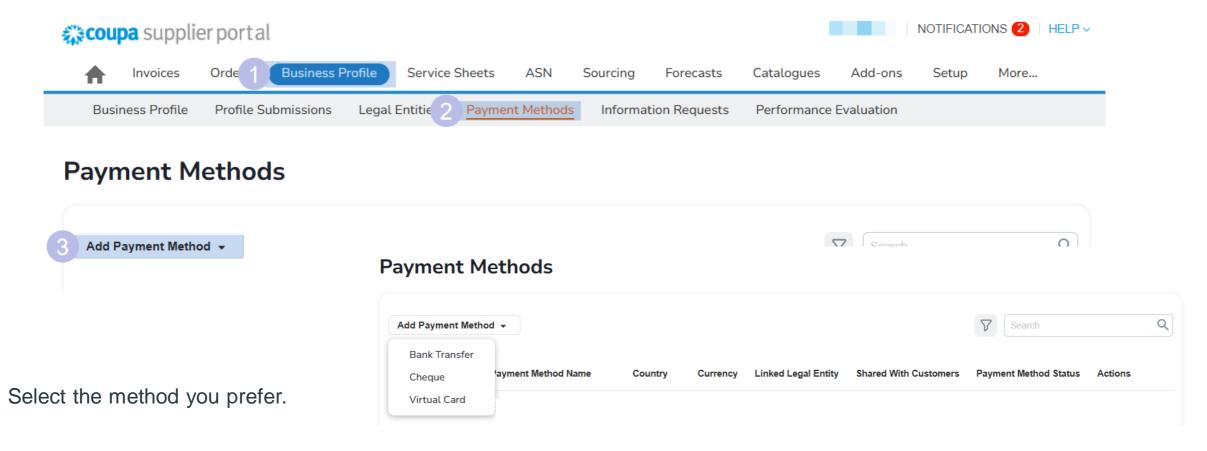


How to add or update the Payment Method in Coupa Supplier portal

Supplier instructions

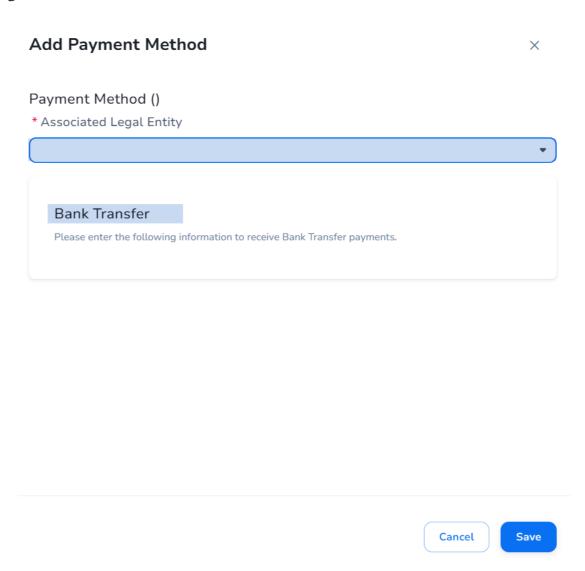
GFSS Procurement – July 2025

Adding the Payment method to your newly created Legal Entity (office address) is usually the next step automatically triggered in the Coupa Supplier portal but in case this step was not completed you can add the Payment Method later in the Coupa Supplier portal > Business Profile > Payment Method tab.



Also select the Legal Entity you created from the drop-down menu that you wish to associate your payment method with.

You will see the selected payment method below, click Save to continue to the next page.



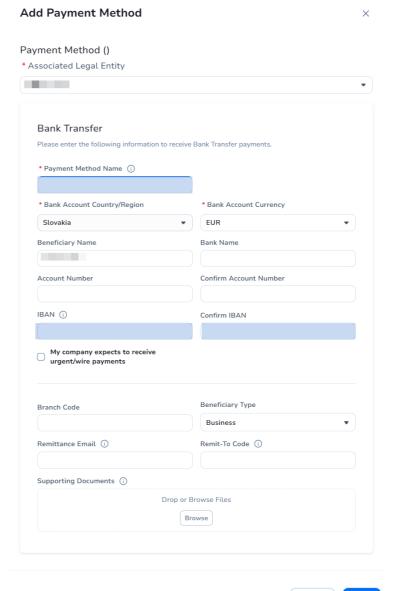


Name this payment method so you will be able to identify it easier from the list if multiple will be set up.

Fill out all mandatory fields marked with red asterisk and your IBAN number. Your IBAN number will need to be confirmed; you can copy-paste this value to the next field.

Also please add an email address for the remittance confirmation of the payments.

Click Save to continue to the next page.



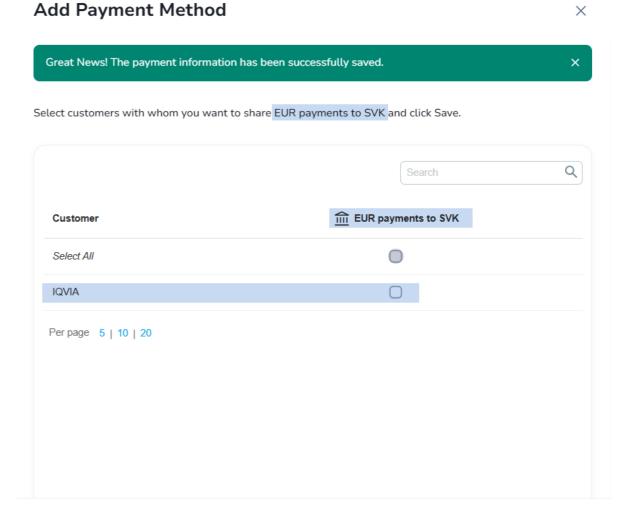


You can double check the payment method name on this page.

Select IQVIA as your customer by checking the box on the line.

If you work with multiple customers, you will see all in the list and can check them all if you want to enable this payment method for them also.

Click Save to continue to the next page.

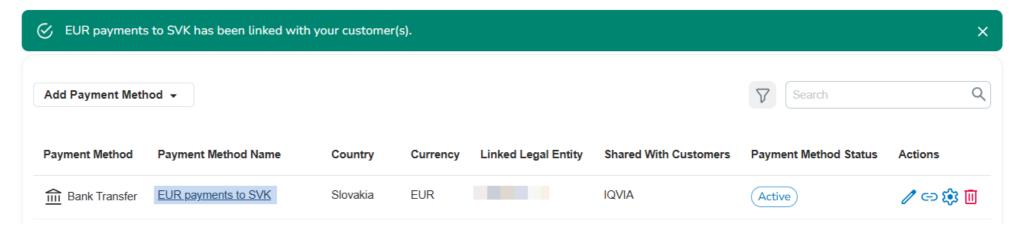




Your setup is now completed, and you will see the new payment method in the list with the associated Linked Legal Entity.



Payment Methods





Changes to the Payment Method information

You can edit, share, manage the linked customers and deactivate the Payment Method if needed. The options are in the

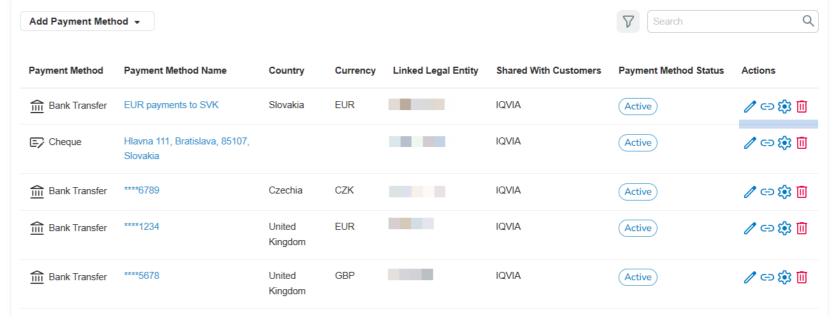
Actions column.

You will see all Legal Entities and their associated Payment methods in the tab. Your options are in the Actions column.

NOTE: Editing the method will deactivate the original one and will create a new Payment method.



Payment Methods





Please keep us informed about all changes in your supplier account. You can reach out to your IQVIA person who will be able to advise how to request these changes to be done on our internal supplier account data.

For any supplier setup queries please contact our Supplier Setup Team at GFSSVendorMasterData@iqvia.com

For invoice related queries please reach out to our Accounts Payable team at supplier.queries@iqvia.com

For procurement related queries please reach out to our Procurement team at procurement@iqvia.com

Thank you

GFSS Procurement

