

## IQVIA TPA Program Job Aid: Third Party Access to AMA data from locations outside of the United States

**Background:** The various United States prescriber level data provided by IQVIA have been sourced, improved, and/or derived by IQVIA and the American Medical Association (“AMA”), and therefore subject to IQVIA intellectual property protection and AMA contractual requirements.

The AMA requires that all AMA data be stored securely within the United States. However, the AMA will allow remote access to the data from the approved locations listed below. If third party vendor resources will be accessing AMA data remotely from an approved location outside of the United States, the third party vendor must:

- Identify the country location(s) when submitting their portion of the TPA request and identify the secure technology they will use to access the data.
- Attest that they have disabled all downloading and printing functionality to prevent download and printing of AMA data at the third party vendor’s remote access location(s).
- Attest that they have provided these requirements to their technical development team.

The third party vendor will need to sign an AMA Third-Party Support User Agreement in addition to an Offshore Consent Addendum. This will be provided along with the IQVIA TPA if the vendor does not already have that agreement.

### AMA Approved Secure Technologies for Remote Access:

- Citrix, VDI via VMware
- Azure VDI, Windows VPS
- Amazon Workspaces (AWS VDI)
- Microsoft RDP (Windows RDP) via VDI
- AWS EC2 Bastion Services

Use of technologies other than those listed above will require the AMA’s review and approval.

### AMA Approved Remote Access Countries as of 1/25/2023:

Argentina	Denmark	Japan	Portugal
Belgium	France	Lithuania	Republic of Ireland
Brazil	Germany	Mexico	Singapore
Canada	Greece	Netherlands	Spain
Costa Rica	India	Norway	Sweden
Croatia	Israel	Philippines	Switzerland
Czech Republic	Italy	Poland	United Kingdom