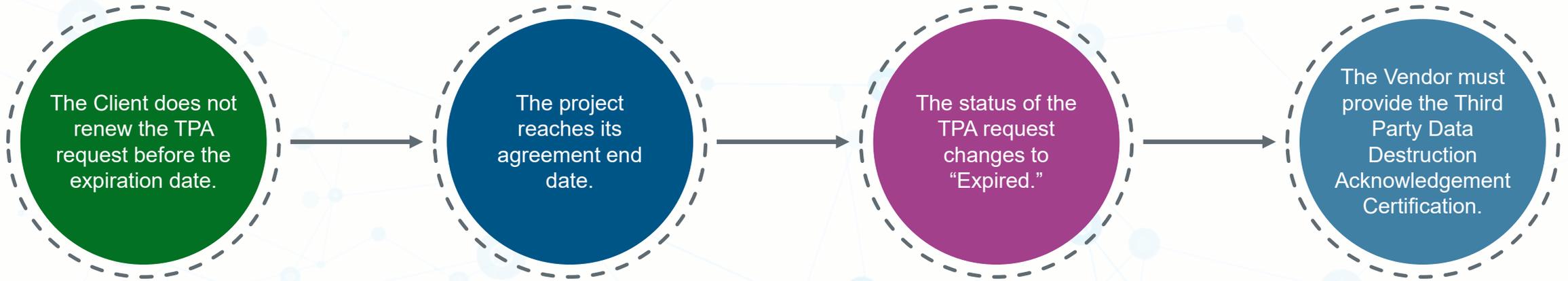
Click the highlighted step to learn more.



What Happens When a Third Party Access (TPA) Request Expires?



The Client can use the TPA portal landing page to view their expiring TPA requests and take action to renew should the project need to continue.



Third-Party Access Portal

[New TPA Request](#) [Search](#) [Refresh](#)

ACTION	CLIENT REQUEST NUMBER	CLIENT PROJECT NAME	STATUS	CLIENT	VENDOR NAME	VENDOR CONTACT NAME	AGREEMENT EFFECTIVE DATE	DATA ACCESS END DATE	CREATED BY ID
View Renew Clone	TPA-0062042	ER 13198 Russia workbook	Expired	Test_TPA Client A...	Test_New Vendor ...	First Last	11/18/2021	11/17/2022	Candace Werkhei...

Why Is Data Destruction/Handling Necessary?



Data destruction is just one key action to minimize the risk of unauthorized access, disclosure, or misuse of IQVIA data.





If you were given access to the requested IQVIA syndicated market research data, you will need to certify your action as:

- › Returned: All IQVIA data in Vendor's possession or control has been returned to Client.
- › Destroyed: All IQVIA data in Vendor's possession or control has been destroyed.



If you were not given access to the requested IQVIA data or your access was revoked, you will need to certify your action as:

- › Vendor Never Received Access
- › Access Revoked: Access to IQVIA Data through Client Environment has been revoked.



If the TPA request was renewed as a modified TPA, you will need to certify your action as:

- › Modified New TPA: Executed New (Modified) TPA with Client

Receiving Email Notifications for the Required Certification



Upon TPA expiration, you will receive an email notification from IQVIA requesting your certification of your action taken related to the expired permissions to use/access the IQVIA data.

(TBD) Test_TPA Client Account_IQVIA Third Party Limited License Agreement Expiration Notice For Client Request TPA-0079190

Some content in this message has been blocked because the sender isn't in your Safe senders list. [Show blocked content](#)

I IQVIA Third Party Access Program <AllianceProgram@us.imshealth.com>
Tue 15.3.22 10:32 AM
To: Drew, Annie, anniedrew@xyz.com, anniedrew@hexaware.com, Clients Vendors, TPA Program Emails <tpaprogramemails@iqvia.com>; TP-US <TP-US@iqvia.com>
Cc: Clients Vendors, TPA Program Emails <tpaprogramemails@iqvia.com>; emailtosalesforce@2sv7h8o43bbvlarp5a5e6fubqyeq07t91houf4acg5f6vndq.6a-1vlzduac.na94.le.salesforce.com

Dear Annie Drew,

TPA-0079190, initiated by Peter Brown, expired on 3/14/2022.

Please note: According to the terms of the IQVIA Third Party Limited License Agreement between IQVIA and TEST_TPA VENDOR ACCOUNT, all IQVIA Intellectual Property must be 1) destroyed or 2) returned to Test_TPA Client Account immediately, 3) Access to client-managed licensed offerings has been revoked, or 4) an IQVIA TPA must be renewed and In Effect with Test_TPA Client Account.

To confirm that the IQVIA Intellectual Property has been 1) Destroyed, 2) Returned, 3) Access to client-managed licensed offerings has been revoked, or 4) Renewed with Test_TPA Client Account and is In Effect, please click on https://iqvia.force.com/imshealthPortal/VFP_TPA_ExternalUserAction?actionType=tpasitelinkaccess&returnpage=VFP_TPA_VendorOfferingReturnAck&id=aE52K000004IXd.

If you are no longer intending to use the IQVIA Data but you cannot destroy it because you or the Client are under a legal obligation (e.g., litigation hold, protective order, etc.) to maintain the information, you must either (1) work with the Client to renew the TPA until the legal obligation is released or (2) enter into a written agreement with IQVIA to continue to be bound by the terms of this TPA until the legal obligation is released. While under such legal obligation, you must obtain written consent from the IQVIA Global Legal Department prior to producing the IQVIA Data to any other person or using it for any litigation purpose. After such legal obligation is released, you shall either (a) work with the Client to renew this TPA or (b) certify to the return or destruction of the IQVIA Data by contacting us at IQVIATPProgram@iqvia.com

Regards,
IQVIA

Please Do Not Reply to this Automated Email. If you have questions or concerns, please contact IQVIATPProgram@iqvia.com

IMPORTANT - PLEASE READ: This electronic message, including its attachments, is CONFIDENTIAL and may contain PROPRIETARY or LEGALLY PRIVILEGED or PROTECTED information and is intended for the authorized recipient of the sender. If you are not the intended recipient, you are hereby notified that any use, disclosure, copying, or distribution of this message or any of the information included in it is unauthorized and strictly prohibited. If you have received this message in error, please immediately notify the sender by reply e-mail and permanently delete this message and its attachments, along with any copies thereof, from all locations received (e.g., computer, mobile device, etc.). To the extent permitted by law, we may monitor electronic communications for the purposes of ensuring compliance with our legal and regulatory obligations and internal policies. We may also collect email traffic headers for analyzing patterns of network traffic and managing client relationships. For further information see: <https://www.iqvia.com/about-us/privacy/privacy-policy>. Thank you.

Your Action Steps



1. Click the link to display a screen summarizing the request details.

(TBD) Test_TPA Client Account_IQVIA Third Party Limited License Agreement Expiration Notice For Client Request TPA-0079190

Some content in this message has been blocked because the sender isn't in your Safe senders list. [Show blocked content](#)

1 IQVIA Third Party Access Program <AllianceProgram@us.imshealth.com>
Tue 15.3.22 10:32 AM
To: Drew, Annie, anniedrew@xyz.com, anniedrew@hexaware.com, Clients Vendors, TPA Program Emails <tpaprogramemailscv@iqvia.com>; TP-US <TP-US@iqvia.com>
Cc: Clients Vendors, TPA Program Emails <tpaprogramemailscv@iqvia.com>; emailtosalesforce@2sv7h18o43bbvlarp5a5e6fubqyeq07911houf4acg5f6vdnq.6a-1vlzduac.na94.le.salesforce.com

Dear Annie Drew,

TPA-0079190, initiated by Peter Brown, expired on 3/14/2022.

Please note: According to the terms of the IQVIA Third Party Limited License Agreement between IQVIA and TEST_TPA VENDOR ACCOUNT, all IQVIA Intellectual Property must be 1) destroyed or 2) returned to Test_TPA Client Account immediately, 3) Access to client-managed licensed offerings has been revoked, or 4) an IQVIA TPA must be renewed and In Effect with Test_TPA Client Account.

To confirm that the IQVIA Intellectual Property has been 1) Destroyed, 2) Returned, 3) Access to client-managed licensed offerings has been revoked, or 4) Renewed with Test_TPA Client Account and is In Effect, please click on https://iqvia.force.com/imshealthPortal/VFP_TPA_ExternalUserAction?actionType=tpasitelinkaccess&returlpage=VFP_TPA_VendorOfferingReturnAck&id=aE52K0000004IXd.

If you are no longer intending to use the IQVIA Data but you cannot destroy it because you or the Client are under a legal obligation (e.g., litigation hold, protective order, etc.) to maintain the information, you must either (1) work with the Client to renew the TPA until the legal obligation is released or (2) enter into a written agreement with IQVIA to continue to be bound by the terms of this TPA until the legal obligation is released. While under such legal obligation, you must obtain written consent from the IQVIA Global Legal Department prior to producing the IQVIA Data to any other person or using it for any litigation purpose. After such legal obligation is released, you shall either (a) work with the Client to renew this TPA or (b) certify to the return or destruction of the IQVIA Data by contacting us at IQVIATPProgram@iqvia.com

Regards,
IQVIA

Please Do Not Reply to this Automated Email. If you have questions or concerns, please contact IQVIATPProgram@iqvia.com

IMPORTANT - PLEASE READ: This electronic message, including its attachments, is CONFIDENTIAL and may contain PROPRIETARY or LEGALLY PRIVILEGED or PROTECTED information and is intended for the authorized recipient of the sender. If you are not the intended recipient, you are hereby notified that any use, disclosure, copying, or distribution of this message or any of the information included in it is unauthorized and strictly prohibited. If you have received this message in error, please immediately notify the sender by reply e-mail and permanently delete this message and its attachments, along with any copies thereof, from all locations received (e.g., computer, mobile device, etc.). To the extent permitted by law, we may monitor electronic communications for the purposes of ensuring compliance with our legal and regulatory obligations and internal policies. We may also collect email traffic headers for analyzing patterns of network traffic and managing client relationships. For further information see: <https://www.iqvia.com/about-us/privacy/privacy-policy>. Thank you.

Your Action Steps



2. Enter the requested contact information.

Client Contact Information

Contact Name	Peter Brown	Client Company Name	Test_TPA Client Account
Client Project Name	Reg 3/15 DN Sales		

Vendor Contact Information

Vendor Contact Name	Annie Drew	Vendor Contact Title	QA
Vendor Contact Email	anniedrew@hexaware.com		

Selected Permitted Uses and Offerings in TPA-0079190

Permitted Use Name	Offerings	Region
Data Comparison and Evaluation	DDDMD (Excludes DDD Master Outlet Files - e.g.SR11 or DRM Files)	United States
Prescriber License Validation	Xponent	United States

Third Party Access AMA Project Data Destruction Acknowledgment

Client Request Number	TPA-0079190		
Data Access Start Date	03/15/2021	Data Access End Date	03/14/2022
Days since Third Party Access Limited License Agreement has expired	38		

Vendor Return or Destroy Confirmation

Action Required: Entering your name, email address and title to acknowledge you are authorized to confirm compliance with the items and conditions agreed to in the Third Party Access Limited Agreement.

Vendor Name	TEST_TPA VENDOR ACCOUNT
-------------	-------------------------

* Vendor Return or Destroy Confirmation - First Name	<input type="text"/>	* Vendor Return or Destroy Confirmation - Last Name	<input type="text"/>
* Vendor Return or Destroy Confirmation - Title	<input type="text"/>	* Vendor Return or Destroy Confirmation - Email	<input type="text"/>

IQVIA Third Party Access Limited License Agreement ("TPA Agreement")

Effective date:	03/15/2021
Related Client:	Test_TPA Client Account
Related TPA Request:	TPA-0079190
* Action Taken	<input type="text" value="--None--"/>

In my above role with Vendor, I am able and authorized to make this certification on its behalf.

Excluding Retained Data, Vendor: (a) has no further access to, (b) has returned to Client, or (c) has destroyed any and all IQVIA Data in its possession or control.

Vendor shall restrict access, use and dissemination of Retained Data.

After reasonable investigation, the foregoing is true and correct to the best of my knowledge, information and belief.

Retained Data includes: a) IQVIA Data that is contained in an archived computer system back-up in accordance with Vendor's security and/or disaster recovery procedures, or b) Copies of Vendor deliverables provided to Client.

Capitalized terms not defined herein have the meaning set forth in the TPA Agreement.

Your Action Steps



3. Select the appropriate option from the Action Taken drop-down menu.

Client Contact Information

Contact Name	Peter Brown	Client Company Name	Test_TPA Client Account
Client Project Name	Reg 3/15 DN Sales		

Vendor Contact Information

Vendor Contact Name	Annie Drew	Vendor Contact Title	QA
Vendor Contact Email	anniedrew@hexaware.com		

Selected Permitted Uses and Offerings in TPA-0079190

Permitted Use Name	Offerings	Region
Data Comparison and Evaluation	DDDMD (Excludes DDD Master Outlet Files - e.g.SR11 or DRM Files)	United States
Prescriber License Validation	Xponent	United States

Third Party Access AMA Project Data Destruction Acknowledgment

Client Request Number	TPA-0079190		
Data Access Start Date	03/15/2021	Data Access End Date	03/14/2022
Days since Third Party Access Limited License Agreement has expired	38		

Vendor Return or Destroy Confirmation

Action Required: Entering your name, email address and title to acknowledge you are authorized to confirm compliance with the items and conditions agreed to in the Third Party Access Limited Agreement.

Vendor Name	TEST_TPA VENDOR ACCOUNT		
* Vendor Return or Destroy Confirmation - First Name	Annie	* Vendor Return or Destroy Confirmation - Last Name	Drew
* Vendor Return or Destroy Confirmation - Title	Manager	* Vendor Return or Destroy Confirmation - Email	anniedrew@xyz.com

IQVIA Third Party Access Limited License Agreement ("TPA Agreement")

Effective date:	03/15/2021
Related Client:	Test_TPA Client Account
Related TPA Request:	TPA-0079190

* Action Taken ?

--None--

--None--

In my above role with Vendor, I have returned all IQVIA data in my possession or control to the Client.

Excluding Retained Data, Vendor shall restrict access to IQVIA Data in its possession or control.

Vendor shall restrict access to IQVIA Data in its possession or control.

After reasonable investigation, the foregoing is true and correct to the best of my knowledge, information and belief.

Returned: All IQVIA data in Vendor's possession or control has been returned to Client.

Destroyed: All IQVIA data in Vendor's possession or control has been destroyed.

Access Revoked: Access to IQVIA Data through Client Environment has been revoked.

Vendor Never Received Access

Modified New TPA: Executed New (Modified) TPA with Test_TPA Client Account

Retained Data includes: a) IQVIA Data that is contained in an archived computer system back-up in accordance with Vendor's security and/or disaster recovery procedures, or b) Copies of Vendor deliverables provided to Client.

Capitalized terms not defined herein have the meaning set forth in the TPA Agreement.

Confirmation Cancel

Your Action Steps



4. Click the checkboxes to acknowledge your confirmation.

Client Contact Information

Contact Name	Peter Brown	Client Company Name	Test_TPA Client Account
Client Project Name	Reg 3/15 DN Sales		

Vendor Contact Information

Vendor Contact Name	Annie Drew	Vendor Contact Title	QA
Vendor Contact Email	anniedrew@hexaware.com		

Selected Permitted Uses and Offerings in TPA-0079190

Permitted Use Name	Offerings	Region
Data Comparison and Evaluation	DDDMD (Excludes DDD Master Outlet Files - e.g.SR11 or DRM Files)	United States
Prescriber License Validation	Xponent	United States

Third Party Access AMA Project Data Destruction Acknowledgment

Client Request Number	TPA-0079190		
Data Access Start Date	03/15/2021	Data Access End Date	03/14/2022
Days since Third Party Access Limited License Agreement has expired	38		

Vendor Return or Destroy Confirmation

Action Required: Entering your name, email address and title to acknowledge you are authorized to confirm compliance with the items and conditions agreed to in the Third Party Access Limited Agreement.

Vendor Name	TEST_TPA VENDOR ACCOUNT		
* Vendor Return or Destroy Confirmation - First Name	<input type="text" value="Annie"/>	* Vendor Return or Destroy Confirmation - Last Name	<input type="text" value="Drew"/>
* Vendor Return or Destroy Confirmation - Title	<input type="text" value="Manager"/>	* Vendor Return or Destroy Confirmation - Email	<input type="text" value="anniedrew@xyz.com"/>

IQVIA Third Party Access Limited License Agreement ("TPA Agreement")

Effective date:	03/15/2021
Related Client:	Test_TPA Client Account
Related TPA Request:	TPA-0079190
* Action Taken	<input type="text" value="Returned: All IQVIA data in Vendor's possession or control has be"/>

- In my above role with Vendor, I am able and authorized to make this certification on its behalf.
- Excluding Retained Data, Vendor: (a) has no further access to, (b) has returned to Client, or (c) has destroyed any and all IQVIA Data in its possession or control.
- Vendor shall restrict access, use and dissemination of Retained Data.
- After reasonable investigation, the foregoing is true and correct to the best of my knowledge, information and belief.

Retained Data includes: a) IQVIA Data that is contained in an archived computer system back-up in accordance with Vendor's security and/or disaster recovery procedures, or b) Copies of Vendor deliverables provided to Client.

Capitalized terms not defined herein have the meaning set forth in the TPA Agreement.

5. Click **OK** to complete your submission.

Click OK to proceed with the Offering Return Acknowledgement the applicable IQVIA intellectual property has been 1) destroyed, 2) returned, 3) access has been revoked or 4) modified New TPA with Test_TPA Client Account and is In Effect.

OK

Return



Thank you for submitting your confirmation. Please close the browser window or your browser session.

You can reach out to your Client contact for project-specific questions or inaccuracies, or you can contact IQVIATPPProgram@iqvia.com for general questions.

Click each tab to learn more.

Steps for Asking a Question

Steps for Reporting an Issue



You can reach out to your Client contact for project-specific questions or inaccuracies, or you can contact IQVIATPPProgram@iqvia.com for general questions.

Click each tab to learn more.

Steps for Asking a Question

1. Enter the key topic of your question in the subject line.
2. Describe your specific question in detail.
3. If applicable:
 - › Include the name of the tab your question is related to;
 - › Include the name(s) of the field(s) your question is related to; and
 - › Provide a screenshot of the area in question.

Steps for Reporting an Issue

You can reach out to your Client contact for project-specific questions or inaccuracies, or you can contact IQVIATPPProgram@iqvia.com for general questions.

Click each tab to learn more.

Steps for Asking a Question

Steps for Reporting an Issue

1. Enter **Third Party Program Issue** in the subject line.
2. In the email body:
 - › Describe your specific issue in detail;
 - › Describe step by step what you did before encountering the issue and provide screenshots;
 - › Include any error messages that you received; and
 - › Mention what you expected to happen and what actually happened.

Job Aids

Click [here](#) to access the *Vendor Operational Guide*.

- › Data Destruction and Handling
 - › Downloading a Third Party Agreement from DocuSign for Chinese Legal Entities
 - › Signing Third Party Agreements with DocuSign for German Vendor
 - › Signing Third Party Agreements with DocuSign
 - › Vendor Third Party Program Questions/Issues
-
- › Understanding Third Party AMA Data and Fees

Online Training Modules

- › [Third Party Program Overview](#): This module provides a high-level overview of the TPA program.
- › [Completing Third Party Access Requests](#): This module provides training for the Vendor on how to complete their portion of the TPA request.
- › [Signing Third Party Agreements with DocuSign](#): This module demonstrates how to sign the TPA Agreement with the help of DocuSign.



This is not an exhaustive list of resources.